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# FINANCIAL TIMES

Europe's Business Newspaper

## UN aid to resume as trucks reach Bosnian Moslems

The UN refugee agency is to resume full operations in Bosnia after receiving assurances that the three warring factions would no longer block aid. The decision came hours after a relief convoy reached Zepa, a Moslem stronghold in eastern Bosnia, which had been blocked for days by Bosnian Serb commanders. Page 2

**Rocard plan wins support:** Most French Socialists and ecologists support the proposals of Michel Rocard, former prime minister, for the creation of a new centre-left alliance, according to the latest opinion poll. Page 14

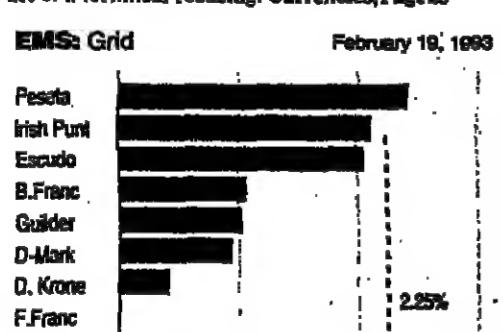
**CS First Boston:** US global investment bank, earned pre-tax profits of \$277m, up from \$265m in 1991, but suffered an unusually heavy tax burden, bringing net profits down to \$175m. Page 15

**Ukraine begins sell-off:** The first of Ukraine's privatisation auctions took place at the weekend, resulting in the sale of 17 small restaurants, shops and businesses in the western city of Lvov. The state still owns 94 per cent of the economy. Page 14

**RWE:** one of Germany's largest industrial groups, saw net profits slip fractionally in the six months to December to DM385m (£241m) from DM388m a year earlier. Page 17

**Warning to German car industry:** German carmakers face five bleak years, according to David Herman, new chairman of Adam Opel, who warned that business confidence was near postwar lows. Page 14

**European Monetary System:** Although the French franc remains at the bottom of the exchange rate mechanism grid, its performance continues to be stable. The French currency is comfortably above its floor against the D-Mark and concerns of an imminent devaluation have eased. There has been some pressure on the Spanish peseta, but this has been countered by intervention from Spain's central bank. Attention is on the D-Mark and its relationship with the US dollar as some economists interpret the recent fall in German money supply as signalling a possible early cut in interest rates. However, many believe the 2.3 per cent slide in M3 supply to be the by-product of a technical rebasing. Currencies, Page 29



The chart shows the member currencies of the exchange rate mechanism measured against the weakest currency in the EMS's narrow 2.25 per cent fluctuation band. In practice, currencies in the narrow band cannot rise more than 2.25 per cent from the weakest currency in that part of the system. The Spanish peseta and Portuguese escudo operate with 6 per cent fluctuation bands.

**UN to send inspectors to Iraq:** The UN announced a surprise weapons inspection visit to Iraq, saying experts would fly in at dawn today.

**ANC shift on sanctions:** The African National Congress has relaxed its policy on sanctions against South Africa but says they should remain until a date has been set for multiracial elections. Page 6

**Pinsuif:** French retail group, is considering the sale of Prisunic, one of France's largest store chains, as part of efforts to raise capital after its takeover of the Au Printemps stores group. Page 17

**US Middle East tour:** Palestinians expelled by Israel have accused US secretary of state Warren Christopher of ignoring their plight during his tour of the Middle East which is aimed at reviving regional peace talks. Page 5

**Elkem:** troubled Norwegian light metals producer, revealed sharply increased net losses in 1992 - to Nkr1.65bn (895m) - and said it would omit its dividend for the third year. Page 17

**IG Metall warned on pay demands:** IG Metall, German engineering union, will cause further unemployment by insisting on high wage rises, the president of the engineering association warned. Page 2

**UK is 'Europe's bargain basement':** Following the devaluation of sterling, British food, drink and consumer products are 17 per cent cheaper than the average in 14 European countries, a survey has found. Sweden is the most expensive European country. Page 7

**Air Canada's 1992 net losses rise to C\$454m (£182.6m),** compared with losses of C\$218m the year before, largely because of heavy fare discounting and restructuring charges. Page 17

**Metsä-Seria:** Finnish forestry group, cut losses after financial items to FM290m (£49m) in 1992, less than half the previous year's deficit, thanks to cost-cutting, improved efficiency and the falling markka. There will again be no dividend. Page 17

**BSM Group:** owner of the British School of Motoring, is in advanced discussions to obtain a listing on the London stock exchange later this year. The value of the share offering may be about £50m (£70m). Page 18

## Steel industry may have to lose 100,000 jobs

By Quentin Peel in Düsseldorf

WESTERN EUROPE'S steel industry may be forced to cut more than 100,000 jobs in its latest market crisis, more than double the estimate of the European Commission, according to the German steel federation.

Statal spending to ease the burden of redundancies would have to be substantially increased, and protection from cheap eastern European imports ensured to enable the industry to restructure. Mr Ruprecht Vondra, president of the fed-

eration, said in an interview.

At the same time, the head of Germany's second largest steel producer, Krupp-Hoesch, said he believed it was "perfectly realistic" to consider quitting the steel industry altogether, if "radical measures" were not taken to meet the crisis.

Mr Gerhard Cromme, chief executive of Fried. Krupp AG Hoesch-Krupp, which is in the process of merging the steel-making operations of Krupp Stahl and Hoesch Stahl, told Der Spiegel magazine the country's leading steelmakers must

co-operate to survive.

He refused to predict which German steel companies would survive the latest crisis, but said that even the three strongest - Thyssen, Krupp-Hoesch and Preussag - would have long-term survival prospects only if "all the opportunities are used for the best possible co-operation".

The grim forecast for the likely job losses in the entire European industry was made by Mr Vondra in a speech to Brussels to reconsider the funds available for social programmes.

He said the European Commission's plan to spend Ecu240m (£228m) to ease the mass redundancies would be inadequate, with Germany alone facing job losses of 35,000-40,000 in both halves of the country.

At the same time he urged a stern regime to limit state subsidies to loss-making producers, especially in Italy and Spain, and restrictions on cheap steel imports from eastern Europe.

Mr Vondra rejected the Commission's proposal for agreed minimum prices for east European steel imports, to prevent

steel dumping, believing it would be ineffective. He suggested an import ceiling on the most sensitive steel products of 1991 imports levels, plus 20 per cent.

EC industry ministers meet in Brussels this week when a rescue package will be presented by the Commission, calling for capacity cuts of up to 30m tonnes, in exchange for social spending, and some form of protection from imports.

The mood in the German industry was graphically underlined by Mr Cromme, whose company has already announced the

probable closure of its plants in Siegen and Hagen, making steel sections, and the inevitable closure of at least one integrated steel plant in either Dortmund or Duisburg-Rheinhausen.

Asked in his interview whether the idea of pulling out of steel production altogether was "thinkable" for Krupp-Hoesch, he said: "That is a perfectly realistic idea. I do hope, however, that we will be able to avoid any such step by taking a series of radical measures."

Steel crisis plan, Page 3

Italian PM reinforces government by adding some political heavyweights

## Amato wins reprieve with cabinet reshuffle

By Halg Simonian in Milan

ITALY'S shaky eight-month-old government yesterday survived its biggest political test following the resignations of Friday of two senior ministers over the growing political corruption scandal.

However, the skill and patience of prime minister Giuliano Amato were stretched to the limit. Mr Amato met fellow ministers in his four-party coalition for four hours before agreement was reached on the new cabinet.

The prime minister used the resignations of Mr Giovanni Gorini and Mr Francesco De Lorenzo, the finance and health ministers respectively, to reinforce his government's standing by adding some political heavyweights.

However, Mr Amato failed in his ambition to broaden the government's political base because of the opposition of parties, such as the Republicans, to join a government scarred by the corruption investigation.

Mr Amato hopes his swift action will restore calm to financial markets today after the frantic scenes following Friday's resignations. The lira, which had been losing ground against lead-

ing currencies throughout last week, slid to L857 against the D-Mark, while government bond prices tumbled.

The reshuffle probably means Mr Amato's government has won a reprieve until new electoral

laws, under discussion by a special parliamentary committee, come into operation.

The laws, which should increase the chances of stable parliamentary majorities, are also subject to popular referendums, which could be held as early as April.

Mr Nino Andreatta, a senior Christian Democrat and former minister, takes over as budget minister from Mr Franco Reviglio, the Socialist who is moving to the finance portfolio vacated by Mr Gorini.

Meanwhile, Mr Raffaele Costa, the former minister for regional policy and European Community affairs, steps up to become health minister, while his previous job goes to Mr Gianfranco Ciarro.

Negotiations yesterday were



Italy's new line-up: (from left) Raffaele Costa, Franco Reviglio, Nino Andreatta, Paolo Baratta and Gianfranco Ciarro during the swearing-in ceremony yesterday

protracted partly because of the surprise refusal of Mr Giuseppe Guarino, the industry minister, to step down.

Mr Amato had hoped to remove Mr Guarino because of his refusal to go along with ambitious privatisation plans. Instead, Mr Amato appointed Mr Paolo Baratta, his planned successor, to a new ministerial job, with responsibilities for privatisation to step down.

Separately, Mr Carlo Ripe di Meana, the environment minister and former European commissioner, said he was leaving the Socialist party for the Democratic Alliance being formed by some politicians and intellectuals.

Meanwhile, the corruption scandal continues at the weekend. Mr Antonio Cariglia, chairman of the small Social Democratic party which forms part of the government coalition, was informed by magistrates that he is under investigation over alleged kickbacks linked to the new port of Manfredonia.

Last week, Mr Paolo Cirino Pomicino, a senior Christian Democrat and minister in the previous government, was advised he was under investigation on similar grounds.

Meanwhile investigations in Milan into the Enel state electricity generating group continued with the arrest of a former Republican MP. Separately, Mr Giacomo Clerici, the elderly chairman of the big CoopClerici shipping group, admitted to magistrates that his company and a shipping subsidiary of the Feruzzi group had paid Libn (£847,000) to the Christian Democrat and Socialist parties in return for shipping contracts for oil for Enel power stations.

## UK defends stance on Leyland Daf rescue

By Ronald van de Krol in Amsterdam and Richard Donkin and Ralph Atkins in London

MR Michael Heseltine, the UK trade and industry secretary, defended his decision to put his faith in the receivers of Leyland Daf yesterday after the Belgian and Dutch governments agreed a rescue package for the parent truck company that excluded its three British plants.

The resurrection of the truck-maker as a new slimmed-down company backed by fresh equity and injections of capital from the Belgian and Dutch governments contrasted with Mr Heseltine's refusal to pledge financial support for the company's UK operations. "I don't believe that intervening with money produces long-term solutions," he said.

As union leaders and opposition party members criticised his stance, Mr Heseltine appeared confident that what he called "the market solution" led by administrative receivers would secure a future for the remaining British factories.

The receivers of Leyland Daf said inclusion of the British plant in the new company would have offered a "fast track solution" for the UK subsidiary. They would now concentrate on talks with potential purchasers.

Talks should be strengthened, however, by potential outlets for

Continued on Page 14

Dutch rescue keeps Daf on the road, Page 12

## US anti-dumping study likely to provoke row

By David Dodwell in London

A WIDE study of the possible cost to the US economy of anti-dumping actions, commissioned as one of the final acts of Mrs Carla Hills, former US trade representative, appears set to provoke a storm of controversy among protected US industries and embargos against sales of products at below-cost prices - represent a creeping protectionism which raises costs and hurts US competitiveness rather than helping the US economy.

The demand for the study was described by one senior US trade official as "potentially nuclear" in its implications, pitching powerful domestic industries such as cars, steel and textiles against US exporters and consumers, all of whom have to pay higher prices because of such duties.

It could embarrass President Bill Clinton, who is under strong pressure from domestic industry lobbies to use dumping laws fully to protect US companies against "unfair competition".

Mrs Hills said in the letter of instruction to the International Trade Commission, the administration's main trade protection body, that she had called for the study because of the "consider-

able public debate" stirred recently over the economic effects of anti-dumping duties and linked import restraints.

Studies by the World Bank and in the US by the Heritage Foundation and the Brookings Institution, have concluded that anti-dumping actions - duties and embargos against alleged sales of products at below-cost prices - represent a creeping protectionism which raises costs and hurts US competitiveness rather than helping the US economy.

Adding to possible controversy between advocates and opponents of dumping actions, the letter was sent just five days before Mrs Hills stepped down from office a month ago, and was not received by Mr Don Newquist, chairman of the ITC, until January 25 - five days after she was succeeded by Mr Mickey Kantor, Mr Clinton's appointee.

To avoid being countermaned by Mr Kantor, ITC commissioners have asked him to confirm that he is willing to endorse Mrs Hills' instructions. He is expected to do so, but will be under pressure to do so, will be under pressure to ensure the study also

The study must be finished by January 1995, and is among the most ambitious ever demanded of the ITC.

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## NEWS: INTERNATIONAL

Decision comes after 10-truck relief convoy reaches Moslem village cut off by Serbs

## UN refugee agency relents on Bosnia aid

By Laura Silber in Belgrade and Reuter in Geneva

THE United Nations High Commissioner for Refugees yesterday said full operations would be resumed in Bosnia-Hercegovina following assurances that the three warring factions would no longer block aid convoys or distribution.

A statement from Ms Sadako Ogata's office said she had agreed with Mr Boutros Boutros Ghali, UN secretary-general, that operations would resume "as soon as possible, perhaps as early as Monday".

The decision came hours after a 10-truck convoy carrying 72 tonnes of aid reached

Zepa, a Moslem stronghold in eastern Bosnia. Bosnian Serb commanders had given way to international pressure for the delivery of emergency aid to Moslem enclaves besieged by Serb forces.

The commanders said the convoy, stranded for five days, could pass at its own risk. It crawled along a winding snow-covered route, which was reported to have been mined, to reach Zepa yesterday afternoon.

It carried wheat flour and family parcels and was only the second UNHCR convoy to reach the village, whose population has been swollen by refugees fleeing Serb "ethnic

cleansing" in the region, since the war erupted 10 months ago.

The successful mission follows a week of confusion in the international community over how to distribute aid in Bosnia.

In the hope of winning Serb permission for aid to reach government strongholds in eastern Bosnia, Mr Alija Izetbegovic, the Moslem president of Bosnia, announced a ceasefire at the weekend.

The announcement followed reports of an advance by Serb forces, besieging Sarajevo on the western edge of the Bosnian capital.

The convoy reached Zepa after US President Bill Clinton said he was considering mak-

ing air drops to the 100,000 Moslems trapped by the Serb stranglehold of eastern Bosnia.

But UN commanders in Bosnia yesterday were sceptical about the idea. It raised many problems, including securing the

co-operation of all parties to the conflict.

Meanwhile, in the poor former Yugoslav republic of Macedonia, 300 policemen fired tear gas and batons to disperse hundreds of Macedonians gathered

in Skopje, the capital, to protest against the closure of houses to settle Moslem refugees from the Bosnian war.

Several people were injured in the clashes, which began on Saturday.



An old man hunts for food among one of the many rubbish dumps appearing on Sarajevo's streets

## Managers are left behind on way to market

A YEAR after the launch of frenetic economic reform, the Russian government and western aid donors have yet to tackle a desperate need for management skills to help the state-owned economy switch to a market system.

The problem was officially recognised for the first time by Mr Boris Yefedorov, the new deputy prime minister for economics, when he said last month that inefficient managers of state-owned enterprises would have to be "helped to change their ways or go".

Until now the government, focusing on price liberalisation and privatisation plans, has simply hectored managers for not adjusting to new conditions and attacked the central bank for pumping credits into inefficient enterprises. Apart from frequently changing the rules of the game on tax and trading, it has also failed to remove some of the old restrictions which prevent the Russian manager from acting like a western chief executive.

Only a minority of managers, long used to receiving orders from above, have tried to learn the ways of their capitalist

counterparts. Others, motivated by ignorance or fear, have contented themselves with lobbying the authorities for extra "working capital" and the write-off of their debts to one another.

"Some officials and industrialists have this idea that indexing working capital can solve the problems of enterprises. But they are fighting with the symptoms rather than the cause of the problem - which is bad management," says Mr Alexander Rubtsov, head of Ernst & Young's Russian management and accounting joint venture, Vneshconsult.

As a result, few managers are equipped to make a success of large-scale privatisation which is due to affect 6,500 enterprises and a developed distribution system.

Most enterprises have only a faint idea of the time-value of money. Hence the loud com-

plaints by managers about annual interest rates of 85 per cent being far too high despite the fact that inflation last year was about 2,000 per cent. A primitive banking system aggravates cash-flow management problems.

Another big problem is the lack of sales teams at enterprises and of a developed distribution system.

But Mr Rubtsov is optimistic that young Russians, "hungry

### SKILLS NEEDED BY ENTERPRISES:

- Cost control
- Marketing and distribution
- Cash flow management

### TASKS FOR GOVERNMENT:

- Efficient banking system
- Cut bureaucracy and provide stable tax and legislative environment
- Allow for faster depreciation of assets

for work, risk-taking, and free of prejudices from the past" will provide a new generation of enterprise managers.

That generation has already been ushered in by older men, like Mr Viktor Korvin, the 40-year-old manager of heavy engineering giant Uralmash. Other pioneers include Mr Nikolai Bekh, general director of Kamaz, the truck maker transformed into a joint-stock company a few years ago as a government-sponsored experiment in capitalism.

While most of his colleagues asked for more money and fewer changes in government policy, Mr Bekh told the government last year that directors' main problem was a "lack of management accounting".

Not surprisingly, management consultants in Moscow have a lot of good ideas around for how foreign technical assistance funds can be deployed.

Dr Rahman, who trained more than 100 Kamaz managers, would like to replicate a similar training scheme for

managers in the oil industry, a proposal which he has put to the European Bank for Reconstruction and Development for possible financing.

But the real problem will be getting assistance for managers who may be open to change but cannot afford it.

Mr Rubtsov, as head of the Russian management consultants' association, is trying to enlist European Community funds to "train the trainers" - educating hundreds of Russian consultants to provide affordable management advice for enterprises. All agree that training in Russia is not only cheaper but more effective. "If they go abroad, they want to waste time shopping," says one.

Recognising in the meantime that political pressures will continue for more funds, Mr Rubtsov, who is also a member of the government's advisory industrial council, advocates a carrot-and-stick approach. This would make limited financial support conditional on changes in management practices, fitting in well with the government's determination to tie new funds to an improved performance at enterprises.

## EC attempts to avert crisis in fishing industry

THE European Commission yesterday said it would propose measures to avert a crisis in the EC's fishing sector caused by cheap imports and currency turmoil, Reuter reports from Brussels.

After a meeting between French and Commission fisheries officials in Brussels, the Commission said the measures to "improve prices" would be drawn up by EC Fisheries Commissioner Yannis Paleokrassas and presented to the Commission - probably by mid-week.

Prices had fallen by 15 to 30 per cent across the Community, and cheap imports from Russia, Norway and Iceland, as well as currency fluctuations in the EC, had aggravated troubles in the industry, the Commission said.

French fishermen were more vulnerable because they could not rely on freezing their catches, thanks to the penchant of the French for fresh fish. "If you freeze fish you could hold out sometimes... but in France people want fresh fish, as opposed to Denmark" where people ate a lot more frozen fish, a Commission official said.

### France set for more postal chaos

By Alice Rawsthorn in Paris

THE French postal service is poised for further disruption this week as post office trade unions try to step up industrial action that created chaos for the mail last week.

Four of the largest postal unions will this morning hold mandatory meetings for members across France to discuss the next stage of their industrial action against the post office's proposals to cut 3,000 jobs this year.

Escalation of the dispute would be a blow to the Socialist government, which also faces protests from farmers and fishermen ahead of next month's parliamentary poll.

promised fishermen FF722m (\$48m) on Friday to bail out the worst-hit fishing families and help fishing companies, after week-long protests by fishermen who blamed their plight on cheap fish from Russia and Chile and accused British ports of selling fish below EC minimum prices.

Fishermen, particularly in north-western Brittany, highlighted their case by tipping fish on to roads or handing them out free. They also burned tyres in fishing ports.

The problem appeared to be more acute in France because of the slide against the franc of the currencies of Spain and Italy, two big customers for French fishermen.

French fishermen were more vulnerable because they could not rely on freezing their catches, thanks to the penchant of the French for fresh fish. "If you freeze fish you could hold out sometimes... but in France people want fresh fish, as opposed to Denmark" where people ate a lot more frozen fish, a Commission official said.

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Attempts to  
crisis in  
the industry

## German steel chief outlines crisis plan

By Quentin Peel in Düsseldorf

GERMANY'S steel industry, which pride itself as being the most independent and efficient in the EC, is calling for tough new curbs on state subsidies in other member states, but also for more money from Brussels to ease the pain of mass redundancies.

It wants a "market solution" to the crisis in the industry, but one protected against unfair competition from eastern Europe by volume restrictions on cheap imports. Minimum prices would not be effective, it says.

It also wants a rapid decision by industry ministers this week on the outline of a rescue package, in order to underpin higher prices in the market.

Precise details of capacity cuts would be worked out by the industry itself by September, and then two years would be needed to put them into effect.

Details of the German industry's preconditions for a Brussels rescue package were split out by Mr Ruprecht Vondran, president of the German steel industry federation, in a week-end interview.

He warned that the European steel sector as a whole would have to shed more than 100,000 jobs of which 35,000 would be in Germany. He agreed with the European Commission that cuts in capacity were needed of between 25-30m tonnes.

Mr Vondran suggested that efficient producers should in effect buy out market share from inefficient producers, forcing inefficient plants out of

production. Subsidies should only be paid in proportion to their reduction in capacity, and Italy and Spain must be targeted as the least efficient, most heavily subsidised producers.

He set out six "criteria" for an agreement, presented last week to Mr Günter Rexrodt, the German economics minister, who will attend the ministerial council in Brussels on Thursday at which the package will be presented.

"We must find a solution

which is as close as possible to a market solution," he said. "It means the most efficient producers must remain, and the least efficient must close." The mistake of EC steel policies since the last steel crisis of 1980 was to allow borderline producers to remain in operation.

Mr Vondran singled out Ilva, the Italian steel producer, as "a totally over-indebted enterprise which is adding new losses month by month. Nobody

knows what its debt position is, but we believe it is somewhere between DM1bn and DM14bn (\$6.6bn-\$8.4bn). There is no suggestion of bankruptcy; they simply go on producing."

The steel federation's six-point plan would require:

- A transparent legal framework for production and delivery quotas, decided by the industry within guidelines set by Brussels. "There must be no cartels fixed up behind closed doors," Mr Vondran said.
- Protection against cheap imports from eastern Europe and the former Soviet Union, focused on the most sensitive areas - long products rather

than flat products - and limited by quantity, not price. The federation proposes a limit set at 1990 import levels, plus 20 per cent. "Minimum prices don't work. You simply get payments made secretly into Swiss bank accounts," he said.

• Clear restriction on subsidies, as set out in Article 4c of the European Coal and Steel Community treaty, with exceptions limited to those enterprises cutting their capacity enough to have a real effect on the market.

• More generous social payments to ease the redundancies, estimated at more than 100,000 direct job losses in the entire EC industry, and not 50,000 as calculated by the European Commission. The Brussels offer of Ecu450m (£271.7m) between 1993 and 1995 is based on the lower job loss figure.

• Adequate time to carry out the structural changes, with two to three years estimated from agreement on capacity cuts in September.

• Political agreement on the key points in the package on February 25, with the remaining details worked out at official level by the end of March.

## NEWS: INTERNATIONAL

# Milan shows no mercy on kickbacks

There is an overwhelming cry for political change, writes Haig Simonian

**A**S ITALY braces for more arrests and resignations in the corruption scandal rocking the country, the consensus in Milan is that all should be brought into the open.

"It's a scandal when the judges keep silent, not when they start putting politicians away," says Mr Luigi Cavallini, director of a machine tool importing company. "The corruption affair may be hurting our image abroad. But it's only in really corrupt countries that the politicians don't go to jail. People should be pleased this is happening."

The corruption probe, which began in Milan and spread nationwide, triggered last week's ministerial resignations and yesterday's cabinet reshuffle. The decision by a parliamentary committee to lift the immunity of Mr Francesco De Lorenzo, the former health minister, and rumours about the possible involvement of Mr Giovanni Goriz, the former finance minister, prompted both to resign on Friday.

Many people in Milan share the view that the investigations into political kickbacks should go on, irrespective of the impact on Italy's standing abroad or the value of the lira, which plummeted to Ls57

against the D-Mark late on Friday.

At Mr Cesare Sbravati's barber's shop, talk of an amnesty for corrupt politicians is instantly dismissed by Saturday afternoon customers. Mr Sbravati, born in Mantua but busy cutting hair in the same small shop for more than 30 years, is convinced the judges should carry on.

"It's only thanks to them that things have come to the surface. Otherwise, the politicians wouldn't have done anything," he says. Mr Alberto Pirovano, waiting for his haircut, agrees. "We're only halfway there. If the judges stop now, the politicians will bury everything."

There is little sympathy for those who have tripped into Milan's antiquated San Vittore prison, a first stop for many of the politicians and businessmen arrested so far: "They should be made to give back what they've stolen, right up to the last penny," abouts Mr Sbravati's wife from behind the curtain dividing the shop from their sitting room.

The customers are more moderate. They probably appreciate the near-impossibility of tracing the billions of lire which have flowed into private pockets and party coffers

though kickbacks on inflated public-works contracts. But they at least want new laws banning all those implicated in corruption from holding elected office again and requiring them to repay what money can be traced.

The vitriol is reserved for Mr Bettino Craxi, the former leader of the discredited Social-

ally-depressed south, gives prime minister Giuliano Amato some credit.

"Every political system in transition has people of the ancien régime alongside the new. At least this government seems to be made up of serious-minded people, unlike the last two years of the former Andreotti government, which paved the way for the damnation of this country."

The overwhelming mood in Milan is that the political system has to change, amid some uncertainty and caution as to how that should be done.

With Italy's budget deficit still growing, such steps are likely to involve further unpopular public spending cuts, hitting social security in particular. They are likely to be least popular in southern Italy, where support for established political parties has proved much more resilient than in the north.

"What should I do?" asks Mrs Pierina Fusco, a pensioner from the southern region of Apulia, who has been working in Milan for the past 30 years. "Everything's become more expensive. Now I'm going to have to pay for the medicines that used to be free. Tell me what to do, I'll vote for whoever you say."



Terry Kirk

## IG Metall warned over pay demand

By Judy Dempsey in Berlin

MR Hans-Joachim Gottschol, president of the Gesamtmetall engineering employers' association, yesterday said IG Metall, Germany's big engineering union, was pricing its members out of the market and would face more unemployment if it insisted on a 28 per cent wage increase this April for the five east German states.

In an interview with the Berliner Morgenpost, Mr Gottschol said Gesamtmetall would stick to its offer of a 9 per cent wage increase for east Germany's 300,000 IG Metall members. The union is demanding a 26 per cent increase, as agreed in a contract with the employers' association in March 1991.

The contract envisaged bringing east German wages up to west German levels by April 1994. But the employers now insist they can revise the contract because of the deter-

iorating west and east German economies.

East Germany's inflation rate jumped by 6.7 percentage points in January, against a 1.8 point rise in December and an annual inflation rate of about 11.2 per cent in 1992.

Union officials, who will open arbitration talks with Gesamtmetall in the state of Mecklenburg-Western Pomerania today, are expected to argue that a wage increase is even more justified in the light of the inflation figures.

"IG Metall must finally weigh up the cost of the wage increase with the economic reality," Mr Gottschol said. Gesamtmetall officials have said that a 9 per cent wage increase would cost the employers DM1.4bn (\$855m), while a 26 per cent increase would cost DM3.9bn.

IG Bergbau und Energie, the energy and utilities union, last week accepted a pay increase of 9.3 per cent for its 60,000 east German members.

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## NEWS: INTERNATIONAL

Europe faces fewer bars to procurement contracts, report says

## US unhappy over access

By David Dodwell

EUROPEAN companies have significantly easier access to procurement contracts in the US, according to a leaked US document that could trigger a US-EC war of numbers in the battle to open up respective government procurement markets.

In a document from the office of the US trade representative, the US claims that bidding opportunities worth \$16.5bn were offered to EC contractors under the Government Procurement Code in 1990, compared with \$7.8bn in EC contracts open to US operators.

The document, which highlights a wide difference between the two sides' view of what amounts to fair access, argues that procurement contracts worth a total of more than \$150bn a year are open to bids from EC companies "without any restriction".

It says that in telecommunications, foreign companies won 54 per cent of the market last year for central office telephone switches, with the EC accounting for 13 per cent – while US companies sell no switches at all in France, Germany, Belgium, Greece and Denmark and less than 5 per cent of the switches in the UK, and supply Spain, Italy and the Netherlands only through joint ventures.

The document was tabled during EC-US negotiations in Washington last week aimed at settling the clash over public procurement which flared last month. The new US administration threatened to bar European companies from bidding for federal contracts in the US unless European procurement rules favouring local manufacturers were dismantled by the EC's own "Buy Local" law.

EC negotiators said in Washington at the end of the talks that a possible solution to the dispute had been found based on "comparable, effective and lasting access" to each other's markets.

However, the leaked document illustrates that the US and the EC retain significantly different views on comparable or effective access. EC officials admitted last week that there were obstacles in the way of US companies bidding for procurement contracts in the EC. But they insisted that systemic differences made it difficult for US officials to recognise the obstacles foreign companies faced in bidding for US similar US contracts.

The US document challenges EC claims that "Buy America" laws bar EC bidders from the US market, insisting that Buy America legislation affects "less than \$15bn of procurement" – compared with "over \$50bn" of contracts affected by the EC's own "Buy Local" law.

In a direct challenge to EC claims that the vertical integration of AT&T, the leading US telecommunications group,

in effect bars EC companies from bidding for business, a senior US trade official noted that regional US telecommunications groups bought more equipment from Canada's Northern Telecommunications than they did from AT&T – which accounted for just 8 per cent of total US demand for switching equipment.

The US market is completely open. All of our firms are private and do not discriminate in favour of national suppliers," the document claims. It notes that in spite of the extreme competitiveness of US-made steam turbine power generators, the US has never sold a steam turbine in the EC, and no large transformer since 1982.

By contrast, the US market is "largely open", the document says, with European companies such as Siemens and Ericsson winning 20 per cent of the gas turbine contracts in the US and 30 per cent of the steam turbine deals.

## Securities market practitioners 'should have more say in their supervision'

By Richard Waters

THE European Commission's plans to oversee EC securities markets should be amended to give practitioners in the markets more say, according to the International Securities Market Association.

The call, in a report on the development of a single European securities market, highlights a growing struggle between officials in Brussels and market practitioners over how the EC's markets should be run.

The Commission plans to set up a Securities Industry Committee to oversee the

implementation of its legislation on securities markets and to recommend any legislative changes – a development which has prompted fears in some quarters that it will lead eventually to a centralised and bureaucratic market regulator.

The association, which regulates the Eurobond (or international bond) market, argued that the EC "is likely to have insufficient staff with high level experience of working in the industry". The plan for a committee should be "discussed more openly" before being carried through, and self-regulatory bodies should "have a role

in its day-to-day functioning", it said.

The report also argues:

- Europe does not need a single securities exchange to achieve a single securities market, but a common regulatory approach;
- To help fight fraud, insider dealing and market manipulation, all transactions should be reported to regulators. All regulators would then be able to combine the details to obtain an overview of all market activities.

Towards a Single European Securities Trading Market, ISMA, London, Free.



IS Europe starting to seize up against fears during the last decade that Europe was suffering a damaging loss of international competitiveness were dissipated during the EC's mini-economic boom of the late 1980s, partly engendered by the run-up to the single market.

With the European Community this year facing a re-run of the 1981-1982 recession, and the Maastricht integration process bedevilled by question-marks, Euroscepticism seems to be coming back into fashion.

Backing up the new mood, a discussion paper from the London-based Centre for Economic Policy Research (CEPR) concludes that the economic effect of integration has been far less positive than often argued.

Further, it has led to an inward-looking and protectionist trend in the EC's international trade policy. This appears to have contributed to technological lag between the US and Japan.

Among the EC's chief drawbacks, Prof Winters points to the EC's common agricultural policy. This has brought protectionism to trade since the early 1980s, making the EC a net agricultural exporter rather than a net importer.

The subsidies flowing to EC producers have caused EC consumers annual income losses of 1.5 per cent of GDP. In terms of overall trade flows, Prof Winters believes EC members' success in increasing trade among each other has detracted attention from falling ratios for trade with the rest of the world.

This has coincided with the rising proportion of EC GDP devoted to industry subsidies. Some subsidies are given to emerging sectors such as the Airbus, but the bulk of them go to resisting change in traditional sectors.

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## EC is turning inward – and falling behind

The fruits of the single European market are starting to look less healthy, reports David Marsh

growth of its members' economies with the 12-member European Community's share of world GDP increasing from 22.5 per cent in 1985 to 24.5 per cent in 1989, Prof Winters writes.

The Community suffers from "a tendency to look backwards and preserve itself from change, rather than to embrace change", Prof Winters says.

This trend is illustrated by the rising proportion of EC GDP devoted to industry subsidies. Some subsidies are given to emerging sectors such as the Airbus, but the bulk of them go to resisting change in traditional sectors.

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## Row over deportees dogs Christopher tour

By Mark Nicholson in Cairo

MR Warren Christopher, US secretary of state, was set yesterday to carry his listening tour of the Middle East from Damascus to Riyadh, having heard Jordanian and Syrian assurances of their resolve to continue the faltering peace process. But leaders in both countries stressed that Israel's deportation of Palestinians continued to obstruct a return to talks, which have

been adjourned since mid-December. Mr Christopher held talks with President Hafez al-Assad, the Syrian leader, yesterday and was due to fly on for brief visits today to Saudi Arabia and Kuwait, where discussions are likely to focus more on Gulf security issues than on Middle East peace.

King Hussein, the Jordanian ruler, told Mr Christopher on Saturday that he was anxious to return to the peace talks as soon as possible, but that the

continued exile of the 396 Palestinians deported by Israel two months ago remained an obstacle.

Mr Farouq al-Sharaa, the Syrian foreign minister, made a similar statement on Mr Christopher's arrival in Damascus. He said the peace talks remained the sole option for countries in the region. "What is the alternative except disaster in the region?" he asked. "Hopefully the obstacles can be removed from our path."

But US officials have repeatedly said the secretary of state has no immediate plans to resolve the impasse over the deportees. Officials travelling with Mr Christopher said he would, at best, gently encourage Israel to speed up a judicial review of the deportees' cases, a process which might accelerate the return of some.

Mr Christopher said over the weekend that he stood by a compromise formula worked out between Israel

and the US whereby Israel would take back 101 of the 396 deportees immediately and the rest within a year.

The Arab parties to the peace talks, however, have rejected this formula, insisting that Israel must implement United Nations resolution 298, which calls for the immediate repatriation of all the deportees.

Mr Christopher will meet Palestinian spokesmen and their Israeli counterparts in Jerusalem tomorrow.

**Sectarian intolerance which has swept through India is echoed on Bombay's playing fields**

## Inter-religious forgiveness is just not cricket

By Stefan Wagstyl in Bombay

THE recent inter-religious violence which tore through Bombay seemed to be forgotten at the weekend as Hindu and Moslem cricket fans flocked to the city's Wankhede stadium and united to support India against England.

But even in the brilliant sunshine, dark reminders of the anger simmering in Bombay were never far away. Like the city itself, cricket in Bombay is falling prey to intolerance.

Shiv Sena, the local militant Hindu party whose supporters were among the bloodiest participants in the recent riots, rules the roost at the cricket ground. Mr Manohar Joshi, president of the Bombay Cricket Association and host for the test match, is also a deputy leader of Shiv Sena. Mr Bal Thackeray, the Shiv Sena leader who has often expressed his appreciation for Adolf Hitler's "patriotism", is a frequent guest in the committee box.

The city bore the brunt of the violence which hit India after Hindu militants, including many from Bombay, destroyed the Ayodhya mosque in early December. Today, a month after the unrest reached its bloody climax, much of India's commercial capital has returned to normal life. But the fears fanned by Shiv Sena and other

Hindu and Moslem extremist organisations persist.

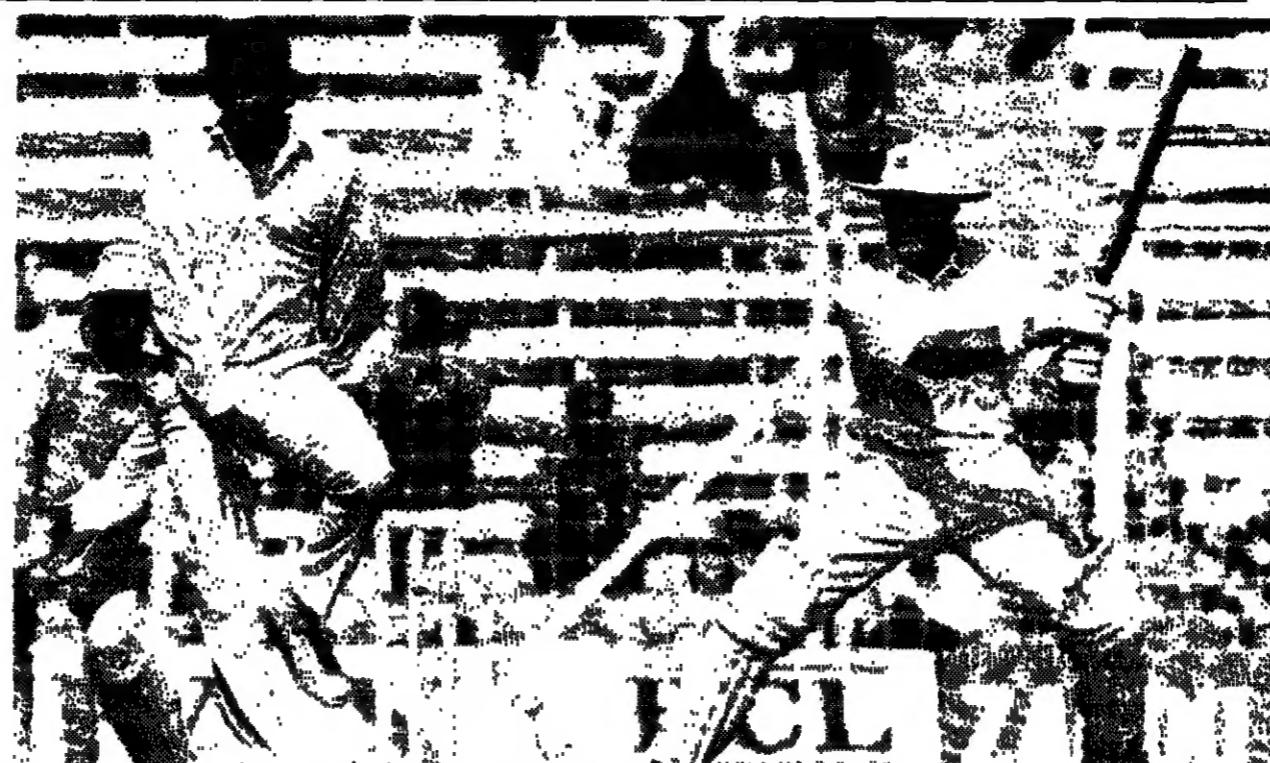
Mr Joshi, a life-long cricket fan, was elected president last year after Shiv Sena supporters broke into the Wankhede stadium and vandalised the wicket to force the cancellation of a match between India and Pakistan. Pakistan drew Shiv Sena's ire both because it is Moslem and because of the support it gives to rebel movements in the north Indian state of Kashmir.

Mr Joshi shows no remorse for the attack on the pitch, nor is he in any mood to let Pakistan play in the future.

Even though India, Pakistan and Sri Lanka have just won the right jointly to stage the next cricket World Cup, Mr Joshi will not promise to let Pakistan play in Bombay. "It will all depend on the political situation," he says with a thin smile.

The soft-spoken Mr Joshi has an unsettling way with words. At one moment he praises Mohammed Azharuddin, India's Moslem cricket captain, and says: "I love my [Indian] Moslem brothers." At another he says India's Moslems should be shorn of their privileges, such as the right to their own family law.

The widely held belief that Shiv Sena organised anti-Moslem violence is dismissed as "propaganda".



Hindu and Moslem fans unite to support Indian cricketers (pictured evading a ball hit by Graeme Hick) but tensions remain

There are Moslem extremist groups as virulent as Shiv Sena, such as Jamaat-e-Islami, but outside Kashmir they attract little support and carry virtually no political weight. Shiv Sena matters; together with the Bharatiya Janata party, the national Hindu militant grouping, it controls 100 of 252 seats in the state assembly of Maharashtra, which includes Bombay.

The ruling Congress (I) party is struggling to keep its majority intact.

A few liberal Bombay citizens are prepared to stand up publicly to Mr Joshi and Shiv Sena, among them Mr P. Sain-

ath, a local magazine editor who has organised a support fund for journalists who suffered losses in the violence. "We must fight Shiv Sena. Look what it has done to our city," he says.

Many more prefer to express their condemnations of Shiv Sena in private – for fear of reprisals. In public they limit themselves to decrying violence and to contributing to charities aiding the victims.

Bombay's political leaders have failed to orchestrate any campaign against Shiv Sena. Since the riots ended the Congress (I) party has been locked in an internal dispute in which

Mr Sudhakar Rao Naik, the chief minister, is pitted against Mr Sharad Pawar, the national defence minister, whose power base is in Bombay. Each is trying to push responsibility for the riots on to the other.

The absence of any strong political call for the defence of the city's cosmopolitan traditions has left many Bombay residents confused.

Among the elite there is a reluctant but growing willingness to side with Shiv Sena and the BJP, if only because their views are clear. "People say: 'At least we know where we stand with them,'" says one retired Hindu academic. "Con-

gress offers no alternative." Some liberals are close to despair.

One leading industrialist says: "I see parallels with Germany in the 1930s. People who say the BJP is not so bad are like the Jews who said they were too rich and powerful for Hitler to hurt them."

But others see such fears as exaggerated. "To make comparisons with Germany is complete rubbish," another industrialist says. But he, like the first, prefers not to have his name appear in print.

"It's difficult. These people [militants such as Shiv Sena] are so unpredictable."

## NEWS IN BRIEF

### Polish interest rate cut reflects new optimism

POLAND'S central bank, the NBP, has cut its basic refinancing interest rate by three points to 35 per cent, writes Christopher Bobinski from Warsaw.

The move reflects optimism about an expected 2 per cent GDP growth in the economy this year and a lower inflation rate, projected at 32 per cent.

Mrs Hanna Gronkiewicz-Walt, NBP chairman, said she expected Polish banks to reduce their lending rates, which currently range between 40 per cent and 80 per cent.

The refinancing rate is used by the NBP to lend money to government-funded investment projects and is regarded as the marker for the banking system.

The central bank's rate cut follows recent falls in Treasury bill yields and inter-bank lending rates, which at the end of last week stood at an annual 40 per cent for three-month deposits.

### Floods hit Ecuador provinces

Dozens of people have been killed and thousands of hectares of crops destroyed by floods in the coastal provinces of Ecuador, writes Ray Colitt from Quito.

More than a week of heavy rain has destroyed an estimated 10,000-30,000 hectares of banana, soya and rice crops in the province of Guayas alone. The province also saw 44 new cases of cholera. In the north-western province of Esmeraldas at least 22 people died in the floods and landslides blocked many roads.

The ministry of Agriculture confirmed that much of the country's rice crop had been destroyed, while the federal government announced immediate relief funds to the coastal provinces.

### Philippine minister offers to quit

Mr Rafael Alunan, Philippine secretary of the interior and local government, whose jurisdiction includes the scandal-tainted Philippine National Police, offered his resignation yesterday, writes Jose Galang from Manila.

Mr Alunan's move came three days after Mr Fidel Ramos, the Philippine president, called for the resignation of police officers who had earlier been relieved of field assignments or accused of corruption or incompetence.

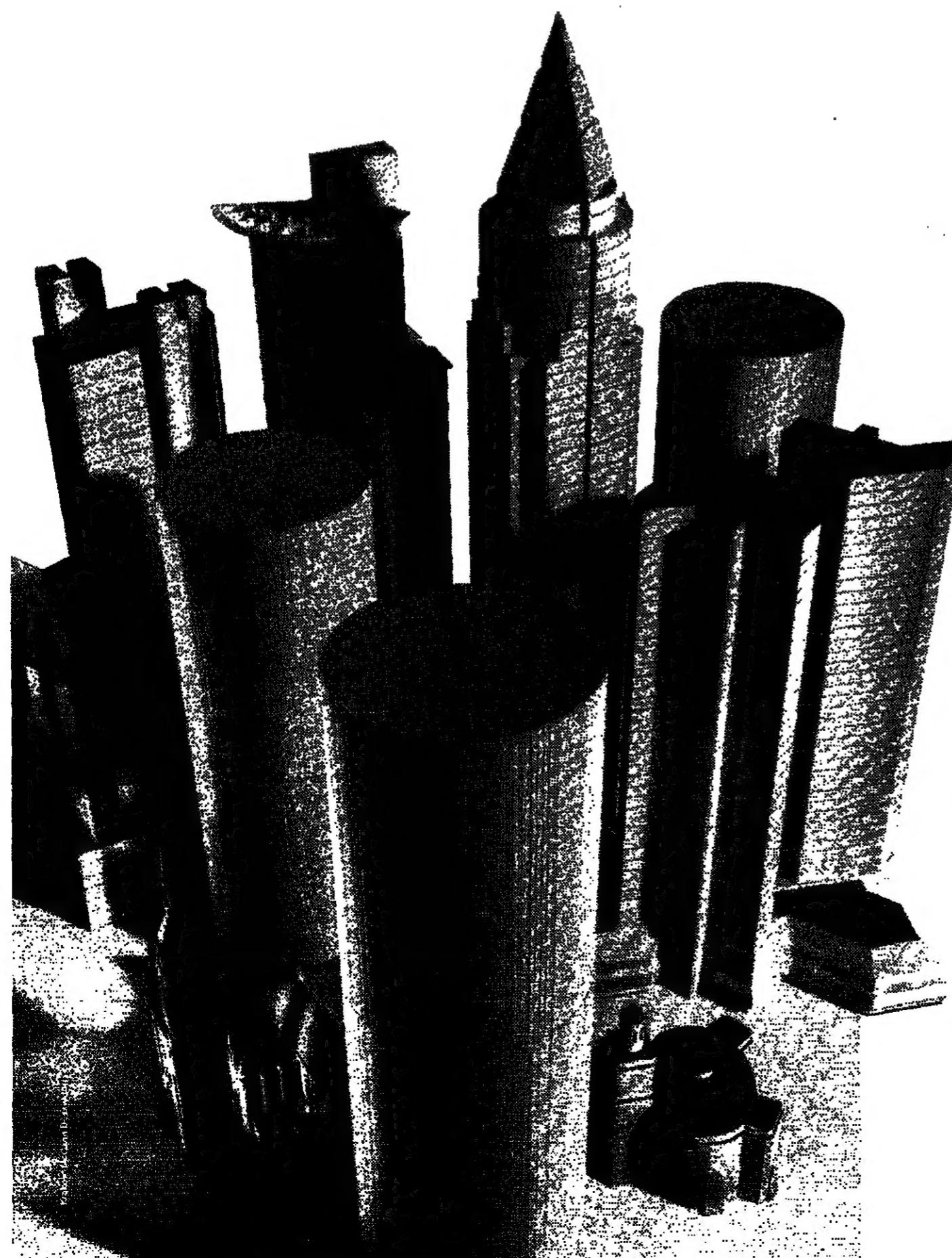
However, Mr Alunan's offer does not appear likely to be accepted. According to observers, the Ramos call was directed at 16 generals and 36 colonels in the PNP who now have no specific assignments. The so-called "floating" officers include Mr Cesar Nazareno, the PNP director-general who was relieved of his duties last August by Mr Ramos.

### Five die in Senegal poll violence

Voting began yesterday in Senegal's presidential election, with separatist violence in the south claiming five more lives, Reuters reports from Dakar.

The rebel Movement of Democratic Forces of Casamance (MFDC) has vowed to disrupt all political activity in Casamance province, which is practically cut off from the rest of Senegal by Gambia. At least 140 people have been killed since the MFDC stepped up its decade-old rebellion last September. Elsewhere, campaigning has been peaceful.

Political analysts say President Abdou Diouf is tipped to win, but the race will probably be close. The spread of candidates, and a new stipulation that the winner must be backed by at least a quarter of the 2.5m registered voters, will probably mean a run off on March 7.



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DOWN TO EARTH SOLUTIONS  
Degussa

## NEWS: INTERNATIONAL

# ANC sanctions plea until poll date set

By Patti Waldmeir  
in Johannesburg

THE African National Congress yesterday relaxed its policy on economic sanctions against South Africa, but said sanctions should remain until a date is set for multi-racial elections.

This cannot be done until multi-party negotiations yield agreement on a range of difficult issues including basic principles for a new constitution, the re-incorporation of nominally independent black homelands and multi-party control of the security forces.

Agreement on an election date is likely to take several months, although swift progress in multi-party talks, due to begin next month, could bring agreement sooner.

The ANC yesterday imposed several linked conditions for the lifting of sanctions, apart from an election date: a multi-party council must be established to oversee the government, with subsidiary councils to supervise elections and the state-run broadcasting cor-

poration, and the existing constitution must be amended.

Once these steps are taken, the ANC would call for trade, investment, financial and diplomatic sanctions to be lifted, but the international arms and oil embargoes would remain in place.

Such a move would boost the business mood in South Africa, but would have little effect on private investment, with domestic and foreign investors more concerned about prospects for political stability and economic discipline under a multi-racial government.

A resumption of lending by multilateral financial institutions such as the World Bank and International Monetary Fund would be the biggest benefit from an end to sanctions.

The IMF might make funds available immediately through its compensating financing facility, designed to reimburse member countries for an unexpected shortfall in export receipts or rise in imports. However South Africa could not seek balance of payments support until its current

account was in deficit. It was around R4.5bn (\$1bn) in surplus last year.

Since the mid-1980s, South Africa has been forced to run a substantial current account surplus to cover foreign debt repayments, since international banks halted new lending to the republic. Capital outflows since 1985 have totalled over R40bn.

ANC officials hope that lifting sanctions would prompt a surge of foreign investment and boost its chances of victory in the first multi-racial elections. At the weekend, ANC leader Nelson Mandela appealed for R120m for the organisation's election campaign.

Meanwhile Mr F.W. de Klerk, the President, tried to tackle his government's racist image in advance of elections, by appointing two coloured (mixed race) and one Indian to his cabinet in minor positions. However he also appointed a noted hardliner, Mr Kobi Coetze, to the sensitive position of Minister of Defence.

# Spectre of 1990 poll haunts Hewson

Australia's opposition may yet fail to oust Labor, writes Kevin Brown



John Hewson: unexpectedly strong performance

Two weeks into Australia's five-week federal election campaign, the conservative opposition parties are increasingly confident of ending a decade of Labor rule. Buoyed by an unexpected strong performance by Mr John Hewson, the opposition leader, the Liberal/National Party coalition has built up a lead of 6-12 percentage points in the opinion polls.

At face value, the polls suggest a comfortable margin for the coalition, which requires a uniform state swing of only 0.9 per cent on March 23 to win the six seats needed to take power.

But, as polling day draws nearer, detailed local polling suggests that the gap is much smaller in marginal seats that will decide the election.

That raises the uncomfortable prospect for the conservatives of a repeat of the 1990 election, when the coalition won the biggest share of the popular vote, but failed to win enough seats to take power.

The key to victory lies in about 20 marginal constituencies, many of which are being fought on local issues that tend

to insulate voters from the national trend.

The government is weakest in Western Australia, where it holds four seats by majorities of less than 2.5 per cent; South Australia, where it would lose four seats on a swing of 3.8 per cent; and the sugar belt of northern New South Wales and Queensland, where it holds six seats by margins of less than 5 per cent.

Mr Paul Keating, the prime minister, can do little to defend the Western Australian seats except hope that the defeat of a Labor state government earlier this month has assuaged voters' anger against the party.

However, Labor is fighting hard in the sugar belt, where it has offered to exempt sugar farmers from its tariff reduction proposals for the duration of the next parliament.

The coalition, which also holds a highly marginal sugar belt seat, has matched the government's offer with a A\$16.5m (\$8.9m) package designed to compensate for its own proposed tariff cuts.

If the coalition does well elsewhere, Victoria will not matter. But in a close election, Labor gains in the state could keep the conservatives out of the office, or reduce the size of

their majority in the House of Representatives.

That would be a severe blow for the coalition, which is relying on the moral authority of a substantial majority to force controversial legislation through the Senate.

Unlike the House, the Senate is elected by proportional representation, which usually delivers the balance of power to the Australian Democrats, a populist left-wing party which has never won a House seat.

Senator John Coulter, leader of the Democrats, says the party will oppose key conservative proposals to expand private health insurance, deregulate the industrial relations system and introduce a goods and services tax.

Unless Senator Coulter backs down, that would ensure that large parts of the conservative agenda would be blocked, leaving Mr Hewson with little choice other than to seek the dissolution of both houses and a second election.

Many Australians, already grumbling about compulsory voting every three or four years, would regard that as the worst outcome of all.

## INTERNATIONAL ECONOMIC INDICATORS: PRICES AND COMPETITIVENESS

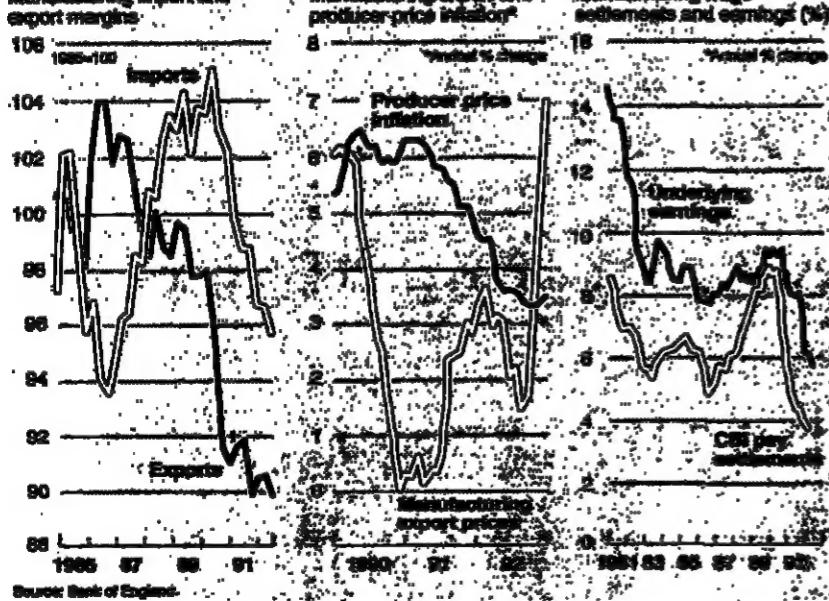
Yearly figures are shown in index form with the common base year of 1985. The real exchange rate is an index throughout; other quarterly and monthly figures show the percentage change over the corresponding period in the previous year and are positive unless otherwise stated.

UNITED STATES		JAPAN		GERMANY		FRANCE		ITALY		UNITED KINGDOM	
Consumer prices	Producer prices	Unit labour costs	Real exchange rate	Consumer prices	Producer prices	Unit labour costs	Real exchange rate	Consumer prices	Producer prices	Unit labour costs	Real exchange rate
1985 100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
1986 101.9	98.6	102.2	98.4	100.5	98.3	101.3	97.5	100.5	101.2	102.5	101.5
1987 105.6	100.7	103.8	98.7	105.4	101.2	102.5	100.1	107.1	107.7	105.9	105.3
1988 105.9	103.2	105.9	98.1	101.8	102.2	103.7	107.8	103.0	102.8	107.7	105.3
1989 115.2	106.5	110.0	98.9	105.5	104.9	114.0	98.1	132.2	104.2	108.4	111.1
1990 121.5	113.3	113.8	100.9	106.9	105.7	120.1	98.2	140.3	107.0	110.1	112.8
1991 126.6	116.3	117.3	103.5	111.8	117.3	124.4	101.6	131.8	108.4	122.6	123.2
1992 130.4	117.7	120.1	103.1	113.9	121.4	129.4	101.5	131.8	110.7	125.6	124.0
1st qtr. 1992 2.5	0.4	2.6	-0.1	2.1	-0.5	2.5	8.2	4.3	2.0	n.a.	4.5
2nd qtr. 1992 3.1	1.3	2.9	-0.5	2.6	-0.7	2.4	8.7	4.5	2.0	n.a.	5.5
3rd qtr. 1992 3.1	1.5	2.3	-0.2	2.0	-0.8	1.0	8.7	3.5	1.0	n.a.	5.5
4th qtr. 1992 3.0	1.5	2.0	0.0	0.9	0.5	n.a.	8.7	3.7	0.5	n.a.	5.7
February 1992 2.8	0.6	3.5	-0.1	n.a.	2.2	-0.6	1.2	8.9	n.a.	2.0	4.4
March 3.2	1.1	2.6	-0.7	n.a.	2.1	-0.7	1.7	8.8	n.a.	2.2	4.5
April 3.2	1.1	3.4	-0.6	n.a.	2.5	-0.7	1.3	8.7	n.a.	2.5	5.0
May 3.0	1.1	2.8	-0.7	n.a.	2.3	-0.7	1.1	11.8	n.a.	2.0	4.5
June 3.1	1.8	2.6	-0.3	n.a.	2.5	-0.7	0.8	5.7	n.a.	2.1	4.5
July 3.2	1.7	1.7	-0.2	n.a.	2.0	-0.7	2.3	8.8	n.a.	2.9	5.5
August 3.2	1.8	2.8	-0.4	n.a.	1.8	-0.8	-1.5	11.4	n.a.	3.1	5.5
September 3.0	1.6	2.5	0.0	n.a.	2.2	-0.7	1.4	5.8	n.a.	2.6	5.5
October 3.2	1.7	1.7	-0.5	n.a.	1.2	-0.8	1.5	8.8	n.a.	2.4	5.5
November 3.0	1.5	1.7	-0.8	n.a.	1.2	-0.8	1.5	9.4	n.a.	2.1	5.5
December 2.9	1.8	2.5	-1.2	n.a.	0.9	-0.8	1.5	8.7	n.a.	2.0	5.5
January 1993 3.3	1.8	n.a.	1.0	n.a.	4.4	0.8	n.a.	n.a.	n.a.	4.2	5.5

Statistics for Germany apply only to western Germany. Data supplied by Databstream and WEFA from national government and IMF sources. Consumer prices: not seasonally adjusted. Producer prices: not seasonally adjusted, refers to earnings in manufacturing except France and Italy (wage rates in industry). Hourly except Japan (monthly) and UK (weekly). Unit labour costs: seasonally adjusted, measured in domestic currencies. Germany - mining and manufacturing, other countries - manufacturing industry. Real exchange rate: IMF real effective exchange rate based on relative unit labour costs (non-normalized). A full in the index indicates improved international competitiveness.

## Will Britain's devaluation work?

Manufacturing import and export margins



Source: Bank of England

## The importance of picking the right inflation target

BRITAIN'S membership of the European exchange rate mechanism may have delivered painfully high interest rates, an uncompetitive exchange rate and a deeper recession than the government needed in order to control inflation. But it did have the advantage of simplicity. Monetary policy-making outside the ERM may be less painful: but, as the Bank of England's extensive inflation report demonstrates, it is much more complicated.

In the ERM, the UK government's monetary policy was largely determined by the need to keep the exchange rate within its target zone, assuming this delivers low and stable inflation. But chastened by its ERM experience, and the failure of monetary money targeting in the early 1980s, the government now appears to have abandoned intermediate monetary targets altogether. Instead it has adopted an explicit inflation target, the annual rate of retail price inflation excluding mortgage interest payments, which the Treasury aims to keep within a 1-4 per cent range.

The Bank of England, like the Treasury,

appears in no mood to advocate a return to domestic monetary targeting. "Inflation is a monetary phenomenon," the Bank confirms in language reminiscent of the writings of the monetarist guru and Chicago University economics professor Milton Friedman. But "the lags between changes in monetary policy and changes in inflation are known only imprecisely, and will vary with the state of the cycle". The current erratic behaviour of monetary aggregates merits only a little over one page in the Bank's 45-page report.

Nor is the Bank willing to view the government's inflation target as a simple guide to policy. It makes sense, the report suggests, to announce an inflation target in order to guide expectations and to provide a means of assessing past performance. But "monetary policy is set in relation not to the current rate of inflation but to inflationary trends over the next year or two". The fact that underlying inflation rate is currently within its target range makes little difference to this judgment.

The Bank also counsels against placing

undue emphasis on the government's chosen inflation measure out of the many other inflation indicators that could have been picked. If all prices were to rise at the same rate, the Bank says, then there would be no ambiguity about the measurement of inflation. But relative price changes all the time. So while one price index is needed for assessing performance, and the underlying RPI is "as good as any, and better than most", it would be "unwise to rely on any single index as the only guide to inflationary trends in the economy".

Sterling's recent devaluation does, in fact, make it particularly important that movements in the underlying rate of retail price inflation are not the main guide to monetary policy. The devaluation will inevitably lead not only to higher import prices but also to a higher aggregate price level, and thus temporarily faster inflation, than would otherwise have been the case. What matters is that this rise in aggregate prices occurs through a rise in the prices of traded goods, largely manu-

factures, relative to non-traded goods in order to increase the profit margins of exporters and help close the trade deficit.

This shift in relative prices is already under way. The left-hand chart tracks the squeeze on manufacturing export profit margins over the past seven years, the combination of sterling's appreciation and the poor state of the world economy. But last autumn's devaluation means that exporters have been able to raise the sterling prices of their goods, as the middle chart shows, which should increase export profit margins and volumes.

Unless, that is, the rise in producer prices leads to higher wage inflation, thereby preventing the change in relative prices by spreading the increase in aggregate prices to non-traded goods as well. Wage settlements are currently depressed, largely because of the persisting recession. A rise in wage inflation, not the underlying RPI, should be the government's first serious inflationary danger signal.

Edward Balls

Scotland's skilled workforce, cost efficiencies

## British Rail faces wave of strikes

By David Goodhart, Labour Editor

BRITAIN'S state rail network could be hit by a wave of one-day strikes at the end of March following the failure of RMT, the main rail union to win privatisation-related employment assurances from British Rail.

RMT said yesterday it would hold a ballot early next month for a "rolling programme" of 24-hour strikes. Employment law means it must start the strike action within 28 days or re-ballot.

A spokesman said the union's executive had undertaken a consultation exercise and was confident a majority of the 70,000 RMT railworkers, out of a total of 125,000, would support the call.

Although the strike call was originally linked with the related campaign by the National Union of Mineworkers against pit closures the RMT now says that the primary reason is BR's refusal to give a no compulsory redundancy pledge to rail workers. RMT believes that on top of the 7,000 redundancies now being completed BR will seek another 20,000 redundancies in the next financial year.

A BR spokesman said that the company had gone to "great lengths to protect the staff" and that there would be "virtually no compulsory redundancies".

Survey shows devaluation pushed prices 17% below the average in 14 countries

## UK is 'Europe's bargain basement'

By Guy de Jonquieres, Consumer Industries Editor

DEVALUATION of sterling has turned Britain into a bargain basement for supermarket shoppers from other European countries, according to an international price survey.

It finds UK retail prices for a range of food, drink and consumer products are 17 per cent less than the average for 14 European countries and 43 per cent lower than in Sweden, the most expensive.

The survey, carried out for the Financial Times last month by A.C. Nielsen, the market research firm, also finds little evidence that leading consumer product manufacturers have raised their UK prices since sterling left the exchange rate mechanism in September.

Of 31 market-leading branded products surveyed, 17 have fallen in price since August, by as much as 7 per cent. Much the biggest rise, for canned salmon, was 23 per cent, though it had moved sharply up and down in the previous six months.

In several cases, reductions in the prices of the brand leaders have not been matched fully by retailers' competing own-label products, which are usually cheaper.

The international price survey covered a basket of 45 "Euro-brands" - products sold in at least four of the larger European countries. The bas-



Check out: devaluation has made supermarket prices in the UK cheaper than in many other European countries

ket includes processed foods, snacks, petfood, alcohol, soft drinks, household cleaners and personal care products.

Britain emerged as the cheapest country in every product category except alco-

holic beverages, for which prices were six per cent above

the European average. How-

ever, prices were 58 per cent

higher than the average in

Austria and 47 per cent higher

in Ireland and Switzerland.

Some items, however, still

cost more in Britain. The UK

price of Ajax cleanser is eight

per cent higher than the Euro-

pean average and twice the

anywhere else in Europe, while

Coca-Cola, the national drink

of America, is cheapest in

France. The next cheapest

country after Britain is France,

where the basket of "Euro-

brands" costs 96 per cent of the

Guinness, the national drink of

Ireland, costs more than

the European average.

The survey also finds that

Guinness, the national drink of

Greece, Spain and Germany.

The improvement in bearings largely results from invest-

ment by Japanese companies.

Mr Johnson of the EEF insists that it would be wrong to be too gloomy. The UK, he argues, is one of the most attractive countries for compa-

nies that want to establish a

European presence.

In the short term, there is

excess production capacity of

20 to 40 per cent that can be

soaked up as the world recov-

ers from recession. Going

beyond that, however, needs

new investment. The history of

the past 20 years suggests that

will be harder than it sounds.

## Britain in brief



### London still European finance centre

London maintained its status as Europe's main financial centre last year with the number of banks leaving the city equalling those coming in.

The latest survey by Noel Alexander Associates, a con-

sultancy which specialises in financial statistics, shows that London lost 22 banks last year while the same number moved into the city. The number of foreign banks in London totalled 494. The numbers are

slightly misleading since

several of the apparent depart-

ures, according to the compi-

lators of the survey, were due to

mergers or restructuring of

foreign banks. European banks

accounted for more than half

the departures or mergers.

and US banks for another five.

for the needy will almost cer-

tainly exceed its target,

according to figures due to be

presented to officials this

week.

The scheme to help the de-

pressed British housing

market, announced in the

Autumn Statement in Novem-

ber, is due to finish at the end

or next month. Just over half

the 16,500 empty properties

acquired so far have been

bought from recession-hit

housebuilders, according to

the housing corporation

responsible for administering

three quarters of the money.

## City's economy set to worsen

Greater London will perform worse than any other UK region this year in terms of economic growth, while Wales will lead the way to recovery, according to a report published today by National Westminster Bank.

The bank warns that UK growth will be "very modest" over the next five years with unemployment expected to come down only slowly from a peak of 3.25m at the end of this year.

It warns that demand will be constrained by several negative factors, including

large fiscal and trade deficits, high consumer debts and wor-

ries caused by job insecurity.

## Small firms report upturn

A modest upturn in business confidence is reported in two surveys by the Small Business Research Trust published today. In a survey for Lloyds Bank, which is named in a

writ issued by the charity as

part of its efforts to recover the

missing funds.

The July 1992 edition of the

Bankers' Almanac says that

the bank is based in Buenos

Aires, with nine representative

offices around the world. The

bank has been under investiga-

tion by the police since last

summer and is on the warning

list of the US Comptroller of

the Currency.

## Tidal power to be developed

A UK team of energy experts is attempting to develop a new way of generating electricity by using the power of tidal currents. First tests will be made this spring off the west coast of

Scotland of an underwater

10kW turbine with a four-metre

rotor driven by the rise and

fall of the tides.

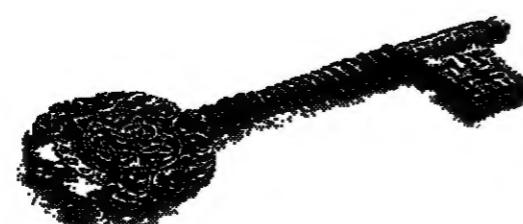
## Housing plan to exceed target

A £750m government pro-

gramme to buy 20,000 empty

properties to provide housing

# The key to know-how.



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40,000	Free Intra-Europe Business Class ticket.
60,000	Buy one transatlantic Economy Class ticket, get one free.
60,000	Free Intra-Europe First Class ticket.
70,000	Two free transatlantic Economy Class tickets*.
90,000	Free transatlantic Business Class ticket.
150,000	Free transatlantic First Class ticket.

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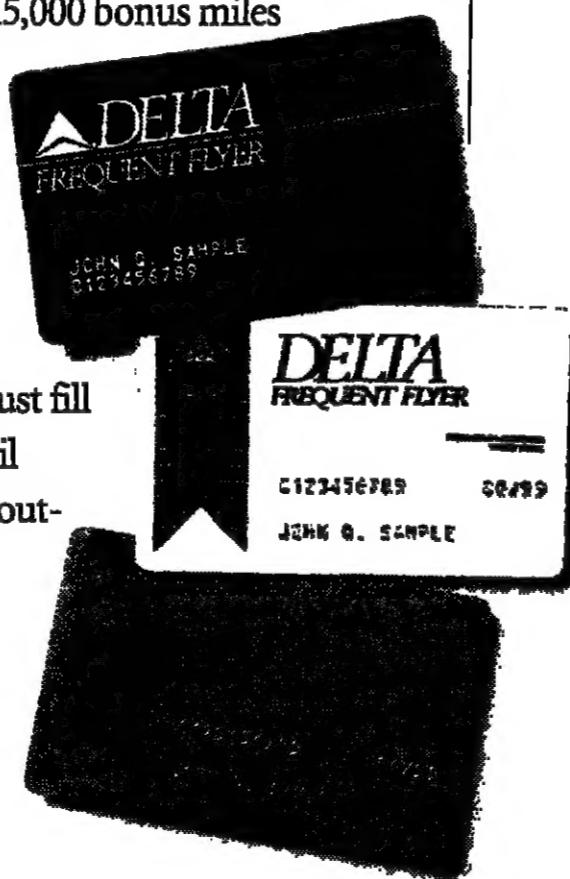
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**S**o persistently high is Brazilian inflation, that the Central Bank has run out of famous Brazilians to put on its banknotes and resorted to Amazonian fish (there are more than 2,000 varieties).

A good lunch costs more than Crim (\$20), shops have to ring up large items in parts to fit on the till and calculators can only be used by dropping three zeroes, despite two changes of currency in the last five years.

This is irritating enough for the average person who has lost all sense of what something should cost and must spend hours each day calculating how best to protect his or her money, consulting the 13 indexes for monetary correction published daily for everything from tax bills to savings accounts. Imagine running a business in a climate running a business in a climate

Luis Jungueira, financial director of Alpargatas, Brazil's leading footwear and garment company, describes keeping up with inflation which has been above 20 per cent a month for the last 15 months and in four figures for five of the last six years, as: "Feeling like the white rabbit in Alice in Wonderland, always late." He adds: "I have all the textbooks on financial management but may as well throw them down the drain for all the use they are here."

With inflation at 125 per cent a day and interest rates considerably higher, a company can be made or broken on its cash management and it is crucial to keep a constant track of money and have a strong credit control department.

Milton de Carvalho Cabral, financial director of Souza Cruz, the Brazilian subsidiary of BAT Industries, says: "Our main challenge is to ensure that money earned from sales all round the country reaches headquarters in Rio as rapidly as possible in order to invest it. An hour lost can be an opportunity gone."

Terms of payment become an important factor. Cabral attributes the financial health of Souza Cruz to the fact that it gives stockists only three to five days to pay. The aim is to have a long lead time in paying suppliers, but fast collection of receivables. Thus retailers often sell products for less than they pay suppliers. If they can sell within 15 days but have 30 days to pay, the cash can be invested for 15 days in the moneymakers where the real profit is to be made.

As a result, financial divisions tend to carry far more importance than the production or marketing departments. Most leading manufacturers estimate their financial department is at least 40 per cent larger than would be necessary in a low inflationary climate. Auto-

**Christina Lamb** describes the ups and downs of doing business amid skyrocketing prices in Brazil

## A rollercoaster out of control

latina, the holding company for Ford and Volkswagen, has a larger financial department than Ford Europe.

Inflation is nothing new in Brazil – it has been more than 400 per cent a year since 1987 – and companies have developed many mechanisms to survive and prosper. In many cases the core activity has become simply a means of generating cash for financial operations on which the real profits are made.

Eduardo Giannetti da Fonseca, an economist from São Paulo University, explains: "Inflation breaks the connection between what you sow and what you reap. It's a school of

opportunism where what matters is financial wizardry rather than supply and demand."

Rather than putting money into the company, cash goes into financial operations. This has had negative repercussions on areas such as marketing, quality, productivity and product development, which could be devastating once Brazil opens up wider to foreign trade.

William Cosgrove, the financial director of Autolatina, complains: "Everyone's working on the constant battle to recover last month's inflation rather than concentrating on competing with Korea."

The effects permeate throughout

the company. Jeffrey Brantley, finance director of the Monteiro Aranha group, says: "Everyone becomes a financial person. The marketing person cannot simply sell a product – he must obtain the best terms of payment. The production guy cannot just install a new machine to increase efficiency but must study whether it is better to buy now, later or spread over several payments."

The greatest loser is the consumer. Emerson Kapax, owner of a toy company, says: "There's this constant race against time so when costs go up 30 per cent prices are automatically adjusted by at least that, thus feeding inflation. It's like a fever." A study by consultants KPMG found that 81.6 per cent of companies listed government measures and inflationary expectations as the most important factors in pricing. Production costs were way down the list.

Moreover, periodic government price freezes (five in the last six years) mean companies fear being caught with prices too low. The longest price validity is 30 days, and companies such as ICI and Autolatina have full-scale price negotiations with unions and suppliers at least monthly – an activity that would occur perhaps annually in other countries.

This is a particular nightmare for the retail sector. Carlos Roca, president of the leading department store group Mappins, points out the store sells 80,000 different items and must negotiate with 6,000 suppliers on a case-by-case basis. High inflation also militates against companies retaining stocks because of rapid depreciation. The retail sector is a constant battle between wanting a rapid turnover and wanting to keep prices up, without losing out to competitors.

Winners of this situation are oligopolies and cartels given the continuing high import tariffs enabling them to price arbitrarily. According to Fipe, one of the inflation monitoring agencies, oligopolies were responsible for 45 per cent of last year's 1,149 per cent inflation.

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highly inflationary economy means information is at a premium, whether on likely government policy, inflationary trends or the best financial instruments of the moment. There are 13 leading agencies monitoring inflation and former economy ministers make fortunes running consultancy.

The financial sector is an obvious winner and makes up 15 per cent of GDP – far more than in most countries. With everything from school fees to gas bills payable through banks, holding the float for a few days can be highly profitable.

According to the economy ministry there is \$110bn invested in short-term instruments.

The hardest situation is for those running subsidiaries of multinationals, having to calculate in trillions and explain to the parent company the confusing Brazilian accounting system where inflation and monetary correction are often divergent and the impossibility of planning more than three months ahead.

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## Linking values to success

A link between corporate values and good business performance has been claimed by more than one management guru in recent years. So it is perhaps encouraging that a survey of executive opinion sponsored by the Digital Equipment Company reveals the widespread use of formal mission statements in the UK.

Corporate values are defined as important beliefs widely held to be crucial to the success of an organisation. According to the Digital survey 80 per cent of 426 top managers interviewed last year say they have formal statements, a similar number believe these contribute directly to profitability, and 75 per cent see implementing them as one of their central responsibilities.

Companies' top five priorities – defined both by the relative importance attached to a value and the scope seen for improvement – are people, competitiveness, customers, quality and productivity. More intriguingly their lowest priorities are social responsibility – mainly because there is perceived to be little room for behaving better – and profitability.

The low emphasis on profits sounds like defeatist talk in the midst of a recession. But the authors believe it may be that companies do not really see it as a value as such, or that profitability is the result of a value-driven strategy.

The real test, of course, is whether mission statements are integrated into a company's day-to-day activities. Only 8 per cent of those interviewed openly admitted that corporate values make little practical difference, but 30 per cent confessed that short-term commercial gain gets priority if there is a conflict between the two.

Interestingly the under 45s turned out to be more single-minded in the pursuit of profit than their elders.

*"Copies of Corporate Values: The Bottom Line Contribution. Available from Bob Vickers. Tel 0856 371202.*

Tim Dickson

## Inflation lessons over a Big Mac

**A**s the site of boot camp for the shock troops in the battle to cope with Russian inflation, few places could out-class Brazil.

That was the conclusion of the McDonald's Corporation. And that is why it sent a group of high-level trainees there for a crash course in how to brave inflation in a country where prices have risen by at least 400 per cent a year since 1987. Last year, Russia's rate of 1,450 per cent was one of the few to top Brazil's astounding figure of 1,149 per cent.

The contingent consisted of three Canadians, including the head of Russian operations, and a native Russian vice-president. The Canadian subsidiary controls the branch in Moscow, where the outlet on Pushkin Square is the fast-food company's busiest.

"They came in search of the tools needed to manage and operate in a hyper-inflationary environment," said Gerson Ferrari, finance director for McDonald's in Brazil. Ferrari led them to multinationals well-versed in adapting to rocketing prices – firms such

as Cargill, Goodyear and Kodak.

Ferrari's lesson emphasised cash-flow management, control of raw materials, sales and price-setting strategies and how to hedge for potentially substantial distortions in the exchange rate.

The visitors learned that in Brazil McDonald's negotiates a separate inflation rate for each of its suppliers. It then uses those rates for monthly realignments, instead of applying the government's generic inflation figure across the board. The monthly adjustments for suppliers are "wedged" to periodic price increases for Big Macs, Ferrari said.

Could the McDonald's experience portend a boom in the export of Brazilian "inflationary intelligence" to the troubled economies of eastern Europe? "I think there will be a migration of people in the financial area to those countries," observed Ferrari.

"There are executives in other countries that understand inflation, but the best specialists in this area are the Brazilians."

Bill Hinchberger

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## CONTRACTS & TENDERS

INOON Consultancy Ltd. - commissioned by the State Property Agency - announces a public two-round invitation

to tender for investment concerning the purchase of the state-owned shares and an increase in the registered capital of

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1. Tenders may be submitted for the portion of the Company's state-owned shares representing 52.95 per cent of the total. The Company's registered capital, after the assignment of employee shares, amounts to HUF 1,500 million.

2. The tender documents may be obtained at Inon Consultancy Ltd.'s office 1113, Budapest, Bertik. Bldg. 22-24, 1071, HUNGARY

from: March 16, 1993

against the payment of 50,000 Forint.

3. The tender documents are available in Hungarian

## ECONOMICS

## Focus on recovery prospects in G7 industrialised nations

ATTENTION remains focused on the US this week, after the unveiling of President Bill Clinton's programme to tackle the budget deficit and stimulate economic recovery.

Although the US January consumer confidence index due tomorrow is expected to be unchanged, the quarterly GDP figures due on Friday are expected to show a 4.5 per cent annualised growth, underlining the strength of the US economy at the time of President Clinton's election.

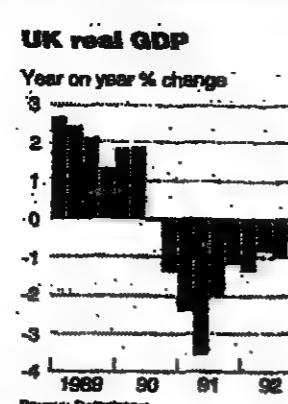
With the UK also due to publish its fourth quarter GDP figures this week, debate continues about the prospects for economic recovery.

Although the GDP is predicted to be slightly down on last year, it is expected to show some improvement over the previous quarter. The G7 monthly industrial trends survey on Friday will give a more up to date picture of business mood.

The G7 finance ministers will meet in London on Saturday amid continuing concern over the state of the world's economy, but no communiqué or decision is scheduled.

Some of the week's economic highlights follow: the figures in brackets represent median forecasts, supplied by MMS International, a financial information company.

Today: UK, fourth quarter GDP (up 0.3 per cent on quarter, down 0.4 per cent on year); US, January, Treasury budget (\$27bn); France, December current account; January official



fourth quarter GDP (down 0.2 per cent).

Thursday: Belgium, EC ministers discuss steel industry; Germany, banking sector wage talks; third round of UK, January trade balance; US, G7 countries (21.3bn deficit); US, monthly supply week ending February 15, initial claims week ending February 13, January existing homes sales; Canada, January industrial production price index (up 0.3 per cent).

Friday: US, fourth quarter personal income (up 1.7 per cent), deflator (1.7 per cent); February Chicago purchasing managers survey; January export prices, import prices; UK, CBI monthly industrial trends survey; Japan, February Tokyo consumer price index (up 1.1 per cent on year); February, national consumer prices (up 1.3 per cent on year); January industrial production (up provisional 0.7 per cent); France, January consumer prices (up 0.8 per cent on month, 2.2 per cent on year).

Saturday: UK, G7 finance ministers meet in London.

During the week: Italy, December wholesale prices (up 2.5 per cent on year), producer prices (up 2.4 per cent); January M2 (5.8 per cent); January trade balance; Germany, import prices (0.2 per cent month on month, down 2 per cent year on year), preliminary cost of living (up 0.2 per cent on month, 4.1 per cent on year).

Gillian Tett

## RESULTS DUE

IMPERIAL Chemical Industries, the UK's largest manufacturer, reports its preliminary year-end results on Friday, with a profit gain reading that will make House Coventry expect the group to report fourth quarter pre-tax profits of about £27m, making a total of £550m for the year. That compares with £243m in 1991 and the peak of £1.5bn in 1989.

The net results will be announced on Monday with the announcement of the board's decision whether to sunder the company in two. The aim is to make Zeneca, the pharmaceuticals and agrochemicals and specialities subsidiary, into a separately quoted company.

SmithKline Beecham, the Anglo-American drugs and consumer products company, reports preliminary year-end results tomorrow. Analysts expect pre-tax profits to rise up to 18 per cent to between £1.1bn and £1.2bn, against £1bn a year earlier.

Unilever, the Anglo-Dutch food and consumer products group, is expected tomorrow to report pre-tax profits for the full year to break through the £2bn barrier, with a 15 per cent gain on the previous £1.75bn.

British Aerospace expects to see a revival in its fortunes during 1993 following a year in which its performance was undermined by a film of provisos. Hoping for a return to profit, however, will do nothing to soften the impact of its preliminary results on Wednesday. These are likely to show losses of about £26m compared with losses of £28m a year earlier.

Restructuring charges of £100m to its regional aircraft division have been blamed largely for the hole. The company is due to pay a deferred interim dividend of 3p on Thursday, and a further 3p dividend is expected in the final results.

The mild weather and new regulatory regime imposed by Ofgas is likely to have a bearing on the final results for British Gas. The company is expected to announce on Thursday that profits have slipped to around £500m compared with a £1.16bn last year. Increased competition and lower prices for domestic gas sales may also reduce the company's scope for a substantial increase in dividend. A pay-out of about 16p is expected, against 14.4p last year.

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## ARTS

Architecture/Colin Amery

## Making London better

The facts about the new Chelsea and Westminster Hospital are pretty extraordinary. It is the only brand new urban teaching hospital in Britain. It is described as the largest and most ambitious hospital development in the UK. It has 70 different departments, 665 beds, eight operating theatres and 260 bedrooms for nursing staff. It was planned and built in five years - a record for the NHS. The building cost £117m to construct. It opens in London as the government announces plans to close several London hospitals because there are too many hospital beds in the capital.

The new hospital is situated on the site of the old St Stephen's Hospital in the Fulham Road. The old hospital had grown from the infirmary of the former St George's Union Workhouse and no tears were shed when it was decided to demolish it. But tears were shed by some over the decision to close four hospitals - Westminster Hospital, Westminster Children's Hospital, the West London Hospital and St Mary Abbots Hospital and to bring all the services they offered to the new site at the congested end of the Fulham Road, surrounded mainly by streets of modest houses. This was very much an estate management manoeuvre of the 1980s which depended for its success on the willingness of property developers to buy the old hospital sites to fund the new building.

Architects for the new development were chosen by the Riverside Health Authority through a form of limited competition, which was won by the firm Sheppard Robson (the partner in charge of the scheme was Sinclair Webster). In many ways the new hospital represents the new style NHS. I was fascinated to learn that the architects were chosen not so much because they had designed lots of hospitals (they hadn't) - but because they had plenty of commercial experience and were ready to design for a "fast track approach".

Sheppard Robson has a record of competence in the design of research

laboratories, universities, shopping centres, offices and housing. At Triton Court, Finsbury Square, it designed the most agreeable and successful large atrium in the City; its work at Royal Mint Court is perhaps less successful. As a well-established British firm that has successfully operated in both the public and the private sectors, it was particularly well placed to plan the first of a new generation of hospitals.

The brief called for a very large building on a site that is surrounded by small-scale houses and shops and suffers from a planners' height restriction. The unusual decision was made to incorporate shops (as yet unlet) on the Fulham Road entrance front, and to design the whole hospital around a huge glazed atrium which is like an indoor street. It is naturally lit and ventilated, using the power of the sun and the heat loss from the surrounding building. The atrium is the most remarkable element of the design and is something of a *tour de force* as a unifying element in the whole hospital.

You enter the hospital beneath a faintly absurd Teflon canopy on the Fulham Road and proceed through the slowly revolving doors, as though you were going into a supermarket. Wheelchairs and zimmer frames can be accommodated by the moving doors. The main reception desk commands the entrance to the atrium and is manned by friendly attendants. (It seemed to me that the success of the whole hospital depends on the patience of the staff on the main desk. Because of the size of the hospital they are going to be asked for directions 24 hours a day.)

The huge white atrium, with lifts and escalators, defines the centre of the building, but the actual circulation, and finding your way, still depends largely on signs and graphics. These are definitely inadequate and, much as the architects may deplore the spread of the handwritten notices, they will soon be everywhere. I was amazed how difficult it was to read the signs and felt initially as



The canopy over the Fulham Road entrance of the new Chelsea and Westminster hospital

confused as I do in an airport. Because the architecture is so uniform and the overall colours so bland, there are few markers to guide the visitor or the patient. Also, people are so preoccupied in hospitals that they get lost much more often than they do in other buildings, and so need more help from the architecture rather than less.

But in the atrium you do not feel as though you are in a hospital at all. It is an enjoyable place to be and the idea of inserting separate small buildings into the space - such as the chapel and the dispensary - adds a little human scale. There is also a great deal of art around the place, some good and some terrible. On the whole the paintings are better than the sculpture, especially the waterfall series by Mel Chantry. Giant trees help to furnish the atrium but at the same time contribute to the sense of unreality; they have to be lit by special lights and will need a lot of care.

When you reach the waiting areas

for the out-patients they come as something of an anticlimax after the brilliant height of the atrium. These low spaces, filled with gaudy NHS furniture that must have been a job lot from the 1950s, often have no views of the atrium and not much light. The wards are fairly standard, with groups of six or eight beds separated from the staff areas by low walls. The ward floors work well with a sense of semi-open-plan allowing a fair degree of privacy. Again the furniture is disappointing - Parker Knoll of the '80s reigns supreme.

I am sure that patients will enough to totter about will make for the atrium all the time because it brings a light and elegant dimension to the whole hospital. Its lighting is stylish and there is constant activity, and the whole idea of making one big space for all the vertical and horizontal circulation is a brave one. The size of the hospital was not the architects' decision; it could be overwhelming, especially to the elderly finding their way about unescorted.

From the outside the design of the main building is orderly and controlled and fits a great deal on to a small site as unobtrusively as anyone could expect. I would not want the great chimney at the bottom of my expensive Chelsea garden, but I do feel that the architects have done their very best to be good, if large, neighbours.

Is this the first of a series, or the last of a line of NHS hospitals? I would have thought that patients prefer smaller hospitals, less enclosed worlds for medicine, and less evidence of the scale of the vast NHS bureaucracy.

There is one completely marvellous thing in the new hospital. Not so long ago a wise chaplain of the Westminster Hospital acquired a magnificent painting of the resurrection by Paolo Veronese (1523-1588), which has now been moved with its glorious gilt frame to the chapel at the heart of the new hospital. It is of such superb quality that, in every way, it outshines its surroundings.

third-world country to adopt me - I'm here!"

Slide shows and musical montages keep the play moving while Leguizamo is offstage changing costumes. He next emerges as teenaged Raffi, a would-be Shakespearean actor, who claims he's the bastard son of Laurence Olivier. Desert Storm veteran Krazy Willy wonders why he's not considered a hero for having shot at "people who look like us except they have towels on their heads".

Leguizamo's characterisations are all remarkable, but *materfamilias* Gladys, who minds the family laundrette, is his greatest feat. Her bitchy, prattling about a life trapped in endless cycles of spin dryers and baby-making is the production's most acutely funny segment.

Two unsubtle portraits blunt *Spic-O-Rama's* effectiveness. Wheechair-ridden brother Xavier spouting bile about his screwed-up family are an obvious and heavy-handed symbol, and, having met the rest of the family, it is absolutely no surprise that father Felix, who gives an overlong wedding toast at the play's end, is a sexist lout.

Despite sell-out audiences, *Spic-O-Rama* played only a limited engagement in New York, largely because Leguizamo's talents are in demand. He is appearing in the film *Super Mario Brothers* with Bob Hoskins, has filmed both *Spic-O-Rama* and his previous series of comedies *Monk* and *TV*, and is working on his first screenplay.

European Cable and Satellite Business TV (All times are Central European Time)

MONDAY TO THURSDAY

Super Channel: European Business Today 0730; 2230

MONDAY

Super Channel: West of Moscow 1230

Super Channel: Financial Times Reports 0630

WEDNESDAY

Super Channel: Financial Times Reports 2130

THURSDAY

Sky News: Financial Times Reports 2030; 0130

FRIDAY

Super Channel: European Business Today 0730; 2230

Sky News: Financial Times Reports 0530

SATURDAY

Super Channel: Financial Times Reports 0930

Sky News: West of Moscow 1130; 2330

SUNDAY

Super Channel: West of Moscow 1830

Super Channel: Financial Times Reports 1900

Sky News: West of Moscow 0230; 0530

Sky News: Financial Times Reports 1330; 2030

## BBC Symphony

## A bright baton

Friday's BBC Symphony concert was exciting to hear on Radio 3 - even more, no doubt, in the Festival Hall. That was not only because the peerless Hakan Hardenberger played Peter Maxwell Davies' recent trumpet concerto, but because the conductor Eduardo Mata had bright, unexpected ideas about his otherwise hyper-familiar programme.

At the start, his crisp, punchy reading of Mozart's "Haffner" Symphony gave notice that this was not to be a run-of-the-mill concert. Mata is Mexican, and like most musicians from the Hispanic world he prefers rhythms to be extremely taut: not rigid, for (as we were to hear in his Ravel) he likes bold rubato nuances too, but precise and snappy. It was delightful, for once in a way, to hear Mozart's Andante sped along with such unhesitating energy.

The Davies concerto, a sort of mini-opera with the trumpet in the role of Saint Francis, was an experience in itself. Hardenberger's virtuosity is of the gleaming, well-honed kind, where the dedicatee of the work, John Wallace, cultivates a greater variety of quasi-vocal sounds and shadings, but as the piece proceeded toward its visionary close, Hardenberger's fantastic performance (the part is taxing to the nth degree) established its own spell.

Mata drew marvellous colour from the orchestra. The long passage in which a dark brass chorale evolves over a darker bass pedal, while marimbas and glockenspiel

twinkle above like sunlight on Orcadian waves and the trumpet soars in high, slow phrases, was memorably beautiful. Easy to understand why only Hardenberger and Wallace, so far, have dared to perform this work: but it must surely have an assured future.

The concert belonged to the BBC's "French Connection" series, with the excuse of two Ravel pieces in the second half. But that proved to be more than just an excuse: Mata had points to make. *La Valse* followed directly upon the *Valses nobles et sentimentales*, with no applause permitted between. Where the *Valses* are generally treated as delicate parlour-inventions - the original piano-writing is notably spare - Mata aimed to show just how closely akin they are to the grander, wilder *La Valse*.

The first of the *Valses* was a full-scale explosion, the seventh an expansively dramatic study in swooping and swooning. In all the slighter waltzes, Mata reminded us forcefully that though the piano score may be spare, Ravel's orchestral version is sumptuously tricked out. (Innumerable details that usually whisper past the ear became vivid and significant. The nightmare of *La Valse* came as a natural culmination (or inevitable disaster) - just as Mata intended, obviously. Fascinating.

David Murray

BBC Symphony Orchestra Royal Festival Hall, London

## New York Theatre/Karen Fricker

## Spic-O-Rama

John Leguizamo is a prodigiously talented young performer whose recent one-man play *Spic-O-Rama* reveals that he is on the way to an excellent writing career. In *Spic-O-Rama*, which played at New York's Westside Theatre, Leguizamo portrays, in turn, six members of the Gigante family of Jackson Heights, Brooklyn, as they prepare for their eldest son's wedding.

Everything about *Spic-O-Rama*, from its title to its sardonic pre-show disclaimer that "this Latin family is not representative of all Latin families... if your family is like this one, please seek professional help," to Leguizamo's appropriation of stock types for their comic and tragic value makes clear that he is not going to pander to those who have called his work politically incorrect. The Gigantes are, as their name suggests, larger than life, but what makes this play effective satire is that it springs from Leguizamo's acute and unfailing societal observation.

*Spic-O-Rama* wants editing - it is too long and becomes heavy-handed - but Leguizamo's performances and unstoppable energy carry the evening.

Roy Arcanius' set places us in an archetypal urban wasteland of dented chrome, graffiti and chain-link fences. It bounds nine-year-old Muggy Gigante, sporting trendily oversized jeans, and tranquilliser-worthy excesses of energy. Muggy begs us to take him away from his family of monsters, freaks and weirdos: "you don't have to go to a

Rosemary Joshua, Tom Martyn and Howard Belgard in *Don Pasquale*

## Opera

## Don Pasquale/Turandot

Patrick Mason's version of Donizetti's subtle comedy arrives at the Coliseum with clod-hopping coarseness from Opera North, for whom it was conceived with much of the same cast three years ago. Time has done nothing to mellow it or lend any discrimination to its relentless, elbow-nudging jokiness. Some of the excesses have apparently been trimmed back, but more than enough of the deadly gags remain to ensure that the production remains irredeemably vulgar and unperceptive.

A fair proportion of the audience did laugh heartily at Friday's opening, but to me it seemed as glib an evening as a comic opera as one could have the misfortune to encounter. Early in the preparations for this staging the production team appears to have taken the decision that *Don Pasquale* was so weak dramatically or musically, perhaps even both, that it needs all possible help to come alive on stage. If even this Donizetti aficionado can hear that the opera is both a taut of delightful music and a subtle and affectionate comedy of manners,

**SAFELY RETURNED** from Wembury to Covent Garden, Andrei Serban's celebrated production of Puccini's *Turandot* began a new run of 11 performances on Saturday. By the end, every solo role will have been sung by two or three artists; but on Saturday Turandot was again Dame Gwyneth Jones, steely and indomitable, with Vladimir Popov in lusty voice as her Prince Calaf.

As rehearsed by Vernon Mount, the staging still looks terrific in Sally Jacobs' designs, though memory says that Ping, Pang and Pong's athletic exertions used to be even more strenuous. The new Pong is Ian Thompson, whose true tenor was a touch lightweight for their trio. The opera is now conducted by Mark Elder, whose broad authority was evident once past Act

one can wonder how that basic perception managed to escape. Opera North and now ENO, which is proud to announce this as the company's first new Donizetti production for 25 years.

Mason and his designer Joe Vanek

set *Don Pasquale* in the Rome of the 1980s; Pasquale himself is a hard-nosed property developer, Ernesto a feckless yuppie, Norina a fashion-follower who runs a pavement kiosk.

The updating works smoothly

enough, but brings no fresh insight or perspective. Instead there are just

added opportunities for feeble jokes,

each one painstakingly repeated several times, about gawping American tourists, Italian motor scooters, indecent house painters, bimbos from aerobics classes. The level of humour never rises above the most obvious; most of it wouldn't be out of place in a Christmas pantomime, so that one half expects a song sheet to descend from the flies in the final scene.

Musically, though, it does pass muster.

Andrew Greenwood conducts with breezy efficiency, even if under-

standably in the circumstances he never seeks out the melodic buoyancy of the score.

Within the parameters set for him Andrew Shore was again a model of comic timing and style; no depth is required of course, and his partner with Alan Opie's Malatesta was slick and expert. Adrian Martin was a plausible, full-toned Ernesto until his vocal line took him above the stave, when his steadieness began to falter and the sound became constricted.

Best of all was Rosemary Joshua's Norina, entering fully into the spirit of the production, catching the double-takes with complete assurance and getting around her coloratura with great aplomb. In what will not go down as one of the vintage seasons at ENO, Ms Joshua's deserved emergence as a principal is a precious highlight.

Andrew Clements

English National Opera at the London Coliseum; performances until April 5. Sponsored by TSB Group plc.

1 (where there was some first-night disarray). The Romanian soprano Angela Gheorghiu made a striking debut as Lai, pale and pretty. The voice is free, even and secure, with unexpected strength in her last aria. She has a lovely dignity; one was glad that in this production, her tortures are only symbolic.

David Murray

Pohl's study of German xenophobia, *Die schone Fremde* (312 6505)

■ Maxine Gorki Theater has a production of Ibsen's *Enemy of the People* directed by Siegfried Böhr (208 2783)

■ Theater des Westens has Cole Porter's musical *Anything Goes*, daily except Mon (3190 3193)

■ Tickets and information for theatre, revues, concerts and nightclub shows available from the City Center Theater and Konzerthaus, Kurfürstendamm 16 (tel 882 5563 fax 882 6567) and Theaterkasse im Europa-Center (tel 261 7051 fax 261 9268)

■ GENEVA

■ Armin Jordan conducts Orchestre de la Suisse Romande on Wed at Victoria Hall in works by Fauré, Norbert Moret and Brahms (311 2511). Alexander Lazarev conducts Bolshoi Orchestra in works by Rimsky-Korsakov, Scriabin and Shostakovich, Scrabin and Shostakovich, Scrabin, with a cast including Achim Freyer

festivals, including five stage productions and one film by the German director (282 8978)

■ Berlin Ensemble has *Wessis in Weimar*, a new play by controversial dramatist Rolf Hochhuth about west German arrogance towards the former Communist east. Daily except Mon (282 3160)

■ Schiller Theater repertoire includes Racine's classical tragedy *Britannicus*, directed by Wolfgang Engel, and Klaus

Milch (311 2311)

■ MILAN

Teatro alla Scala Maurizio Poll

## Dutch rescue keeps Daf on the road

Government intervention is unlikely to cause political controversy, says Ronald van de Krol

**S**tate ownership of industry in the Netherlands has never been widespread. So this weekend's government rescue of Daf, the troubled Dutch truckmaker that was plunged into receivership three weeks ago, puts the authorities in the novel position of controlling almost half of one of the country's best-known companies.

The government's intervention reflects deep concern over the state of domestic industry. Recently, a string of "crown jewels" ranging from Philips, the electronics group, to Fokker, the aircraft maker, have either fallen on hard times or have had to turn to foreign companies for assistance.

Nationalisation and privatisation have never been a powerful political rallying cry in the Netherlands. So this weekend's decision by the government to invest F1.155m (£105m) in the "new" Daf – giving it a stake of more than 42 per cent in the successor company's equity – is hardly surprising to provoke controversy.

Unlike Britain, where privatisation has had strong ideological overtones, the instrument of state intervention is a highly pragmatic one in the Netherlands, designed to provide a breathing space for a company so that it can put its house back in order.

The Dutch state may be the biggest shareholder in the new, slimmed-down Daf Trucks NV which will be set up this week, but it is a reluctant participant; it does not see itself as a long-term investor.

In drawing up a rescue package for Daf, both the Dutch and the Flemish region of Belgium – where Daf's axle and cab plant in based – were driven by a keen sense of pragmatism: both were keen to safeguard only those jobs in their territories.

The Dutch wanted to preserve 2,760 of the nearly 7,000 jobs at Daf's home base in Eindhoven, and the Belgians wanted to safeguard 750 of the 1,500 jobs in Westerlo. The fate of Daf's UK subsidiary, Leyland Daf, which employed 5,500 people until the present crisis

arose, is seen as a matter for the UK government, which has consistently refused to inject capital in the same way as the Dutch and the Belgians.

The links between the Dutch and the UK plants, however, mean that UK receivers have been able to secure potential supply agreements for the British factories. This will help the UK factories in their attempts to find the market solution to their problems devised by the British government.

The reluctance of Mr Michael Heeselink, the UK trade and industry secretary, to intervene is not just because of the government's attachment to free-market principles; it is also attributable to past support by successive governments (both Labour and Tory) for Leyland when it was part of the wider British Leyland car, bus and truck group. British Leyland still failed to find its feet despite millions of pounds of state aid, Mr Heeselink said.

### The government's move is a reflection of deep concern about the state of industry

No such political controversy is likely to be stirred in the Netherlands over the Dutch government's financial support for Daf. On the contrary, public opinion has been skilfully mobilised in support of the company. Last week, the unions and Daf's works council ran a successful campaign under the motto "Keep Daf on the road" to persuade more than 70,000 people and companies to pledge F1.12.5m towards a special Daf bond. Among the telephone subscribers to the bonds were the Dutch prime minister, Mr Ruud Lubbers, as well as all the members of the PSV football club, which is based in Daf's corporate home town of Eindhoven.

The government's decisive support of Daf does not, however, mean that it has entered into an open-ended commitment. The rescue package for Daf, both the Dutch and the Flemish region of Belgium – where Daf's axle and cab plant in based – were driven by a keen sense of pragmatism: both were keen to safeguard only those jobs in their territories.

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**T**he appearance on the Hong Kong stock market today of Denway Investments, a holding company for state-owned automotive assets in the southern Chinese province of Guangdong, is the clearest example of the transformation that is taking place in Hong Kong's financial markets.

The stock market – which has been dominated by property companies, financial institutions, trading houses and utilities – is broadening to encompass large manufacturing and industrial companies, many of which are based in China and controlled by official interests on the mainland. The result is that four and a half years before its reversion to Chinese sovereignty, Hong Kong is laying claim to the title of "China's financial centre".

Local and international demand for Chinese assets has grown sharply over the past 12 months. For investment managers the reason is plain. Says Mr Robert Lloyd George, chairman of Lloyd George Management, one of the fastest-growing fund managers in Hong Kong: "There is no more exciting economy in the world than China's. It is the emerging industrial power in Asia and Hong Kong has the market to play it; it is like Tokyo 30 years ago."

The Denway issue set a record for the Hong Kong market in the level of over-subscription for a new issue. Investors found HK\$240m (£21m) for 330,000 shares valued at HK\$400m, or 637 times the amount on offer. The best a single investor could have done in the allocation was just eight "board lots", the tradable parcels of shares on the colony's bourses, or 16,000 shares in total. For that amount he would have had to bid for 10m shares and put up HK\$12.2m.

Popular interest in Denway came as little surprise. New issues – especially those involving mainland companies – have become a one-way bet. They are usually underpriced and successful applicants in the primary issue are able to make considerable sums by immediately selling a stock when it is listed. Denway's current "grey market" price is more than twice its HK\$12.2m share issue price.

But of more significance than the ability to "stag" an issue has been the influence on Hong Kong of economic reform and liberalisation in China. Last year, the country's Gross Domestic Product grew by more than 12 per cent. Econo-

myists' forecasts of continued strong growth this year has strengthened international business interest in China. Not even the current difficulties Hong Kong is having with Beijing about its political development have doused investor interest in what are locally known as "China plays" or "red (pace Mark) chip" stocks.

Such stocks will increasingly become available to international investors. In the next 12 months nine large Chinese state enterprises – embracing petrochemicals, brewing, shipbuilding, steel and machine tools – will be brought to the Hong Kong market.

They will differ from Denway, which is a Hong Kong incorporated holding company, and Brilliance China Automotive, a Bermuda registered company, brought to the New York market last September, in that they will be incorporated under Chinese law.

This presents a difficult test for mainland bankers because many Chinese companies currently much more than businesses; they often include schools, hospitals and housing

and are responsible for the provision of welfare for their workers. Consequently, it is difficult to place a value on the companies and estimates of the aggregate amount of capital to be raised for the nine vary widely. Forecast range from HK\$7bn to as much as HK\$25bn.

But the long-term significance for the Hong Kong stock market of the flotation exceeds the amount of capital to be raised. The new issues reflect a decision by the Chinese regulatory authorities to make Hong Kong the main market for raising foreign capital for corporate China.

Underlying merchant bankers' confidence was the barely disguised official anger at the approval given to Brilliance to list in New York. It slipped through a gap in regulation created by the transfer of responsibility for stock exchange matters to the Securities Regulation Commission (SRC) from the People's Bank, China's central bank, late last year. The SRC moved quickly in January to prevent Shanghai Petrochemicals – one of

the nine – from seeking a primary listing in New York, as its adviser Merrill Lynch was encouraging it to do. It was told to list in Hong Kong.

The reasoning of Chinese officials in their preference for Hong Kong is simple and turns on the colony's reversion to Chinese sovereignty on July 1, 1997. On that date, China will have a stock market run on western lines and backed up by western regulation and Hong Kong's version of British common law, ensuring property rights. But most important for mainland companies is the Hong Kong dollar's fixed rate against the US dollar. This means that Chinese companies raising funds in Hong Kong will effectively be raising fully convertible, dollar-backed, funds.

Already Hong Kong has become a significant capital market for mainland companies and Hong Kong companies expanding in China. Warburg estimates that of the US\$7.5bn of gross equity (equity before dividends are subtracted) raised in Hong Kong last year, the amount

raised for Chinese companies

and China-related business ventures was nearly HK\$2bn. This year Warburg forecasts that capital raised for China and China-related ventures will be about HK\$3bn.

Mr Ewan Cameron Watt, head of Far East research at Warburg Securities, expects that a second wave of Chinese state companies and western-Chinese joint ventures will follow the nine forthcoming listings and will bring structural change to the Hong Kong market. His views are echoed by Mr Andrew Bell, head of corporate finance at South China, a local brokerage, who estimates that up to 20 mainland companies could be lining up to seek a Hong Kong listing once the first nine have been digested.

"In the listing of nine succeeds – and with reputations and careers in China riding on their success, I think they will – then the gates will be open," he says.

Fund managers agree. Mr Lloyd George believes that, by the end of the decade, China-related listings in the Hong Kong market will account for 45 per cent of its capitalisation which he estimates will have grown to US\$175bn in 1992.

Foreign investors have been swayed by such predictions. Since last March, more than US\$1.5bn has been put into China investment funds. This compares with the US\$920m for the combined market capitalisation of both the Shanghai and Shenzhen "B" share market – the only way, other than through Hong Kong, that international investors can own tradeable equity in mainland Chinese companies.

But not all fund managers are convinced of the wisdom of investing in mainland companies listing in Hong Kong. Mr Oscar Wong, who manages GT Management's US\$30m China fund, for example, is sceptical about the prospects.

"On average I don't think they are very good companies and they will give foreign investors a bad impression of what is happening in China," he says. "They are not sufficiently managed and it will take a long time to reorganise them."

But the Beijing government is determined to succeed in its plan to bring state enterprises to the capital markets of the neighbouring colony. For Hong Kong, success in this strategy will underwrite its own future. As Mr Archie Hart, head of research at Crosby Securities, notes: "If Hong Kong has a future role it is as the financial capital of southern China."

## Shares in Chinese companies are hot property in Hong Kong, says Simon Holberton

## Mainland moves the market

NEW LISTING OF CHINA STOCKS								
Date	Issue price (HK\$)	No. of shares	Capital (HK\$)	Times over-subscribed	Price (HK\$)	Performance	Change	
1/11/92	1.6	61,275	375	2.78	25.5			
2/11/92	1.05	225	64.5	90	1.20	85.0		
1/12/92	1	400	400	411	2,631	163.1		
15/12/92	1.85	425	446.25	220	1,395	45.5		
22/2/93	1.22	330	402.5	657	n/a	n/a		



New focus: Hong Kong's stock market encompasses many China-based manufacturing companies

and are responsible for the provision of welfare for their workers. Consequently, it is difficult to place a value on the companies and estimates of the aggregate amount of capital to be raised for the nine vary widely. Forecast range from HK\$7bn to as much as HK\$25bn.

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struck as anti-competitive. This largely removes any danger to the public interest.

Break up would therefore probably raise the overhead cost of electricity and reduce the generation industry's purchasing economies in fuel and transport, for little or no benefit in the pool. It would also rob the UK of the opportunity to take a large position in the emerging foreign generation market, where the two companies should be able to produce substantial profits and export earnings in future.

Over the next five years, the electricity regulator will be able to point to lower prices for most customers, better services and a choice of supply. This is not a bad outcome for an imperfect privatisation.

Simon Taylor, fellow in economics, St Catherine's College, Cambridge CB2 2EL.

## LETTERS TO THE EDITOR

Number One Southwark Bridge, London SE1 9HL  
Fax 071 873 5938. Letters transmitted should be clearly typed and not hand written. Please set fax for finest resolution

### Right way out of a fiscal hole

From M C Kennedy.

Sir, Your editorial on the electricity generating monopoly ("Drooping power", February 9) you join forces with the OECD and Institute of Fiscal Studies in calling for a tax increase to reduce the public sector borrowing requirement. The reasons you give are, first, that the government's anti-inflationary promise needs a tax increase if it is to be believed, and, second, that a tax increase is required to prevent a spiralling rise in the ratio of national debt to income.

On the first of these arguments you must be right, since almost any fall in demand in the economy is likely to reduce inflation. Inflation, however, is hardly a pressing problem at the moment, whereas mass unemployment and the collapse of companies – which you do not even mention – most certainly are.

On the problem of the spiralling national debt, may I suggest that it should not, and would not, arise if the Treasury knew how to manage its finances. It is absurd, in a recession, that it should be thought necessary to add to the interest-bearing national debt in order to find the funds for public expenditure. There is no reason in principle why the Treasury should not be able to borrow, and free of interest payments, from the Bank of England. In practice, the Treasury and Treasury must put their own interests in the way of such a simple act of credit creation. But this means that it is the authorities' own act of self denial, not the PSBR, which must be held responsible for adding to the interest-bearing debt – and also for the taxes needed to pay the interest. To be blunt, it is Treasury folklore which threatens to raise the tax burden, and taxpayers should object.

Naturally, one would not advocate direct credit creation when the economy is fully stretched – as, for example, in wartime. But in times like the present it is the clearest way out of what you call the "fiscal hole".

M C Kennedy,  
Faculty of economic  
and social studies,  
University of Manchester

### UK's electricity structure not incompatible with efficiency

From Dr Simon Taylor.

Sir, Your editorial on the electricity generating monopoly ("Drooping power", February 9) asserts that "there is already evidence that the monopoly does not work to customers' advantage". You also say that, were there to be a reference to the Monopolies and Mergers Commission (MMC) could recommend a break up into smaller units. I suggest the industry structure is quite compatible with efficiency.

Although privatisation was not ideally carried out, the UK will soon have some of the world's most efficient coal power stations, together with environmentally friendly gas power. Economic theory moves away some time ago from a simple association between industry structure and efficiency and any argument based purely on the monopoly claim needs to be justified.

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Naturally, one would not advocate direct credit creation when the economy is fully stretched – as, for example, in wartime. But in times like the present it is the clearest way out of what you call the "fiscal hole".

John Lanson,  
commander, UK territory,  
The Salvation Army

There are two theoretical benefits from break up: lower average production costs and more competitive pricing of the output. On the first point, it is scarcely credible that production costs would be lower with five or six companies – on the contrary there are probably some economies of scale. Both generating companies are now heading for a halved workforce with substantial reductions in other operating costs.

On the second point, the regulator has accepted that pool prices remain below avoidable costs. The pool will be a highly imperfect spot market for some time to come, but there is no evidence that the generating companies are exploiting their power, for the simple reason that they would gain very little from it, but would immediately fall foul of the regulator. Both are now careful to avoid any behaviour that could be construed as anti-competitive.

This largely removes any danger to the public interest.

The new Revenue adjudicator will, I hope, be able to sort out many complaints between taxpayers and the Revenue, but he is to be appointed by the board of Inland Revenue. While this latest initiative is welcome, it will still be open to dissatisfied taxpayers to ask the Revenue to handle 50 to 50 complaints a month.

I am certainly not the government's ombudsman. I serve parliament and the result of my investigations are rightly described by Mr Francis Maude, when financial secretary to the treasury, as not

always comfortable to the government.

## FINANCIAL TIMES

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Monday February 22 1993

## Financing the deficit

THE BRITISH government will borrow some £38bn (6½ per cent of gross domestic product) in the current financial year and, argues the Institute of Fiscal Studies, another £54bn in 1993-94. That is just the beginning. Under plausible assumptions, the government will be borrowing £1,000 for every man, woman and child in the country every year for many years to come. But even such a borrower enjoys some choices.

They are not unlimited. Whether the government borrows and however it borrows, it faces highly positive real rates of interest. The only escape from the trap would be borrowing in conventional long-term gilts, followed by a burst of inflation. This was what happened after the second world war. It must not happen again.

Even so, the government can – and should – try to minimise the real interest rates it faces. Mr Lamont's target for inflation is 1-4 per cent. Judged by the spread between index-linked and 15-year conventional gilts, now 4.8 percentage points, the non-taxpaying investors who purchase most of these securities are not convinced by Mr Lamont. The government should put its money where its mouth is, by borrowing in index-linked gilts. It could also borrow short term at 8 per cent, rather than long at over 8 per cent.

That is not how things have been in 1992-93. The government's borrowings this year include nothing shorter than a year, £5bn in conventional gilts of 1-5 years maturity, £23bn in conventional gilts of over five years maturity, a mere £3bn in index-linked gilts and £4bn via National Savings. Government funding also includes some £8½bn in net foreign exchange intervention.

The Bank of England argues that the funding pattern is determined by what investors want. But is it not rather a question of price? Maybe the government regards index-linked gilts as an expensive way to fund, because it does not believe in its own targets for inflation. Similarly, the government may not believe short

rates of interest are a bargain for borrowers – house buyers, please note – because it expects them to shoot up once more. As for turning borrowed D-Marks into sterling, this might be rather profitably now, though it was certainly not before September 17.

The government needs also to reconsider from whom it borrows. The full-fund rule, which requires it to sell securities to the public sector equal to the non-bank private sector borrowing requirement, was designed in the mid-1980s to ensure that government borrowing (or repayment) would have no effect on broad money.

That never made sense when the government had ceased to believe broad money was important. It makes even less sense now that the chancellor has a monitoring range for M4 of 4-8 per cent. Since its growth has been well below the bottom of that range, why not monetise some of the PSBR, ask the monetarists? Others hold out the hope of lower yields on gilts, reduced pressure on institutional cash flow and a supply of higher quality assets for battered banks.

The case seems strong, but the government cannot just end the full-fund rule. It has to replace it with another one: an M4 target, for example, or perhaps a longer period over which full-funding would apply. Otherwise, the beneficial effects of underwriting on gilt prices could be more than offset by the effects of higher expected inflation on interest rates.

Expected inflation, not the mechanics of funding, is the fundamental issue. Provided the government is thought to be committed to low inflation, it should be able to finance the PSBR at manageable cost. The danger is the fear that, as debt mounts, so too will the temptation towards another inflationary default. Funding policy can aid credibility. But a government, like any other borrower, can borrow cheaply and effectively only if it demonstrates that its appetite has limits.

This is the fifth in a series of leaders on the March Budget.

## After FYROM

THE MOST absurd, but not least dangerous, of Balkan squabbles is within reach of solution. Mr Constantine Mitsotakis, the Greek prime minister, has retreated from the untenable position of recognition of the former Yugoslav republic of Macedonia ("FYROM"), which he imposed on the EC.

At last June's Lisbon summit the EC, fearing that Greece would refuse to ratify the Maastricht treaty, agreed to recognise the republic under any name not including the term "Macedonia".

The Greeks argue that this name belongs exclusively to their own northern province, and that its use by anyone else implies the revival of a scheme, current earlier in the century, to create a larger Macedonian state including that province as well as parts of Bulgaria. The leaders of the new state repeatedly abjured any such ambition and amended their constitution so as explicitly to exclude it, but to no avail.

Greek public opinion has become so inflamed that it must have taken courage for Mr Mitsotakis to announce, earlier this month, that he is now willing to accept a UN-sponsored arbitration process, leading to a name which could include the word Macedonia, with suitable epithet to distinguish it from the Greek province. His retreat reflects awareness that international support for Greece's position, never wholehearted, is crumbling.

## Rocard's move

MR MICHEL ROCARD has long been one of the leading contenders to succeed President François Mitterrand as the standard-bearer of the French Socialist party. At various times he has seemed to have at least an even chance of defeating the most plausible conservative rivals in that election. So his call last week for the creation of a new broad-based liberal-left political movement, to encompass socialists, ecologists and others, is doubly striking since it comes on the very eve of next month's general elections.

The most immediate explanation is that the socialist vote appears to be facing a collapse of catastrophic proportions next month. From a peak of more than 35 per cent in the late-1970s and early-1980s, the socialist score looks set to fall to about 20 per cent, whereas the conservatives may take 40 per cent of the vote, with a huge majority in parliament. It is even conceivable that the socialists may be overtaken by the ecologists.

The dilemma for the socialist leaders is that they cannot be sure how much of the likely voting

**O**n Wednesday, the 14 directors of Imperial Chemical Industries assemble for the most important board meeting in the company's 67-year history. The topic on the agenda is simple but momentous: whether the most distinguished survivor of Britain's industrial past should split itself in two.

As they take their seats in the wood-panelled boardroom overlooking the River Thames, the directors can be in little doubt about the outcome. In the seven months since the plan was made public, the world recession has got steadily deeper and the trading outlook grimmer. But however unlucky the timing, ICI has invested too much effort and credit in the venture to pull out.

The idea is that ICI should be carved into two separate companies: Zeneca, which will comprise pharmaceuticals and other high-tech products, and a new ICI made up of bulk commodity chemicals.

The plan has the formidable backing of ICI's chairman, Sir Denys Henderson, and the equally redoubtable Mr Ronnie Hampel, chief operating officer. It also involves raising about £1bn of new money from the stock market. It is, according to one of the non-executive directors, "99 per cent certain" to go through.

Both the new companies face a rough ride: rougher, indeed, than could have been foreseen when the plan was revealed last July. The European bulk chemical market is in worse shape, according to some industry executives, than at any time since the second world war.

The plan envisages floating the new ICI with a much reduced burden of debt. Even so, at least one board member has expressed doubts on whether it would make enough profit in its first year of operation to maintain its share of the dividend.

Zeneca's problem is slightly different. Its industry is largely recession-proof. But like all international drug companies, it depends heavily on the US market. The US patent of its biggest product, the heart drug Tenormin, expired last year. US sales have since halved. Zeneca has no big product to take its place, at least for the next two or three years.

It is central to the demerger plan that Zeneca should raise about £1bn through a rights issue. This raises another problem. The newly-asserted Clinton administration has asserted its determination to slash healthcare costs. The share prices of US and UK drug companies have tumbled as a result.

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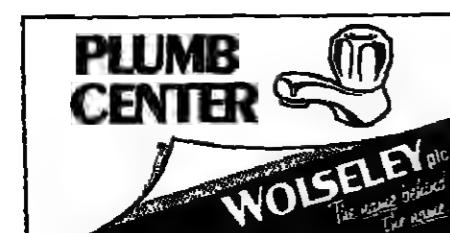
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# FINANCIAL TIMES

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## Ukraine starts state sell-offs

Chrystia Freeland meets a new breed of entrepreneurs at auction

IRYNA IASIMYSKA is one of Ukraine's new entrepreneurs. Iryna, 30, now owns the general store she used to run, along with six of her co-workers. They bought it at the weekend in the first of Ukraine's privatisation auctions.

In all, 17 small restaurants, shops and businesses were sold at the auction in the western Ukrainian city of Lvov. The sale could presage rapid privatisation of the rest of the economy, 94 per cent of which is still owned by the state.

Another buyer is Oleh Horbatuk, a buxom, 42-year-old businessman. He bought a grocery shop for 20m coupons, and a textiles factory for 20m coupons. Mr Horbatuk once served time in a Siberian jail for illegally trading in hard currency.

"I came out of jail and I became a capitalist," Mr Horbatuk cheerfully explained.

He plans to sell the "best sausages in the world" from his meat processing plant and build his clothing exports business.

Nine of the 17 enterprises sold in Lvov went to workers who used their 30 per cent discount off the bid price and the right to make a 30 per cent downpayment and pay the rest over the next year.

Opening the auction, Mr Volodymyr Pylypchuk, chairman of the Ukrainian parliamentary commission on economic reform, announced: "With the bang of this hammer, I declare the beginning of mass privatisation in Ukraine."

Iryna and her colleagues bid 48m coupons (the equivalent of about \$18,750 for the store, although they will get their 30 per cent discount). They had hoped to buy the store more cheaply, but bidding was fierce enough to raise 784m coupons in all, more than 100 times the book value of the businesses on sale.

"Because of an auction, we had to pay 48m coupons (up from a book value of 150,000 coupons)," said Iryna. "Until we pay off this debt, I think I will earn less as



Under the hammer: Olga Svetlakaya, flanked by her two partners, bids 90m coupons for a jeweller's workshop at an auction in Lvov on Saturday as Ukraine's first small-scale privatisation is launched

an owner than I did as a state manager."

But Iryna, who won a bottle of champagne as the first successful bidder, believes the store is going concern. "I have a very big task before me, but I know I will succeed. There is such a great shortage of everything in our country that I am confident we will be able to sell everything that we offer our customers."

Lvov municipal officials said they hoped this weekend's auction would become a twice-monthly or even weekly event in their city, which has 4,000 businesses available for privatisation.

The sale, run with the help of the International Finance Corporation, the privatisation arm of

the World Bank, is the strongest indicator yet that the government of prime minister Leonid Kuchma is committed to market reform.

Miss Roberta Feldman, IFC task manager for the Lvov project, said: "Now that the auction has happened, Mr Kuchma has asked us to do a series of seminars on privatisation for all the local governments in Ukraine."

Mr Vadym Vasyliv, deputy head of the State Property Fund, responsible for privatisation, said he hoped for similar auctions in all of Ukraine's regional centres by the end of March.

Several large-scale projects are in the pipeline, including the transformation of an association of 10 meat processing plants in Odessa into an open joint stock company under the IFC's auspices, and the privatisation of state river shipping company, Ukriflot, with advice from the European Bank for Reconstruction and Development.

But there are still obstacles: many businesses are being run under lease between workers and the government. Kiev is trying to break leasing agreements, but workers leasing companies are resisting full privatisation.

There is also opposition from government bureaucrats, who fear erosion of their power, and many workers' collectives are worried about losing jobs under privatisation.

## French Socialists back idea of left alliance

By Alice Rawsthorn in Paris

AN overwhelming majority of French Socialists and ecologists support the proposals of Mr Michel Rocard, former French prime minister and a future presidential candidate, for a "political big bang" to create a new centre-left alliance after next month's elections, according to the latest opinion poll.

The BVA poll, published in yesterday's *Journal du Dimanche* newspaper, suggests that 78 per cent of Socialist sympathisers and 62 per cent of ecologists back Mr Rocard's idea of abandoning the Socialist party in favour of a coalition of socialists, environmentalists and human rights activists.

It also indicates a high level of support among the public, with 45 per cent approving of his plan and 40 per cent against.

Mr Rocard's plea for a "big bang" has caused turmoil among the Socialists, who, after a decade in power, are heading for humiliating defeat by the conservatives in next month's parliamentary elections, and may be robbed of second place by the ecologists.

President François Mitterrand has tried to brush aside the Rocard proposals by stressing that the left's first priority should be to strengthen the existing Socialist party. But the president's own standing is under attack. More than half of French viewers (54 per cent) were unimpressed by his television appearances last week, when he answered questions from the public on two successive nights, according to an IFO poll in yesterday's *Journal du Dimanche*.

Similarly, his approval rating in yesterday's poll stood at a dispiriting 26 per cent, the same as last month, while that of Mr Pierre Bérégovoy, prime minister, slipped to 31 per cent from 32 per cent in January.

Editorial Comment, Page 12

## Opel chief warns of five-year gap before output is restored

By Christopher Parkes in Seville

GERMAN carmakers face at least five bleak, uncertain years, according to Mr David Herman, new chairman of Adam Opel, the General Motors subsidiary.

Consumer confidence was in free fall, he said at the weekend. Business confidence was near post-war lows, with the recent plunge in morale the steepest in almost 60 years. It would be more than five years before Opel's output returned to the levels of the recent past.

Mr Herman's grim forecasts followed news that German car production tumbled 27 per cent in January, while output of commercial vehicles was 57 per cent lower than a year earlier.

Meanwhile, Volkswagen, the country's leading volume carmaker, confirmed that it was considering extending short-time working into the second quarter of this year.

Opel, ranked second behind VW, has drastically downgraded its expectations. A fresh analysis of the company's medium-term

business plans had resulted in forecasts for annual output being cut by an average 7 or 8 per cent, Mr Herman said.

The current recession was unusual; a "normal" slump lasted one or two years and was followed by a reasonably sharp upturn. This time he could see no possibility of such a recovery.

Apart from recession, the industry had to make allowances for the effects of Bonn's plans to increase oil taxes and levy tolls on motorway users.

Even now drivers pay twice as much on vehicle and fuel taxes as is paid out for road construction and maintenance," he claimed.

Motor manufacturing was Germany's single most important industry; it was time to consider the effects of higher levies on investment and employment.

Mr Herman, speaking at the launch in Seville, Spain, of the company's new Corsa compact car (sold as the Nova in Britain), said production of the new model would rise from 90,000 this year to 100,000 in 1994. Annual capacity would be increased to 400,000.

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INSIDE

**RWE slips ahead of rights issue**

RWE, one of Germany's largest industrial groups, saw net profits slip fractionally during the six months to December, to DM436m (US\$241m) from DM438m a year earlier. RWE is planning to hold its long-awaited rights issue next month. The group said that in spite of the downturn in the German economy, it was confident that in the year to the end of June it would be able at least to hold sales and profits at the same level as in 1991-1992. Page 17

**Nursing homes flotation**

The flotation of Westminster Health Care, the nursing homes group, is expected to value the group at £100m (US\$142m) or more. WHC's interim profits before interest and tax more than doubled to £4.3m. The prospectus for the float will contain a profit forecast for the year to May 31. In the previous year it made £5.3m before interest and tax, on sales of £23.4m. Page 16

**Signed and sealed**



The Cornish Seal Sanctuary attracts 200,000 visitors a year, who spend almost £1m (£1.42m) between them. Last week, Vardon, the leisure group, paid £1.8m to acquire the sanctuary. The deal highlights the increasing interest being shown by leisure companies in conservation. Page 16

**Elkem omits dividend**

Elkem, the troubled Norwegian light metals producer, yesterday revealed sharply increased net losses in 1992, and warned it would omit its dividend payment for the third year running. Page 17

**Prospective p/e ratio**

The latest prospective p/e ratio for the "500" index for calendar 1993 is 14.2 (Last week: 14.3). This compares with an estimated p/e for the "500" of 17.3 (17.4) for calendar 1992, calculated by IBES, based in New York. The official FT calculation of the historic p/e, based on the latest reported earnings, is 17.65 (17.65). Page 18

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## Banks given assurance by Daily Mirror

By Robert Peston,  
Banking Editor

THE FOUR banks which are majority shareholders in Mirror Group Newspapers received an assurance on Friday afternoon from Mr David Montgomery, MGN's chief executive, that the Daily Mirror will remain a left-of-centre newspaper.

"As a result of conversations which took place last week, I have no doubt that the Daily Mirror's left-of-centre position will continue," said Mr John Mel-

bourn, a senior executive director of National Westminster Bank. Mr Melbourn said that "left-of-centre" is synonymous with backing the Labour Party in general elections. The banks believe a rightward shift would damage MGN as a business.

Separately it also emerged yesterday that MGN's board is likely to issue a statement this week, reaffirming both the left-of-centre stance of the Daily Mirror and stating the board's support for Mr Montgomery's management. NatWest is MGN's biggest

shareholder and Mr Melbourn has been playing a leading role in attempts by the bank to restore stability to MGN, after its employees and the Labour Party accused Mr Montgomery of attempting to break the Mirror's traditional Labour allegiance.

Representatives of National Westminster, Midland, Goldman Sachs and Lloyds, which between them control 54 per cent of MGN's shares as collateral on loans to the late Mr Robert Maxwell, saw Mr Montgomery on Friday for a briefing on the perfor-

mance of the businesses. A banker at the meeting said: "After all last week's speculation, we asked him for an assurance that the newspaper would stay left of centre." Mr Montgomery gave that assurance.

Earlier in the week, Mr Melbourn sought and received a similar commitment on the Mirror's political stance from Sir Robert Clarke, MGN's chairman. He also asked Sir Robert to stay on as chairman for another year, but suggested that the board should be slightly reconstituted so that

## CSFB pre-tax profits rise to \$277m

By Patrick Harverson  
in New York

CS FIRST Boston, the New York-based global investment bank, has announced pre-tax profits of \$277m for last year, up from \$266m in 1991. An unusually heavy tax burden, however, meant net profits for the year were \$175m, well below the \$215m earned after taxes in 1991.

The largest contribution to earnings came from fixed-income sales and trading, where the lowest US interest rates in 30 years and buoyant domestic government and corporate bond markets created favourable conditions for all the main investment banking houses.

CSFB said debt and equity underwriting revenues were also strong — a reflection of the record-breaking amounts of new corporate stock and bonds sold in the US markets during 1992 as companies took advantage of low interest rates and heavy demand for equity from investors.

The bank's worldwide privatisations and mergers and acquisitions businesses also thrived last year. CSFB topped the rankings in 1992 as the busiest adviser among international investment banks.

Yet, in spite of low interest rates, booming US stock and bond markets, and extraordinary levels of new debt and equity issuance, earnings growth at CSFB in 1992 was well below that of other big US-based investment banks and securities houses, most of which reported record profits last year.

Observers said that the relatively modest growth in CSFB's pre-tax income in 1992 was partly because of its decision to invest large amounts of money in new business development, technology and people, and partly because of the firm's small equity base.

CSFB's equity capitalisation last year was \$1.97m, small by the standards of big Wall Street investment banks. The equity capitalisation last year of Morgan Stanley, for example, was almost three times as large as CSFB's.

The latest figures confirm that CSFB has fully recovered from its problems of two years ago, when its \$1.3bn exposure to troubled corporate "bridge loans" forced its parent, the Swiss banking group Crédit Suisse, to launch a financial bail-out of CSFB in 1990. That year CSFB lost \$857m, but returned to profitability in 1991.

Nerco acquisition offers UK group prospects for long-term growth, writes Kenneth Gooding

## RTZ goes west for a foothold in US coal mines

COAL mining is unglamorous and to the uninitiated investor seems environmentally unfriendly. And it does not look like perfect timing to move into coal mining in the US just after Bill Clinton has been elected president — with a new energy tax and promises to clamp down more firmly on environmental-damaging operations.

Nevertheless, that is what RTZ Corporation, the world's biggest mining group, is doing. It is making a \$1.6bn entry into US coal mining with the proposed acquisition of Nerco, the floundering natural resources company.

The stock market was perturbed by this diversification and marked RTZ's shares down. Mr Evan Worthington, head of the mining team at SG Warburg, says: "It looks like a very good deal. But should anyone be buying coal anywhere in the world, even reasonably high-quality coal?"

According to Mr Bob Wilson, RTZ's chief executive, the answer is a resounding: Yes.

His company has been looking for opportunities for some time and towards the end of last year offered to buy Nerco's coal business after the US company's third-quarter results showed it was financially stressed. RTZ was rebuffed then but now is back with an agreed offer for all of Nerco.

The US company will be split up: RTZ will sell Nerco's oil and gas operations and probably its gold and silver mines too but will keep the profitable coal business and merge it with its Kermecot subsidiary in the US. It hopes to build on that base with more coal

acquisitions. "This is the first step for establishing a new high-quality business for RTZ in the States," says Mr Wilson.

RTZ is not the only UK company to hunt for US coal. In 1990 Hanson, the Anglo-US conglomerate, took over Consolidated Gold Fields which brought with it a 49 per cent stake in Newmont Mining, which in turn owned about one third of Peabody, the second-largest US coal producer.

Hanson was expected to sell that stake but instead spent \$715m to take full control of Peabody and it became a core business destined for expansion.

Coal is now Hanson's fastest-growing business and accounts for more than 30 per cent of the group's capital employed.

So what makes US coal so attractive?

According to Mr Wilson, it offers long-term, if modest, growth prospects. Before Mr Clinton's election the concern was that electricity consumption in the US would grow by 1.7 per cent to 3 per cent a year and that would provide 2 per cent growth for coal used by the utilities.

Mr Wilson suggests there will also be important changes within coal demand as the US clean air legislation bites deeper during the rest of this decade.

Coal with a high sulphur content from Illinois and the Appalachian Mountains is expected to be displaced by low-sulphur coal from the Powder River Basin which straddles Montana and Wyoming. "So low-sulphur coal might be 'clean' but it usually contains only a moderate amount of energy compared with high-sulphur coal," says Mr Wilson.

Nerco gives RTZ two open-pit, steam coal mines in the Powder



River Basin and a half share in a third. Nerco's share of production was 16.6m tonnes last year and its share of reserves is 580m tonnes.

More than 80 per cent of production from these mines is secured by long-term contracts, 95 per cent of the contracts run into the next century.

Mr Wilson says the mines "are about the lowest-cost in the world", with coal typically costing only \$4 a tonne to mine. This is because the deposits are thick and very little waste has to be removed before it can be extracted by cheap, open-pit methods.

COAL with a high sulphur content from Illinois and the Appalachian Mountains is expected to be displaced by low-sulphur coal from the Powder River Basin which straddles Montana and Wyoming. "So low-sulphur coal might be 'clean' but it usually contains only a moderate amount of energy compared with high-sulphur coal," says Mr Wilson.

Nevertheless, the acquisition fits in with RTZ's philosophy of wanting a portfolio of wholly-

owned, world-class, long-life, low-cost mining assets.

Neither is President Clinton's proposed energy tax much of a setback. Mr Wilson says this came as no surprise to RTZ.

According to the group's analysis, the proposed tax would be less damaging to the coal business than a carbon tax, will hit oil's competitiveness most of all but favour gas against coal.

Via its 49 per cent-owned subsidiary, CRA, RTZ has interests in coal in Australia and Indonesia. "so the business is familiar to us both technically and commercially".

Some time ago RTZ decided to add a wholly-owned coal operation to its core businesses which already include copper, aluminium, gold, titanium, borax and iron ore. It started in the US "because it is the biggest market for coal".

Mr Wilson says there might be opportunities to add to its Powder River Basin reserves because Nerco owns only about 9 per cent of the reserves in the area and there is no dominant producer.

Overcapacity is keeping coal prices in the spot market low but Mr Wilson suggests they are unlikely to go much lower. RTZ will also look for opportunities to buy into the internationally traded coal business or add some value by putting some international coal trading companies together.

Analysts suggest that the Nerco deal seems a good one for RTZ. Mr Geoff Campbell, analyst at Ord Minnett, part of the Westminster banking group, says that, while it is difficult to estimate, RTZ seems to be paying only \$1 a tonne for Nerco's coal.

Mr Campbell says: "The sector is out of favour at present and not subject to the inflated values seen in some of the base metals sectors."

## BSM in talks for October flotation

By Andrew Jack in London

BSM GROUP, owner of the British School of Motoring, one of the UK's largest franchises, is in advanced discussions to obtain a listing on the London stock exchange later this year.

Mr John Mackie of Morgan Grenfell, who is a non-executive director of the company, said yesterday that a flotation was planned for early October.

Final details are still being prepared, but it is believed that the value of the share offering may be about £250m (£71m).

The BSM proposal comes at a time when a number of companies are considering going public while the equity market is buoyant, including Westminster Health Care, which plans to float in the spring.

Mr Mackie said the share offering would provide an exit for ownership for the team which financed the management buy-out of the company in 1990, as well as reduce the level of borrowing and help fund future growth.

BSM has already selected Morgan Grenfell as the sponsoring merchant bank and James Capel as brokers for the float.

It is expected to select Coopers & Lybrand, the auditors, as reporting accountants.

The company reported ordinary profits of £210,000 in the year to December 31, 1991, before a tax credit of £109,000 mostly caused by advance corporation tax written back.

Morgan Grenfell Capital Partners put up £11.5m as part of the £40m buy-out of BSM in April 1990.

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## Steady nerves needed in Spain

THE SPANISH business community has deserted the Gonzalez administration in a bloc, furious about the party forcing a watered-down strike law through parliament last week. Opposition from Mr Solchaga, who wanted a tougher bill, was simply ignored in yet another demonstration that when push comes to shove on domestic issues, it

## COMPANIES AND FINANCE

# Westminster Health value may top £100m

By Maggie Urry

THE flotation of Westminster Health Care, the nursing homes group, will go ahead this spring and is expected to value the group at £100m or more.

WHC also announced that interim profits before interest and tax had more than doubled to £4.3m (£2.1m) on turnover of £17m (£9.9m). The prospectus for the float will contain a profit forecast for the year to May 31. In the previous year it made £5.3m before interest and tax, on sales of £23.4m.

The prospectus will also refer to law suits filed in the US against National Medical Enterprises, WHC's US parent. NME has been sued by insurance companies claiming over-charging. NME is defending the suits.

The float, which is likely to raise at least £50m through a placing with a clawback to allow the public to buy shares, will reduce NME's stake in the group to a percentage in the low 40s. However, NME is not taking cash out of the business, rather it will repay WHC's debt and fund further expansion.

The company aims not to ask shareholders for further cash for at least 18 months or two years. A fast rate of expansion is expected. WHC owns 33 nursing homes in the UK with 2,620 beds, mostly in purpose built homes, with a high pro-

portion in single, ground floor rooms with ensuite bathrooms.

WHC has another 9 under construction, adding 737 beds. Mr Pat Carter, chief executive, said that it planned to open 700 to 800 beds a year.

By the financial year end it expects to have 3,230 beds making it one of the larger groups in the industry, although still relatively small in the private sector nursing home market, valued at £12.2m a year. New openings are likely to mean that second half profits do not rise as fast as in the first half.

WHC's prospectus will also describe the changes taking place in the industry from April 1 as a result of the government's reforms of community care. These shift the funding responsibility for patients who cannot afford private care from central to local government.

Mr Carter said that local authorities are now preparing for the new system, setting prices and giving patients choice within available funding. WHC takes a higher proportion of private patients than most of the operators in the industry.

The leading quoted operator of residential nursing homes is Takara, whose shares trade on a multiple of over 20 times analysts' earnings forecasts for 1992.

Barclays de Zoete Wedd is sponsor to the issue, and de Zoete & Bevan is broker.

## Sherwood Computer in two deals

Sherwood Computer Services has paid £500,000 in cash to acquire THS (Guernsey), in a move which strengthens its position in the insurance companies market.

THS (Guernsey) comprises the majority of the assets and business of the company which traded as THS Limited, a subsidiary of English & American Group. At the date of acquisition, THS (Guernsey) had net assets of £1.1m. The deal will give Sherwood the rights to a number of proprietary IBM

software products.

In a separate move, Sherwood announced a joint venture with Beta Computers (Europe) to form a new company, Sherwood International.

The company is 51 per cent owned by Sherwood, which acquired its equity by way of a subscription for shares for £255,000 cash. The new company has been formed to acquire the rights to PALACE, an advanced life and pensions administration system with international potential.

# Cashing in on conservation

Paul Taylor on Vardon's purchase of the Gweek Seal Sanctuary

THESE are no fruit machines or fairground rides at the Cornish Seal Sanctuary on the banks of the Helford river at Gweek. But there are paying visitors - 200,000 of them a year, spending almost £1m between them.

Last week, Vardon, the leisure group which owns the London Dungeon, the York Dungeon and the Sea Life Centres and which obtained a Stock Exchange listing in October, paid £1.5m to acquire the sanctuary.

The deal highlights the increasing interest being shown by leisure companies in conservation which, in turn, reflects growing public concern about the environment and environmental issues.

There is also a greater realisation among some conservationists who appreciate that a commercial partnership can help provide a more stable financial framework for their operations.

For example, London Zoo's latest survival plan, also unveiled last week, emphasises its research, breeding and conservation work in an attempt to save the old Victorian-style menagerie.

The Cornish Seal Sanctuary was founded by Mr Ken Jones, a former coal miner who in the mid-1950s ran a beach cafe at

Agnes on Cornwall's north coast. One day he found an injured baby seal pup and decided to nurse it back to health. The sanctuary started from there.

Mr Jones continued to build on the work of the sanctuary, caring for injured and abandoned animals, but eventually outgrew his beach cafe site. So in the early 1970s, against considerable local opposition, he obtained permission to build the present sanctuary on a 35-acre site on the banks of the Helford in south-west Cornwall.

The new centre was opened in 1975 and subsequently expanded through a £750,000 building programme to include a visitors' centre, cinema, aquarium, fully-equipped hospital, five seal pools and an exhibition about the effects of pollution.

Most of the funding for the sanctuary was provided by Mr Jones himself, or from visitors' donations and a 25p entrance

fee to buy it, he tried to raise the money to buy it back himself, but had insufficient time to do so.

Since he sold his interest, the sanctuary has been run on a commercial basis by Seal Sanctuary Plc, although most visitors might not have realised it had switched from an amateur, charitable organisation to a business footing.

Indeed, the sanctuary's new commercial owners did little to advertise their presence. Visitor literature and notices around the sanctuary thank customers for their "support" and still invite donations.

The fences surrounding the seal pools are covered with the names of families and children who have financially sponsored or adopted a seal. It is a moot point whether these funds would have been so easily had the donors appreciated the changed status of the sanctuary.

Today, the sanctuary charges an entry fee of £2.50 for adults and £1.50 for children. On Sundays, more than 1,000 people visit the attraction. Last year it made a pre-tax profit of £24,000 after paying £251,000 in interest and non-recurring charges.

Nevertheless, the sanctuary performs a vital conservation function. There are only an estimated 100,000 Atlantic Grey Seals in the world and two thirds of them are found around the coast of Britain. Until they were protected, the population was declining and only about 400 are thought to remain around Cornwall and the Isles of Scilly.

The conservation work undertaken by the Gweek sanctuary will mesh closely with the work of the Sea Life Centres which Vardon acquired in October.

Sea Life operates seven wholly owned and one 50 per cent owned centres around Britain. It is building another in Southend and one in Scheveningen, Holland. Despite the recession, in the year to December 31 the centres posted a profit of £2.15m, a 19 per cent increase on the previous year.

The Sea Life Centre at Oban, in Scotland, already operates a scaled-down version of Gweek's rescue facilities. Volunteers from both Oban and Gweek worked together on a seal rescue programme in the wake of the Braer oil-spill in the Shetlands.

All the centres have rescue and rehabilitation facilities and operate their own successful environmental programme



Ashley Ashford

Oblivious of the change of ownership: a seal is fed his dinner

change the sanctuary's aims and ambitions". He adds that conservation will continue to be pursued with "vigour".

And already, the sanctuary's new owners have moved to reassure other sceptics like Mr Jones. "They have told me they will run it the right way. I hope they will, but we will keep an eye on them," he says.

## BZW moves to regroup capital market operations

By Richard Waters

BARCLAYS DE Zoete Wedd, the investment banking arm of Barclays, the UK clearing bank, has regrouped its capital market operations in an attempt to boost its activities in the debt and structured finance areas.

Like rival NatWest Markets, which has been through an extensive reorganisation of its own, BZW's move appears to demonstrate a recognition that its debt and derivatives operations lag behind more ambitious US and continental European rivals in London.

The bank's bond activities have been largely restricted to sterling in the past, though last week it won its first big

Debt trading and sales activities will remain in the bank's markets division, though swap and options trading will be part of the new group.

Mr John Spencer, managing director of Barclays' financial markets group, said the changes did not signal any wider shake-up of BZW's corporate finance operations.

## Riva settles Hugin claims

Riva Group, the USM-quoted supplier of electronic point of sale systems, has concluded settlement of its claims arising from its acquisition in 1989 of Hugin Sweden Group.

The new debt capital markets group comprises bond origination and private placements, structured finance - previously part of the corporate finance unit - and swaps and options.

Debt trading and sales activities will remain in the bank's markets division, though swap and options trading will be part of the new group.

Riva has also settled certain claims made against the group in Sweden following the liquidation of the former Hugin Sweden subsidiary, Hugin Sweden International. As a result, £264,000 has been released to the 1992 profit and loss account.

## CROSS BORDER M&A DEALS

BUYER/INVESTOR	TARGET	SECTOR	VALUE	COMMENT
Kingfisher (UK)	Dairy (France)	Retailing	£580m	Creating European power
RTZ (UK)	Merco (US)	Mining	£331m	Move into US coal
Swedcor (UK)	Specialty Coatings International (US)	Specialist coatings	£305m	Biwater transformation continues
Investor Group (France)	Adidas (Germany)	Sports goods	£255m	Tapie selling control
Investor Group (Hong Kong)	Westcoast Petroleum (Canada)	Oil & gas	£138m	Taking substantial stake
Gehe (Germany)	Office Commercial Pharmaceutique (France)	Pharmaceuticals distribution	£98m	Agreed offer
Metallgesellschaft (Germany)	Minnova (Canada)	Mining	£83m	Buying out minority
Anglian Water (UK)	Nordic Water (Sweden)	Process engineering	£36m	Water diversification continues
Scapa Group (UK)	Oberdorfer Group (Germany)	Fabrics	£11m	Core business expansion
Synthelabo (France)	Lorax Pharmaceuticals (UK)	Pharmaceuticals	n/a	Taking full control

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## INTERNATIONAL COMPANIES AND FINANCE

## Earnings of A\$36m for Fairfax at halfway

By Kevin Brown in Sydney

JOHN Fairfax, the Australian newspaper group controlled by Mr Conrad Black's Daily Telegraph group, has announced interim net profits of A\$36m (US\$24.4m) for the six months to December.

Fairfax, which was floated on the Australian Stock Exchange in May, said the figures were not comparable with the first half of the previous year, when the group was in receivership.

However, the group earned net profits of A\$27m in the six months to June, after offsetting an income-tax liability of A\$11.5m against tax credits carried over from the receivership. Sales were A\$388.5m compared with A\$357.4m in the second half of last year.

Fairfax said it benefited from higher advertising revenue and lower net interest costs, reflecting Australia's falling interest rates and gradual recovery from recession.

Sales of the Sydney Morning Herald and The (Melbourne) Age increased, but the group said the difficult business environment was responsible for a 3 per cent fall in the circulation of the Australian Financial Review.

The board said it had decided in principle to build a A\$300m printing plant in Sydney, which is intended to match the improved printing facilities installed by News Corporation, Australia's biggest publishing group.

The group said the plant would be operational by 1996, allowing improved presentation of its newspapers and reducing production costs. "These factors are expected to have a significant positive impact on the long term competitive strength of the company," the board said.

The directors said there would be no dividend, in line with forecasts in the flotation prospectus.

The Daily Telegraph owns 15 per cent of Fairfax, but has applied to the federal government for permission to lift its stake to 20 per cent.

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In accordance with the provisions of the notes, notice is hereby given that for the interest period 23 February 1993 to 21 May 1993 the notes will carry an interest rate of 5.25% per annum. Interest payable on the relevant interest payment date 24 May 1993 will amount to US\$132.71 per US\$10,000 note.

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By: Citibank, N.A. (Issuer Services)  
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FINANCIAL TIMES

## Six-month profit at RWE slips as rights issue looms

By David Waller in Frankfurt

NET PROFITS at RWE, one of Germany's largest industrial groups, slipped fractionally during the six months to December, the first half of the Essen-based group's current financial year.

Excluding minority interests, net profits fell from DM395m (\$241m) to DM388m a year earlier, while turnover rose by 2.5 per cent to DM26.7bn from DM26bn.

RWE is planning to hold its long-awaited rights issue next month. Last year it won approval for shareholders to increase its share capital by as many as 6.2m new shares. Analysts expect the company to raise between DM1.6bn and

DM1.7bn from the issue.

The group said that despite the downturn in the German economy, it was confident that in the year to the end of June it would be able at least to hold sales and profits at the same level as in 1991-1992.

Energy, construction and related businesses continued to do well, RWE said. Combined with cost-cutting and other rationalisation measures in other sectors such as printing equipment and oil, the group is hopeful that it will be able to maintain its dividend at the same level as last year, DM12 per share. This will be payable on the new shares issued in the month of rights issue.

In energy production, turnover in the first half of the

year was stable at DM9.2bn, while in oil and chemicals turnover dropped 7 per cent to DM10.3bn.

RWE was at the centre of controversy in December when shareholders voted to retain an antiquated voting rights structure giving local authorities in the Ruhr area 60 per cent of the votes although they own only 30 per cent of the shares.

Calpers, the large US investor, said at the meeting that it was naive of RWE to retain voting rights restrictions while expecting to enjoy continued access to international markets. Although the vast majority of independent shareholders voted to remove the special voting rights, the local authorities blocked the initiative.

group, has denied French newspaper reports that it was in negotiations with Pinault. However, it left open the possibility of future talks by saying it "did not envisage bidding for Prisunic at present".

Prisunic, a chain of 94 mixed merchandise stores with 230 affiliates, is a leading player in French retailing. It came to the fore in the 1970s when it was influential in introducing contemporary design to France, fulfilling a similar role to Habitat in the UK.

The group has come under pressure in recent years, reflecting the sluggish state of French consumer spending and the intensely competitive condition of the retail sector. It made operating profits of just FF34.3m on sales of FF4.9bn in 1991.

Pinault has been selling assets for some time. Initially it concentrated on its old industrial interests but in recent months has started selling its recently acquired retail interests. Pinault, which is reported to hope to raise FF120m from the Prisunic sale, has also resumed its financials in an attempt to alleviate the burden of its FF95m net debt.

Prisunic's main targets are to improve its financials, secure a good cash flow and reduce indebtedness," it said.

Sales for 1992 rose to FF7.75bn from FF7.74bn, although allowing for divestments, the increase was 9 per cent.

The devaluation of the markka compensated for the sharp fall in market prices, the company said.

The operating margin climbed to FF1.23bn from FF0.96bn while operating profits rose to FF118m from FF142m.

Paper and paperboard produced an operating profit of FF199m, up from FF190m while sawn paper and pulp managed FF167m of profits after 1991's FF41m losses.

Mr Harris said having two Canadian airlines operating internationally was counterproductive. He called again for a merger with rival Canadian Airlines, now trying to compete a stock and operating alliance with American Airlines.

PWA, Canadian's parent company, forecast it would report a heavy 1992 loss later this month.

Air Canada has warned it will lose about C\$200m in 1993,

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# CONFERENCES AND EXHIBITIONS

Monday February 22 1993

**M**OST industries have walked through fire and ice in the current recession, and the conferences and exhibitions business is no exception. But unlike others, there are plausible arguments to suggest that, while uncomfortable for those who have gone out of business, the recession has been a useful maturing process for the surviving organisers of conferences and exhibitions. It has thinned out those with limited ability to offer the full-blooded support increasingly demanded by corporate management, trade fairs and international associations.

Those that have survived – and many have – have been tempered by the experience. They have invested in crucial information technology and databases in advance of demand; they have pruned excessive staffing; they have adapted to client demands to organise a conference or exhibition with far less advance notice.

In general, the economic squeeze has sharpened up thinking in a sector which has – with justice sometimes – been criticised for flaccidity and a failure to match promises with achievements. After all, who has not been tempted into attending an event by its glossy pre-launch publicity, only to discover on the day that it was not worth the effort? If the recession has killed that off, it will have provided a service.

It is hard to estimate the current value of the international conference and exhibition business. Too many variables exist for definitive accuracy. The sector covers a broad range of functions – conferences, seminars, conventions, forums, symposiums, meetings – the list of types of function and possible venues is almost endless.

Nevertheless, industry estimates calculate the sector may be worth \$40bn annually, with Britain taking around 10 per cent of that pie. About 8,000 major international conferences are staged annually around the world, of which 5,000 are in Europe.

The choice of venue is huge and growing, ranging from the internationally distinguished, such as the purpose-built Queen Elizabeth II Conference Centre in the political heart of London – where the 300-seat Mountbatten Room, secure against electronic eavesdropping, with multi-lingual simultaneous interpretation, a splendid three-course lunch and plenty of refreshments, will set you back £5,300 (plus value added tax) a day – to any number of secluded country house hotels, ideal for the private small company annual general meeting.

Because the conferences and exhibitions industry crosses so many boundaries, hotels, leisure centres, large publicly quoted groups such as Blenheim to small organisers working from a spare bedroom – it is almost impossible to establish how many involved in the sector have gone under as a result of the recession. Certainly, the length of many conferences is now shorter, attendances are down and advance bookings happen later.



## A bigger slice of the cake

The future looks promising for a sector that should grab more of the marketing budgets than in the past, writes **Gary Mead**

But the blows have largely been taken in the corporate sector; companies have chosen to spend less on customer-oriented conferences, more on internal, staff-sized sales and training conferences. Conferences involving international associations have been less badly affected, since they are normally required by their own statutes to stage regular conferences.

The recession has not had a blanket, homogeneous effect; in the case of new product launches companies are, if anything, boosting their spending on conferences and exhibitions. Vauxhall, part of General Motors, will have spent well in excess of £1m on a five-stage event between February and June in the UK, launching a new model, the Corsa, via Spectrum Communications.

The future, nevertheless, looks promising for this sector, not just because the companies

involved in it are themselves given to relentlessly self-promoting optimism, but because the nature of marketing communications is shifting, in ways which favour this sector grabbing a larger share of marketing budgets than in the past.

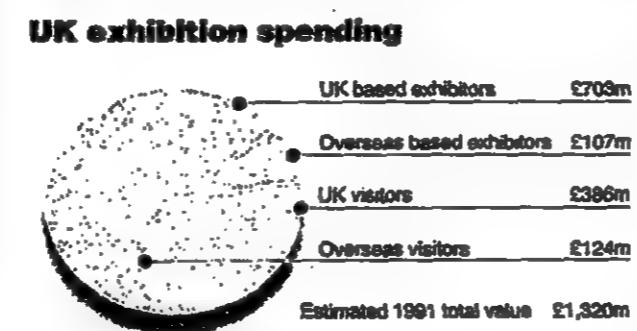
Vauxhall, for example, will achieve the following in its Corsa launch for a relatively small marketing spend: 16 simultaneous exclusive dinners for dealer principals and their partners; four regional launch venues for dealer principals, their staff, guests and local business users; a multitude of hands-on nationwide training sessions for sales managers and their staff; other launch events at points of sale; and a driving evaluation event at

which dealers and guests can try out the new product range.

Naturally, Vauxhall will also spend heavily on conventional television and press advertising, but the most cost-effective marketing for its new product may well be the relatively hidden expenditure, closely targeted on salesforces and key business customers.

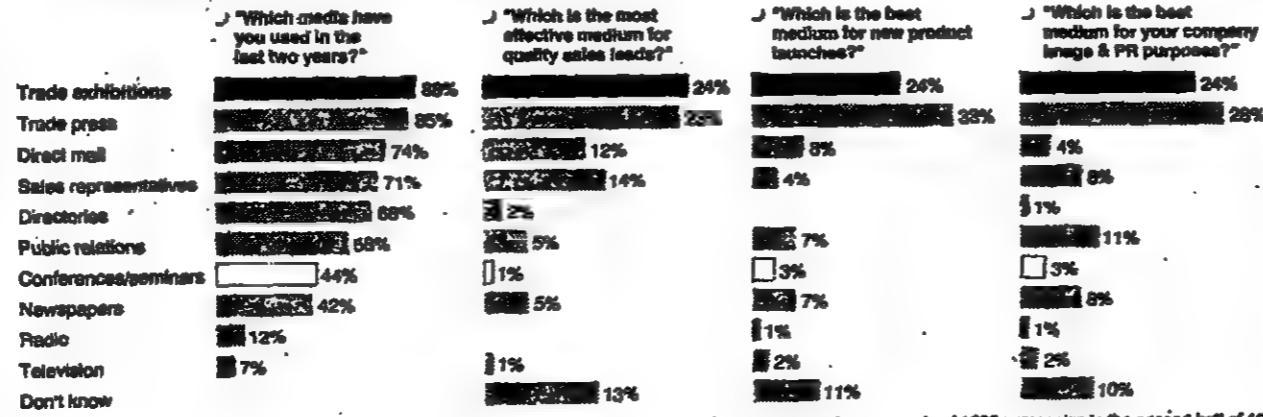
Perhaps the single most important trend within marketing at the moment is the shift away from broadcast to narrow cast means of reaching out to customers. Exhibitions and conferences, if properly organised and publicised, provide a relatively cheap and certain way of creating a relationship between seller and buyer.

Exhibitions doubled their share of marketing spend between 1981 and 1991, from 4.7 to 9.3 per cent, while television advertising stood still (from 26 to 26.2 per cent) and national newspapers' share shrunk



Source: Exhibition Industry Federation

### The exhibition as a cost effective medium



Source: Exhibition Industry Federation

(from 16.9 to 14.8 per cent). The exhibition sector's growth averaged 18.4 per cent a year over that decade.

Venues are doing much to provide not just crude value-for-money, but added extras to entice organisers.

Ms Gill Price, commercial director of the QEII conference centre, says: "One potential exhibitor was interested in knowing if it would be possible to organise an internal television relay of the forthcoming Wimbledon tennis men's singles, so that those who would be setting up his exhibition at the centre would be able to watch the match as they worked. Being able to provide such extras is increasingly important if you want to get the business."

Hotel chains are now actively marketing themselves as conference venues as well as tourist destinations. Inter-Continental Hotels offers a "European Meetings Portfolio" guaranteeing a daily delegate rate fixed until March 31 1994 and a complimentary room for every 15 booked, across 40 European locations.

Conference centres are looking at how to make their venues more attractive. For instance, the NEC at Birmingham intends to erect an entertainment village the size of Wembley football pitch to go alongside Ipcex '93, the September 7-15 trade show for the print and graphics industry.

The village, set up by the exhibition company Button Ventures, part of Reed International, is based on an idea which has evolved at Cannes media festivals over the years.

In a commercial world increasingly cluttered by marketing developments and daily more confused by technological developments in broadcast media and database manipulation, there is probably only one certainty: it will become more difficult to get the attention of customers. Given that, the conference and exhibition business has a head start against other sectors of marketing communications.

As the explosion in broadcast media continues, marketing professionals involved in narrow cast, close targeting exercises should be able to take advantage of a situation where finance directors have learnt to ask of marketing departments: "What am I getting for my expenditure?"

Certainly, for business-to-business marketing, it increasingly makes less sense to lavish fortunes on the high-cost, little obvious return involved in using broadcast media. If you want to speak to your customers, build a database and use that to make the customers whom you already have feel important. And from the profile of existing customers it is possible to identify and target likely others.

That is precisely what conferences and exhibitions can offer. And for organisers of conferences and exhibitions one trend stands out: the sheer number of available venues means that would-be organisers of events should be able, even when the recession hits, to demand the very best in extra facilities, if not the very lowest in prices.

## How a speech poisoned the atmosphere

By Michael Skapinker

ANYONE who has spoken at a conference remembers the disasters.

The one lodged in my memory is being hustled out of a hotel rear entrance to avoid being attacked by aggrieved supermarket managers.

Having discussed speech-making with Ms Cristina Stuart, managing director of Speakeasy, who teaches people how to address meetings, I think I know why my mishap occurred. I was in too much of a hurry.

The supermarket managers' conference was an angry occasion even before I got there. It was a time when hardly a week went by without a food poisoning scare. Mrs Edwina Currie had just resigned from the UK government over her remarks

about salmonella and eggs. The supermarket managers felt besieged and misunderstood. They had no doubt who was to blame for inflaming the situation: the press.

Asked to speak about the press and food retailers, I arrived just a few minutes before my allotted starting time. Had I known how aggravated the meeting already was, I might have started by acknowledging that the supermarkets' job was a difficult one. I might have conceded that public expectations were, to some degree, unrealistic, driven by a desire for preservative-free food which lasts forever, before pointing out that press interest in the subject was good and proper in a democratic society.

Instead of which, I launched straight into a defence of narrow cast, close targeting exercises should be able to take advantage of a situation where finance directors have learnt to ask of marketing departments: "What am I getting for my expenditure?"

Certainly, for business-to-business marketing, it increasingly makes less sense to lavish fortunes on the high-cost, little obvious return involved in using broadcast media. If you want to speak to your customers, build a database and use that to make the customers whom you already have feel important. And from the profile of existing customers it is possible to identify and target likely others.

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to assess the nature and mood of your audience and have a better idea of how to get your message across.

At least the supermarket managers were sufficiently angry to pay attention. The problem with most conference speeches is that hardly anyone listens to them. This is not because the acoustics are poor but because most conference audiences spend their day in a semi-comatose state.

I have never entirely understood why this should be. Some conference speakers are dull, but even the mildly interesting ones manage to lose their audiences after the first few sentences.

Mr Lee Bowman, chairman of the Kingtree Group, which also teaches people how to speak in public, says the reason conference audiences fall asleep is that nothing is expected of them.

In everyday conversation, the person doing the speaking does not set the pace; it is the person being addressed who determines how quickly the speaker talks, when he or she pauses, speeds up, slows down, goes back to explain and so on. If we are talking to someone, they tell us by nodding that they have understood, by looking puzzled that they have not, by appearing bored that we should get a move on.

The larger the group, the more diffuse these signals. And at most conferences the speaker has no idea at all what the audience thinks because the lights are dimmed. The darkness is a signal to the audience that no-one is going to disturb their peace. They are not going to be asked to participate. If they thought they were, their interest would be unfogged.

Anyone who has been to a live performance by Dame Edna Everage, the cross-dressing Australian raconteur,

When the lights are dimmed, the audience can go to sleep

recalls the fear of having questions directed at them and the *schadenfreude* when she picks on someone else.

Ms Stuart tries to involve her audiences whenever she can. For the novice speaker, there is the danger of losing one's thread and not being able to find it again. But an audience asked to contribute seldom sleeps.

The other soporific factor at conferences is the slide show. No conference speaker arrives these days without a large selection of slides. The first one might show the speaker's company logo. Subsequent ones might show an entire ball.

Continued on Page 3

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## CONFERENCES AND EXHIBITIONS 2

Christopher Price considers whether exhibitors get good value from their shows

## It's time to be more selective

HOW effective are exhibitions? The latest industry statistics suggest that as the recession has bitten, companies on both sides of the exhibit stand are becoming more selective.

A recent survey by the Incorporated Society of British Advertisers (ISBA) found that the amount spent by British companies on trade, technical and consumer exhibitions declined from £545m to £533m in 1992, the first fall in the 20 years the survey has been conducted.

Examples of the contraction include the oil services industry which has seen the number of exhibitions directed at the sector fall from five to three in the same period. The machine tool business has seen around a third less exhibitions, according to one industry executive, while the ISBA survey suggests expenditure on agricultural shows showed a slide of 32 per cent last year.

However, the cutbacks are largely welcomed by exhibition

industry watchers. "In the past, British organisers have not been particularly forthcoming with detailed information about their event," says Mr Reg Best, a director of ISBA. "The result has been disappointment among both exhibitors and delegates and ultimately in sales. Now it is the well-organised and rewarding exhibitions that are surviving and prospering."

Despite the downturn, companies still rate exhibitions as value for money. The ISBA survey found that 82 per cent of its members considered it as a cost-effective promotional medium. This echoes a similar survey by the Exhibition Marketing Group the previous year. This found exhibitions came second only to the trade press when considering a new product launch, with 24 per cent of those surveyed against 38 per cent preferring it, ahead of direct mail (8 per cent), and newspapers and public

relations (7 per cent each). But as the most effective medium for quality sales leads, trade exhibitions came first - with 24 per cent - followed by the trade press (23 per cent), sales reps (14 per cent) and direct mail (12 per cent). And as the best medium for corporate image and public relations purposes, exhibitions trailed the trade press by 24

"It is the well-organised exhibitions that are prospering"

per cent to 26 per cent.

Mr Alan Bowers, finance director of Fairline Boats, the listed boat builder, is positive about the value of exhibitions. He says that in an industry where it is difficult to compare homogeneous high-value products, the exhibition situation is a good medium. "A high proportion of our turnover is geared to our exhibitions, with

the London Boat Show still the main draw," he says. In addition, there are several other shows in the out-of-season period. He estimates that around one-third of the group's marketing budget is invested in exhibitions.

While the audience for industries like boat-building can be fairly easily identified, other sectors are not so easily served. New technology industries are rightly recognised by exhibition organisers as growth areas but unfortunately these industries are prone to fail to target their potential buyers.

Mr Derek Brown, managing director of Target Automation, an electronics services group, says: "We have literally dozens of potential exhibitions that would possibly be the right ones for our products, as well as several relevant trade magazines - but only a limited promotional budget." A former regular exhibitor at around a dozen UK events and two over-

seas, he now uses just five and has opted to use more direct mail. "I now know the exhibitions I need to use," he says. Target's dilemma is echoed by Mr Peter Reed, marketing manager of Forster Engineering, a Yorkshire-based precision tools maker. "We have grown more selective in our choice of media, and now look very carefully at the exhibitions we go to," he says. "The right ones can generate very healthy sales."

But how do companies recognise the "right ones"?

The ISBA says there are hopeful signs. Organisers are providing more detailed information, particularly when pushed, although more still needs to be done. Organisers are reluctant to be too specific over the scope of an exhibition which might restrict attendance.

Before attending an exhibition, the association recommends the following procedure:

1. Make sure that the exhibi-

tion is independently audited. This will ensure that the information on the previous year's event should be accurate and relevant.

2. Insist on an exhibitor and attendance profile.

3. Make sure the timing and the venue meet requirements.

4. If exhibiting, ensure all staff

are properly trained. One of

the most common complaints

concerns undertrained sales staff.

Perhaps in line with the economic situation, the more

selective approach to events is likely to accelerate before it levels off. Up to 1988, the ISBA survey reported that all companies expected to increase their annual exhibition expenditure. However, last year nearly 20 per cent expected to reduce their outlay.

This year, a further 10 per cent say they plan cuts. Nearly 80 per cent expect their budgets to remain the same, an increase of 10 per cent on the previous year.

out of exhibitions. Such a day

includes sessions on promotion and publicity, aimed at helping exhibitors getting the maximum exposure for their companies; as well as sessions on making the most of the exhibition, including pre-show planning and tips for successful exhibiting. It also may include sessions on capitalising on the event and following up contacts made.

When the show is over, it is not just a case of packing up and going home - organisers can also help with post-show management.

And the next event should always be on the exhibitor's mind. Blenheim runs a database of 6m names worldwide, helping to maintain contacts with clients and following up sales leads. "At some exhibitions we give each stand a light-pen, and visitors wear bar-coded badges so that when the pen reads the code, the name and details go straight onto the database."

After the show the organiser can put together an analysis of the event, detailing what attracted visitors to it - for example whether they attended because they saw an advertisement or from free tickets - helping to plan advertising for the next show.

definition, have already shown an interest in their products and services by simply turning up to see what is on offer.

For advertisers, the media world is becoming ever more complex; in 1978 90 per cent of all US television viewing was on the three major networks; now NBC, CBS and ABC combined have about 60 per cent. What advertising, if any, is the missing 30 per cent now watching?

The same pattern is occurring with magazines. In the UK there were almost 4,000 consumer and business magazines in 1980; a decade later the figure was closer to 7,000.

An exhibition can give both buyers and sellers one vital ingredient which broadcast advertising generally fails to achieve - personal contact

is also vital for those considering staging an exhibition or conference to plan the objectives carefully. "You need to know, as an organiser, where are people coming from, how easy is it for them to get to the venue and how many meeting rooms you want. There isn't really a top ten list of best venues because it depends so much on what the event is."

People at a top management meeting may want to cluster themselves in a luxury five-star hotel where no one can get to them; they have a different set of venue criteria from an international association meeting for 5,000 people."

Mr Paul Swan, managing director of Spectrum Communications, suggests that an event venue is often a combination of the pragmatic and the appealing: "International associations tend to choose those venues that have some kind of associated tourist appeal, and those cities which tend to be great tourism cities also tend to be great conference cities."

"A combination of both is essential; it is vital to have the infrastructure to support the show - you need flights from all over the world, a good range of hotel accommodation, adequate transport around the venue itself - but you also

need lots of fun things for visitors to do after the event is over for the day."

Whatever the pros and cons of trudging round an exhibition, there are a number of factors which suggest that the visitor will have an increasingly wide range of choice. Primarily, the changing nature of marketing communications - a continuing explosion of television, radio and other broadcast media - plus a reluctance of companies and associations to return to the pre-recession days of high spending on conventional advertising, means that all forms of narrow-cast marketing (such as exhibitions) have become more attractive.

Traders who put marketing cash into exhibitions can build a database of visitors who, by

Gary Mead

**Egyptian State Tourist Office**  
As a destination for conferences, Egypt offers the world's finest modern facilities in beautiful, historic locations such as: Cairo, Luxor, Hurghada, Alexandria, Aswan & Taba.  
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Kate Bevan looks at the role of the organiser

## Making the most of a stand

MANUFACTURERS always face a challenge in selling their products, and in a recession the challenge becomes even harder. One popular marketing method is to exhibit at trade fairs and public shows - but exhibiting is only half the battle.

"At a trade fair every single one of those visitors is there for a purpose - because it is his, or her, line of business. The visitor is already demonstrating an interest by being at the exhibition," says a leading exhibitions organiser.

But there is more to exhibiting than watching visitors collect leaflets and the business of turning visitors into sales contacts is itself big business.

There is a lively market in offering back-up services to exhibitors, from advice on how to present a stand to following up contacts after the show is over and helping them to achieve maximum publicity.

The biggest of these service providers is Blenheim, which, in spite of the recession, saw pre-tax profits rise 31.8 per cent to £27.3m in the 12 months to the end of August 1992.

Blenheim organises exhibitions in the UK, US, France, Germany, Sweden, Switzerland, Spain, Italy, the Netherlands and south-east Asia; the sectors it covers range from clothing and textiles to information technology.

Organisers say their business has been resilient - exhibitions accounted for an estimated 9.2 per cent of UK media spend in 1992, up from 4.7 per cent in 1981 according to the Exhibition Marketing Group, and some trade press publications complain that the industry is draining their advertising revenue.

"In a recession, exhibitions are one of the most cost-effective ways of reaching customers", says one organiser.

The challenge for an exhibitor is turning visitors into customers. Organisers say that making the visitor feel special is important - they suggest that exhibitors give important potential customers VIP status.

Blenheim produces an exhibitors' guide with advice on everything from where to get plants to how to arrange plumbing and lights. It runs an exhibitors' day for most shows before the event itself, which are mostly workshop-type sessions on the basics of exhibiting. For Confex, this

includes sessions on setting objectives for the show, building image, focusing on stand design, choice and construction, and the importance of forward planning.

But not only the design and products are important. The professionalism of the people staffing the stand can have a big impact on visitors. Blenheim's guidance to exhibitors emphasises that eating and drinking on the stand should be avoided, as should smoking and chatting with friends. Instead, it recommends, set a goal of a certain number of sales contacts every hour; keep an eye on the competition and make sure anything that

includes sessions on setting objectives for the show, building image, focusing on stand design, choice and construction, and the importance of forward planning.

But the industry consensus is that there is no handy guide as to which exhibitions to attend and which to avoid.

There are criteria which visitors would be wise to consider before attending any exhibition, which can be summarised

as follows: as advertisers become increasingly wary of spending vast sums for no easily measured return from conventional advertising, be it in television or press.

But the industry consensus is that there is no handy guide as to which exhibitions to attend and which to avoid.

There are criteria which visitors would be wise to consider before attending any exhibition, which can be summarised

as the balance between the intangible gains - such as networking with competitors, customers and suppliers - and the practical costs of spending time away from production.

Exhibitions, perhaps even more than conferences, provide a relatively cheap and easy means of keeping a watchful eye on new developments, as well as a chance informally to bump into competitors and customers. Their importance as a marketing tool is likely to

grow, as advertisers become increasingly wary of spending vast sums for no easily measured return from conventional advertising, be it in television or press.

Ms Diana Ambrose, vice-president of the International Association of Professional Congress Organisers (Iapco), agrees that there are easily fixed rules about the best choice of venue, either for con-

ference and exhibition organiser or visitors: "People call and ask how best to arrange a venue, to which the best response is in turn to ask them 'how do you choose your holiday?' You look at where you want to go, how much you have to spend and what facilities you want when you get there."

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television or press.

Ms Ambrose believes that it

## A VISITOR'S GUIDE TO EXHIBITIONS

## Marketing in the aisles

is also vital for those considering staging an exhibition or conference to plan the objectives carefully. "You need to know, as an organiser, where are people coming from, how easy is it for them to get to the venue and how many meeting rooms you want. There isn't really a top ten list of best venues because it depends so much on what the event is."

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as the balance between the intangible gains - such as networking with competitors, customers and suppliers - and the practical costs of spending time away from production.

It's at least a day out of your life, maybe more, and you may just end up walking up and down aisles looking at inferior exhibits, nobody has really thought building in any more opportunities for you to do business. When a show gives you a catalogue in advance of who is going to be exhibiting, that signals it will probably be a good show," says Ms Cotton.

Ms Ambrose believes that it

is also vital for those considering staging an exhibition or conference to plan the objectives carefully. "You need to know, as an organiser, where are people coming from, how easy is it for them to get to the venue and how many meeting rooms you want. There isn't really a top ten list of best venues because it depends so much on what the event is."

Whatever the pros and cons of trudging round an exhibition, there are a number of factors which suggest that the visitor will have an increasingly wide range of choice. Primarily, the changing nature of marketing communications - a continuing explosion of television, radio and other broadcast media - plus a reluctance of companies and associations to return to the pre-recession days of high spending on conventional advertising, means that all forms of narrow-cast marketing (such as exhibitions) have become more attractive.

Traders who put marketing cash into exhibitions can build a database of visitors who, by

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If you were to design the Mediterranean's ideal conference destination, you would make sure it was a short flight from most major European cities.

You might even build a new £35 million airport terminal, to greet your guests in style. You'd certainly invest substantial sums in good roads and telecommunications to make sure that everything ran smoothly.

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But the beauty is you don't have to. Because this ideal conference destination already exists: Malta, the heart of the Mediterranean.

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THE ISLAND OF MALTA  
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AIR MALTA

## CONFERENCES AND EXHIBITIONS 3

Gary Mead tries to find the secrets of a good conference

## Starting point for success

THERE IS no ready-reckoner to indicate how best to fix any of the many variables concerning a conference. How much to spend; how long it should last; what the venue should be; how best to publicise it - all are crucial factors in determining whether or not it will be successful, but any conference organiser requires from a client one basic starting point.

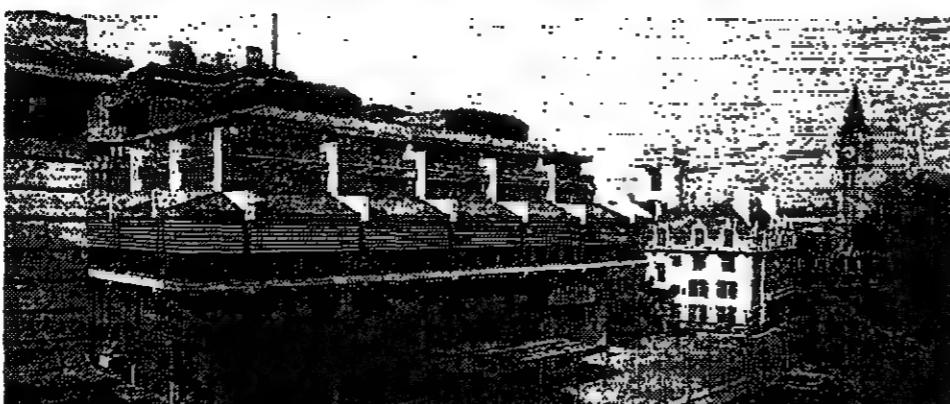
Setting carefully defined objectives and aims to be achieved by the conference or exhibition is an absolute prerequisite for a successful event. According to Mr Paul Swan, managing director of event organiser Spectrum Communications, "there is now almost no capital city that does not have what it terms a convention centre and many secondary capitals such as Birmingham, Edinburgh or Glasgow, all either have or plan to have good conference centres."

The wide choice of international venues, with at least 10 conference centres with excellent infrastructural support in the former west Germany alone, means that event organisers can be spoilt for choice - and have the opportunity for fine-tuned negotiation over not just price but other services too.

Moreover, the line between conferences and exhibitions is blurring; it is increasingly rare to find a conference without some sort of exhibition, and many exhibitions are now offering associated seminars. That development has resulted partly from the fact that the sector has suffered from the recession.

"Absolutely loads" of companies in the industry have gone under, according to Mr Swan. "What has happened is that an awful lot of the smaller organisations have gone and there is a move towards the more secure suppliers, and they are all quite busy," he adds. The more casual spending, especially at the euphemistically titled "Incentive" end of the market, has stopped, as testified by empty hotels everywhere.

"It is also tougher to win clients," says Mr Swan, "because there are people who go purely on price, since their own com-



The Queen Elizabeth II Conference Centre near Westminster in London

pany is in survival mode."

The event organisers that are surviving have had to learn some essential business lessons. These include: building solid relationships with their clients; how to understand their clients' strategic needs; taking a long-term view to maintain quality of service; and being able to compete not just on price but also on giving value in many different ways.

Spectrum and similar companies are investing in efforts to measure the success of what they do, by pre and post-event measurements of retention of the message of events.

Ms Diana Ambrose, managing director of Conference Associates and Services, and vice-president of the International Association of Professional Congress Organisers (Iapco), says that when it comes to selecting a conference or exhibition organiser it is vital to "see how long they have been in business. Study their track record. Look at the type of events they have organised, speak to some of their previous clients, even look at their office structure, how it operates. There are a lot of companies that appear and disappear. Many conferences are now being planned for two years' time and is vital to make sure that the organiser has the financial means to sur-

vive. Choosing a venue requires careful planning. If international, then it must be a location well-served by airlines and with adequate accommodation.

If people are paying to attend rather than being required to do so by their company, then a line-up of attractive speakers is actually done rather well through it. "Corporate clients are now looking for very visible value for money. A meeting which generates a few hundred leads in the form of real people as part of an overall communications campaign has got value stamped all over it compared to meetings which are just held because they always have been or those where no-one has really thought about why they are doing it. People now have to examine - and are examining - why they hold an event."

Making sure that no-one speaks for 20 minutes is a basic rule of thumb, since, as Ms Ambrose puts it, "no-one says anything more in 60 minutes than they can adequately do in half that time." Mr Swan says that it is important to get from the client what the purpose of the event is: "Is this meant to be fun? Is it meant to have very cerebral overtones, in which case we could go to Oxford or Cambridge?"

"Some time ago one of our clients had booked one of our favourite venues, the NEC in Birmingham. Then they told us what the show was meant to achieve and we took them instead to Paris. We are big fans of the NEC but what our clients were trying to do in overall terms of ambience and feel was best served by Paris, even before we found the individual hotel."

"First impressions at an event are crucial; by stepping into a luxury hotel in Paris you create a certain feeling. For other types of events, the NEC might be much better. It's a bit like three-dimensional thoughts and crosses; you've got a lot of variables which need to be considered."

Ms Vanessa Cotton of the Event Organisers Company, confirms that those event-organising companies which are marketing-led have not only survived the recession but

are now doing rather well through it. "Corporate clients are now looking for very visible value for money. A meeting which generates a few hundred leads in the form of real people as part of an overall communications campaign has got value stamped all over it compared to meetings which are just held because they always have been or those where no-one has really thought about why they are doing it. People now have to examine - and are examining - why they hold an event."

It is therefore impossible to define a good conference in any single way. For delegates, it must mean a satisfying experience without hassles over poor accommodation, food, transport and service.

For those who have spent their money on holding the conference, it must lead to new custom (if the host is a company) or a certainty that any future conferences will maintain or increase attendance (if the host is a trade or other association).

As with any other marketing tool, the only reason for using it is if the response is positive. Two organisations which are able to give advice on organising conferences are:

■ The Association of British Professional Conference Organisers (Abpco); Lucy Waters (secretary), c/o 5 Church St, Tisbury, Wiltshire SP2 8AE. ■ International Association of Professional Conference Organisers (Iapco); Ghislaine de Coninck (executive secretary), Rue Washington 40, B-1000 Brussels.

## FIERA MILANO: EXHIBITION CALENDAR APRIL - JUNE 93

## APRIL

19-25  
Eurocucina  
Kitchen furniture

20-25  
Salone Internazionale del Mobile  
Furniture, furnishing accessories

20-25  
Salone del Complemento d'Arredo  
Furnishing accessories

24 April-2 May

Salone dell'infanzia  
Products for children  
Lacchiarella, South Pavilion

## MAY

5-7  
Quotidie  
Newspapers

5-7  
Boritec  
International Co-operation,  
Development and Investment  
Exchange

5-8  
TUBEX & METAL  
Lacchiarella, South Pavilion

6-10  
Abacus  
Informatics for study, hobby, home

7-10  
Mido  
Optics, optometry and ophthalmology

7-11  
Miad  
Confectionery

## JUNE

1-3  
Esma  
Knitwear

4-7  
Chibidue  
Gift articles, fancy goods, perfumery  
items, costume jewellery and  
smokers' accessories

26 June-4 July  
Happening dei giovani

26 June-4 July

Autostyle  
28 June-1 July  
Milano Collezioni Uomo  
Men's wear

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Fiera Milano disclaims all responsibility for any variations in the programme

Venues: the choice is becoming more varied, says Bethan Hutton

## A world of locations

THERE was a time when conferences were considered an easy source of income by hoteliers and others who found themselves with large halls or bedrooms that would otherwise stand empty. Unwary conference bookers were faced with unreliable service, awkwardly shaped conference rooms and ever-rising charges.

Now, however, conference planners find an industry with high standards and enormous capacity to fill during a recession. Customers can assume venues will be amenable to tough negotiations on price, without withdrawing the extras - high tech audiovisual equipment, notebooks and soft drinks at each delegate's place, hairdryers and chocolates in every room - which have come to be expected.

The recession has made many European clients anxious to avoid the appearance of extravagance, according to Ms Sally Greenhill, of conference production specialists Spectrum Communications.

Conferences have become shorter, numbers smaller and locations less lavish, though high standards are still expected for meeting rooms, equipment and service, she says.

Maturing markets also mean that demand for large conferences is levelling off or declining in most of Europe and the US, but the small meetings sector of the industry, encompassing training, internal management meetings and small conferences, continues to expand.

On the other side of the world, there is still considerable room for growth in the Asia-Pacific region's conference market. There is already a wide choice of large venues in the region, with another ambitious conference centre due to open in Singapore next year, but there is space for more hotel development in some of the newly industrialised countries.

Cultural differences mean the Asian market is developing in slightly different ways to the more established American and European markets, says Mr Geoffrey Breeze, vice-president for corporate marketing of Hilton International, part of Ladbrokes. For example, Japanese companies tend to hold small meetings in-house, so clients for Hilton's smaller meeting rooms in Japanese locations are mostly international rather than domestic customers, a reverse of the usual pattern.

The Australian conference industry, with ties to both western and eastern markets, has seen rapid growth recently. In Sydney, 32 four-star hotels have opened since the Sydney Convention and Exhibition Centre on Darling Harbour began operations in 1989. But the fast rate at which new accommodation and meeting space has come on line, combined with an economic slowdown, has left the new hotels competing harder for business, particularly at the international end of the market.

One company adopting the opposite approach is Hayley Enterprises, a subsidiary of Al Export, the car parts group. Hayley already owned one hotel, but saw a gap in the market for a small business-oriented conference venue, free from the distractions of holidaymakers and children.

The growing sophistication of British conference planners and intense competition among meeting-space providers has led some operators to develop niche markets, while others have reacted by broadening their range.

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The growing sophistication of British conference planners and intense competition among meeting-space providers has led some operators to develop niche markets, while others have reacted by broadening their range.

The problem with "visual aids" is that while watching them the audience is not listening to the speaker. You cannot look and listen at the same time. Mr Stuart likens it to trying to read the newspaper while listening to the radio. Neither makes much impression.

The experts advise selective use of visual aids. For most of the speech, the screen should be blank. When something does appear on the screen, the speaker should pause, allowing the audience to take in the image. The slide itself should be memorable; a cartoon makes a bigger impression than a set of figures, or a screen filled with words.

The most important barrier to audience attention is that the speaker's personality does not come through. Most speakers are too nervous. They speak too quickly. Many have written out every word of their speech, which they then proceed to read.

There is a vast difference, however, between the written and spoken word. Most written speeches sound tedious when read aloud.

Mr Bowman says speakers should try to treat their speeches as enlarged conversations. If you have a prepared text, depart from it, adding personal asides and reminiscences. Your audience will appreciate it, even if the note-taking journalists do not.

tion and learning. For example, a common request from companies booking rooms for training purposes is for plentiful natural light. Specialist management centres frequently score better on this point than hotels, which have often been designed with evening social functions in mind.

British universities have been used for conferences for decades, but not by most corporate conference organisers. However, Mrs Carole Forman, general secretary of the British Universities Accommodation Consortium, says that the recession has made companies take another look. "If you hadn't been to a university for 10 years, you would see a tremendous difference," she says. The 63 universities and colleges represented by the consortium, ranging from former polytechnics to 500-year-old Oxbridge colleges, have all made investments in upgrading facilities in recent years.

Universities still cannot compete with purpose-built conference centres and luxury hotels when it comes to upmarket conferences for a few hundred people, but they do well at two opposite ends of the market: high attendance, low budget conferences, and smaller training and management seminar type events.

What other kind of venue could provide meeting rooms, accommodation and catering facilities for several thousand people within walking distance, at an all-in 24 hour rate of £32? Students, as well as conference delegates, are now accustomed to greater creature comforts, and many universities are improving standards of student accommodation.

More universities are moving upmarket by opening year-round management centres for meetings of up to 200 people. Whether purpose-built or converted from country houses, the centres are usually fitted out to at least three-star standard, with sophisticated audiovisual equipment. Unlike most university conference facilities, availability is not limited by the academic timetable. Sedgbrook Hall, in 13 acres of grounds near Northampton, was the result. It opened a year ago, after £2m had been invested in converting the Victorian country house into more hotel development in some of the newly industrialised countries.

The growing sophistication of British conference planners and intense competition among meeting-space providers has led some operators to develop niche markets, while others have reacted by broadening their range.

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## Appeal of destination

Destination	Average score	Destination	Average score
Paris	8.0	Los Angeles	5.4
Hawaii	7.8	Lisbon	5.4
Hong Kong	7.5	Budapest	5.3
Singapore	7.5	Brussels	5.3
New York	7.5	Edinburgh	5.2
Geneva	7.4	Copenhagen	5.1
London	7.4	Milan	5.0
Cannes	7.3	Stockholm	5.0
Monaco	7.3	Istanbul	5.0
Rome	7.1	Cyprus	5.0
Nice	7.1	Frankfurt	5.7
Vienna	7.0	Athens	5.6
Amsterdam	6.9	Dublin	5.6
Bangkok	6.8	Luxembourg	5.3
Barcelona	5.7	Marbella	5.3
Berlin	5.7	Helsinki	5.2
Madrid	5.4	Cairo	4.9
Miami	5.4	Dubai	4.3
Zurich	5.4	Glasgow	4.2

Ratings obtained from European meeting planners  
Source: Official Meeting Facilities Guide (Reed International)

## Hotel satisfaction\*

Group	Average score	Group	Average score
Cigna	7.9	Pullman/Sofitel	6.8
Inter-Continental	7.8	Scandic	6.8
Hyatt	7.5	Ramada	6.8
ITT Sheraton	7.4	Holiday Inn	6.5
SAS	7.4	Concorde	6.6
Marlins	7.3	Forie	6.4
Marriott	7.3		

# CONFERENCES & EXHIBITIONS

FINANCIAL TIMES MONDAY FEBRUARY 22 1993

**1993**  
**The Henley Centre Programme**  
 Our programme of one-day and half-day conferences will include specific events presenting our forecasts for the UK economy; the changing European economies; lifestyles; technology; regional & local prosperity; and changes in media consumption. Contact: Anna Dickey, Tel: 071 353 9661.

**LONDON**  
**FEBRUARY 26**  
**The Japanese Economy At A Crossroads? Prospects To 1995 & Global Implications.**  
 A half-day briefing convened by The Royal Institute of International Affairs and The European Institute of Japanese Studies at the Stockholm School of Economics. To be held at Chatham House, London. Enquiries: RIIA Conferences. Tel: 071 957 5700. Fax: 071 957 5710.

**LONDON**  
**MARCH 1**  
**Quality Performance**  
 CUPERA International conference will provide practical advice, tools and techniques to enable swift and effective implementation of TQM methods. Speakers from Dowty, Pitney Bowes, IBM, Texas Instruments etc. Contact: Karen Acton, CBI Conferences. Tel: 071 379 7400. Fax: 071 497 3646.

**LONDON**  
**MARCH 2**  
**1993 Financial Accounting Conference**  
 As financial accounting gets more complex, management is dealing with issues like the global business environment and single European market. This conference will discuss these issues, new legislative requirements and present accounting applications from leading open systems suppliers. Contact: Clare Waldron. Tel: 0734 496417. Fax: 0734 3975969.

**LONDON**  
**MARCH 2 & 3**  
**Transport in Europe – Creating The Infrastructure For The Future**  
 The conference will examine a broad range of policy issues for liberalising and harmonising transport in Europe, financing infrastructure improvements and the development of pan-European integrated transport systems. Enquiries: Financial Times. Tel: 071 814 9770. Fax: 071 873 3975969.

**LONDON**  
**MARCH 3**  
**Buying And Selling Private Companies**  
 Designed to remove some of the dangers from this potential minefield, the Institute of Directors conference will include: planning successful sales/acquisitions; finding attractive buyers/sellers; investigating target companies; valuing the business. Enquiries: Director Conferences. Tel: 071 730 0032.

**LONDON**  
**MARCH 3**  
**Derivatives**  
 Organised by European Business Seminars to examine the latest market trends, developments and opportunities and the implications of tax and regulatory issues. Chaired by Morgan Stanley International. Speakers from Swiss Bank, Salomon Brothers, Bankers Trust Company, Arthur Andersen, Clifford Chance, Linklaters & Paines. Contact: EBS. Tel: 071 823 9001.

**LONDON**  
**MARCH 3**  
**Negotiating in Italy: How To Avoid Being Bound Before You Sign The Contract**  
 Evening seminar on transacting M&A, joint ventures, etc. in Italy. Co-sponsored by Ambrosio Broccoli and the British Italian Law Association. Free admission. Contact: Guy Facy/Janusz Andrajkiewicz. Tel: 071 930 3366.

**LONDON**  
**MARCH 4**  
**£52.8 Billion Worth Of EC Funding Opportunities 1993 EC Budget**  
 With speakers from the European Commission responsible for the dispersal of the £52.8 billion worth of funding, this London Chamber seminar will focus on those budget lines providing most easily accessible business opportunities and how to become involved in contracts & tenders. Contact: LCCI, M. Muir. Tel: 071 536 4444.

**LONDON**  
**MARCH 4**  
**Polish Business Day**  
 CBI DII conference designed to provide companies with practical information on specific training or investment opportunities. Programme includes address by Polish Prime Minister and senior Ministers followed by series of specialist workshops. Contact: Nella McGroarty. Tel: 071 379 7400. Fax: 071 497 3646.

**LONDON**  
**MARCH 4**  
**Tomorrow's Systems, Today's Choices**  
 This one-day conference shows how IT departments can successfully manage technological change to meet current and likely business needs. The conference identifies key trends and developments which organisations must consider and explores how this critical planning process can be best managed. Contact: Business Intelligence. Tel: 081 544 1630. Fax: 081 544 9020.

**LONDON**  
**MARCH 4 – JUNE 3**  
**Contemporary Europe**  
 LSE. A series of 12 evening seminars on Contemporary Europe. The seminars are suitable for Diplomats, Civil Servants, Business Executives, Journalists and others who wish to improve their understanding of current developments in the European Community. Fee £475. Contact: Short Courses Office (Roseland Tucker). Tel: 071 955 7227. Fax: 071 955 7676.

**LONDON**  
**MARCH 15 & 16**  
**The European Water Industry**  
 The high-level forum will look at long-term prospects for the industry, environmental legislation and the cost of raising standard. Russian and Eastern European approaches to water management will be assessed as well as financing future industry investment. Enquiries: Financial Times. Tel: 071 814 9770. Fax: 071 873 3975969.

**LONDON**

**MARCH 8**  
**Managing Pay Through Recession And Beyond**  
 CBI conference will consider the current UK pay environment, the practicalities of pay freezes, new routes to higher productivity, unit labour cost competitiveness etc. Contact: Karen Acton, CBI Conferences. Tel: 071 379 7400. Fax: 071 497 3646.

**LONDON**

**MARCH 8 & 9**  
**World Pharmaceuticals**  
 The conference will consider the challenges facing pharmaceutical manufacturers in a changing economic climate, how the industry is responding to the need to balance ethics with business interests, and to win both political and public confidence. Enquiries: Financial Times. Tel: 071 814 9770. Fax: 071 873 3975969.

**LONDON**

**MARCH 9**  
**Asset Securitisation**  
 Organised by European Business Seminars to address the challenges and opportunities plus the latest market and regulatory developments. Speakers from TMB, Brown & Platt, Bankers Trust Company, Chemical Investment Trust, Merrill Lynch, Coopers & Lybrand, Clifford Chance, Arthur Andersen, Giscard Securities. Contact: EBS. Tel: 071 823 9001.

**LONDON**

**MARCH 9 & 10**  
**Profiting From Total Quality**  
 The Intercontinental Hotel, London. How quality companies maintain market leadership and meet the ever-increasing customer demands of the 1990s. Keynote speakers: Sir Bryan Nichols and Professor John Haider. A Conference Board Europa meeting. Contact: Jane Campbell in Brussels. Tel: 0281 562 6240. Fax: 0281 562 6735.

**LONDON**

**MARCH 9-11**  
**Managing Integration Of Design To Manufacture**  
 Successful companies highlight how to improve business performance and profitability. Key themes are the management and integration of information during new product introduction. Separate focus each day. Contact: Rod Ward, Computer Graphics Suppliers' Association. Tel: 0905 612326. Fax: 0905 29138.

**NEC BIRMINGHAM**

**MARCH 10-11**  
**Know Your Competitors: Competitor Intelligence & Analysis Inc. Benchmarking**  
 A practical two day seminar/workshop from the UK's 1st specialists. Practical case exercises, successful case studies. Guest speaker: who is head of a major company's intelligence unit. Contact: Patricia Donnard, EMP Intelligence Services. Tel: 071 487 5665. Fax: 071 933 1640.

**LONDON**

**MARCH 11**  
**Constructive Cost Control Strategies**  
 Organised by European Business Seminars to identify how to formulate, implement and manage an effective cost control process, without damaging your business for the future. Chaired by Steve Hayward. Speakers from Coopers & Lybrand, McKenna & Co. & National Westminster Bank, Cauder International. Contact: EBS. Tel: 071 823 9001.

**LONDON**

**MARCH 18**  
**The New Electricity Market: Challenges And Opportunities**  
 An essential day for all executives who will be affected by how new policy develops vis-a-vis electricity, whether as large electricity consumers, plant constructors, generators, financial or regional electricity distributors. Venue: The London Marriott Hotel. Contact: Steve Mekhora, The Economist Conferences. Tel: 071 493 6711 ext. 276.

**LONDON**

**MARCH 18-19**  
**IT For Marketing: Exploiting The Business Potential Of Your Customer Database**  
 The effective management of customer information is a strategic resource in the key dimension of marketing in the 1990s. Top level speakers discuss latest techniques and technology. Contact: Unicam. Tel: 0895 256484. Fax: 0895 813095.

**LONDON**

**MARCH 19**  
**Regulatory Strategies: Controls And Responses In British Regulation**  
 The Intercontinental Hotel, London. Successful companies explain how cost-effective products and distribution is in the Single Market and beyond gives them a competitive advantage. Keynote speaker: Jack Edwards, President, ICI Corporation. A Conference Board Europa meeting. Contact: Jane Campbell in Brussels. Tel: 0281 562 6240. Fax: 0281 562 6735.

**LONDON**

**MARCH 11-12**  
**Cost Effective Human Resource Management**  
 Full 1/2 day seminar to improve value for money, quality, corporate impact, selling skills of the Personnel/HR function. For Chief Executives and Senior Personnel. The APAC benchmarking upgrade used by 200 organisations in 15 sectors of the economy is explained. £90 (1/2 day) £160 (full day). Contact: Margaret McCloskey. Tel: 071 342 3665. Fax: 071 342 3885.

**LONDON**

**MARCH 15**  
**EIS And External Information**  
 This one-day conference explores the potential of IT, to radically improve the process of collecting, analysing and sharing external business information. How EIS and related systems can improve the quality, scope and relevance of this information. Contact: Business Intelligence. Tel: 081 544 1630. Fax: 081 544 9020.

**LONDON**

**MARCH 15 & 16**  
**The European Water Industry**  
 The high-level forum will look at long-term prospects for the industry, environmental legislation and the cost of raising standard. Russian and Eastern European approaches to water management will be assessed as well as financing future industry investment. Enquiries: Financial Times. Tel: 071 814 9770. Fax: 071 873 3975969.

**LONDON**

**MARCH 22-24**  
**The Pan-European Golf Course Conference**

**Operations \* Maintenance \* Valuation**  
 The speakers in this seminar present case studies demonstrating that major companies are realising the full benefit of EDL. Building on the experience of these organisations, this seminar offers a practical guide to EDL exploitation. Contact: Jessica Trenet, EYRCOM. Tel: 071 779 8707. Fax: 071 779 8709.

**LONDON**

**MARCH 16**  
**SATIS 93 – Strategic Advantage Through Information Systems**  
 The most significant conference of 1993 for senior IT Directors/CEOs and others defining their Information Strategy. Speakers are the senior/chief executives of the leading systems, service and software companies. Contact: Peter Barnes, Informatics. Tel: 081 871 2546. Fax: 081 871 3866.

**LONDON**

**MARCH 16 & 18**  
**Annual Hours: One Day Seminars**  
 No one today can ignore the savings and productivity gains achievable through Annual Hours. Hear first hand evidence (from companies such as Philips) and learn the cost and application from Britain's leading practitioners. Contact: Philip Lynch Associates. Tel: (0904) 623 703. Fax: (0844) 627 5338.

**MANCHESTER AND LONDON**

**MARCH 17**  
**The Hard Commercial Edge Of PR**  
 Integrating PR into your marketing programme, PR for brand building, advertising and measuring. Speakers from TSB, Mazda, InterCity, Haagen-Daz, CARMA, ETI, NDC, Burren-Marselle, Quirke Books and Peter Gummer, chairing. Presented by Marketing/PK Week. Tel: (0904) 623 703. Fax: (0844) 627 5338.

**MANCHESTER AND LONDON**

**MARCH 23-24**  
**Castings & Forgings 93**  
 Exhibition and Conference  
 The only specialist show for buyers and suppliers of cast and forged products. St Johns Swallow Hotel, Solihull, West Midlands. For free admission tickets contact: Lorraine Rogers, FMJ International Publications Ltd. Tel: 0737 768611. Fax: 0737 761685.

**SOLIHULL**

**MARCH 23 & 24**  
**The Food & Drink Industry**  
 The aim of this year's meeting is to provide a high-level forum to discuss strategies for future growth, look at the structural changes taking place and discuss relationships between manufacturers, retailers and consumers. Enquiries: Financial Times. Tel: 071 814 9770. Fax: 071 873 3875/3969.

**LONDON**

**MARCH 23-26**  
**Total Quality Management: The Right Way To Manage**  
 William E Conway  
 Bill Conway, the first Western CEO to implement the Deming philosophy in the West, will present his Right Way To Manage Seminar. People of all levels can learn from his knowledge and turn philosophy into practice. Contact: Mike Callinan & Associates Ltd. Tel: (0631) 858058. Fax: (0631) 850972.

**BIRMINGHAM**

**MARCH 24**  
**Basis & Precious Metals Options Course**  
 Intensive one-day course covering various aspects of the Basis & Precious Metals Options Markets: Trading Strategies, Backwards, Pricings Models, Hedging, Volatility Exposure & Time Decay. Venue: Cambridge Science Park, Cambridge. £245 (1 day only), £595 (both days). Contact: Kathy Page, Brady Financial Seminars. Tel: (0233) 22320.

**CAMBRIDGE**

**MARCH 25**  
**Pay & File**  
 The Second World Coal Institute Conference: Coal For Development  
 Major international event for coal producing and using industry worldwide: financial, legal, environmental issues; coal technologies; importance of coal to economic development. Contact: The Evers Organisation Company. Tel: 071 228 8034.

**LONDON**

**MARCH 25-26**  
**How To Assess The Risk Of Doing Business**  
 A two day workshop aimed at business professionals requiring a sound working knowledge of what financial statements can reveal and the danger signs to watch for outside of the balance sheet. Fees £250. Contact: Alison Sanger, Graydon TCS. Tel: 0483 751011. Fax: 0483 750115.

**LONDON**

**MARCH 26-27**  
**How To Assess The Risk Of Doing Business**  
 A two day workshop aimed at business professionals requiring a sound working knowledge of what financial statements can reveal and the danger signs to watch for outside of the balance sheet. Fees £250. Contact: Alison Sanger, Graydon TCS. Tel: 0483 751011. Fax: 0483 750115.

**LONDON**

**MARCH 28-29**  
**The Commercial Dimensions Of Parallel Computing**  
 This seminar reviews the state-of-the-art in High Performance Computing. Top European and US speakers from industry and academic discuss: parallel software strategies; tools for profiling, monitoring and visualisation; business applications (with major case studies). Contact: Unicam. Tel: 0895 256484. Fax: 0895 813095.

**LONDON**

**MARCH 30-31**  
**European Distribution And Logistics: The IT Strategy**  
 The move to a common market and the advent of Pan-European organisations present major challenges in distribution and logistics. This seminar provides senior management with a review of IT strategies via discussion and case studies. Contact: Unicam. Tel: 0895 256484. Fax: 0895 813095.

**LONDON**

**MARCH 30-31**  
**Management Tools And The Project Support Office**  
 Based on the recent survey of project planning and support tools, this seminar provides detailed information and practical advice on the effective approach to managing IT projects through the Project Support Office. Contact: Unicam. Tel: 0895 256484. Fax: 0895 813095.

**LONDON**

**MARCH 30-31**  
**Managing Relocation**  
 Through a highly informative and thought-provoking programme, this national two-day conference will examine a wide range of domestic and international relocation issues. Contact: Nantic Munden, CBI, Centre Point. Tel: 071 397 7400. Fax: 071 299 9505.

**LONDON**

**MARCH 30-31**  
**Using EDI For Business Success In The 1990's**  
 The speakers in this seminar present case studies demonstrating that major companies are realising the full benefit of EDL. Building on the experience of these organisations, this seminar offers a practical guide to EDL exploitation. Contact: Unicam. Tel: 0895 256484. Fax: 0895 813095.

**LONDON**

**MARCH 30-31**  
**Society Of Technical Analysts 1993 Conference**  
 Views and expert methods from an international field of technical analysts. An exhibition demonstrating the latest analytical computer systems. Contact: The Membership Secretary. Tel: (0223) 356251. Fax: (0223) 329806.

**LONDON**

**MARCH 30-31**  
**Using EDI For Business Success In The 1990's**  
 The speakers in this seminar present case studies demonstrating that major companies are realising the full benefit of EDL. Building on the experience of these organisations, this seminar offers a practical guide to EDL exploitation. Contact: Unicam. Tel: 0895 256484. Fax: 0895 813095.

**LONDON**



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Unit Price	Star Rating	Yield Gross	City Name	Unit Price	Star Rating	Yield Gross	City Name	Unit Price	Star Rating	Yield Gross	City Name	Unit Price	Star Rating	Yield Gross	City Name	Unit Price	Star Rating	Yield Gross	City Name	
Johns Gareth Management (Gulf) Ltd			Lloyds Bank Trust Co (C) Mayr	1.251			Crevalle Group (a)	1.18			PRECIA Worldwide Inv Portfolio SICAV (a)	1.251			Global Asset Management (Gulf)	1.251			Orbita Bahamas Ltd	
Portuguese Pot Pot Ltd	1.29	0.65	1.0472				11 Red Alderidge (a)	1.18			Global Asset Management (Gulf)	1.251			Orbita Bahamas Ltd	1.412			Orbita Bahamas Ltd	
St George Inv Co	1.21	0.35	1.0473			Management International (a) L194	1.18			Global Fund (a)	1.251			Orbita Bahamas Ltd	1.412			Orbita Bahamas Ltd		
Government Fund Plc	1.21	0.50	1.0474			1100000	1.18			Global Fund (a)	1.251			Orbita Bahamas Ltd	1.412			Orbita Bahamas Ltd		
Star Horizons Inv Plc	1.21	0.43	1.0475			Anchor Fund Edge (a)	1.18			Global Fund (a)	1.251			Orbita Bahamas Ltd	1.412			Orbita Bahamas Ltd		
Star Horizons Inv Plc	1.21	0.47	1.0476			1100000	1.18			Global Fund (a)	1.251			Orbita Bahamas Ltd	1.412			Orbita Bahamas Ltd		
Orbita Bahamas Ltd	1.21	0.47	1.0477			1100000	1.18			Global Fund (a)	1.251			Orbita Bahamas Ltd	1.412			Orbita Bahamas Ltd		
Orbita Bahamas Ltd	1.21	0.47	1.0478			1100000	1.18			Global Fund (a)	1.251			Orbita Bahamas Ltd	1.412			Orbita Bahamas Ltd		
Orbita Bahamas Ltd	1.21	0.47	1.0479			1100000	1.18			Global Fund (a)	1.251			Orbita Bahamas Ltd	1.412			Orbita Bahamas Ltd		
Orbita Bahamas Ltd	1.21	0.47	1.0480			1100000	1.18			Global Fund (a)	1.251			Orbita Bahamas Ltd	1.412			Orbita Bahamas Ltd		
Orbita Bahamas Ltd	1.21	0.47	1.0481			1100000	1.18			Global Fund (a)	1.251			Orbita Bahamas Ltd	1.412			Orbita Bahamas Ltd		
Orbita Bahamas Ltd	1.21	0.47	1.0482			1100000	1.18			Global Fund (a)	1.251			Orbita Bahamas Ltd	1.412			Orbita Bahamas Ltd		
Orbita Bahamas Ltd	1.21	0.47	1.0483			1100000	1.18			Global Fund (a)	1.251			Orbita Bahamas Ltd	1.412			Orbita Bahamas Ltd		
Orbita Bahamas Ltd	1.21	0.47	1.0484			1100000	1.18			Global Fund (a)	1.251			Orbita Bahamas Ltd	1.412			Orbita Bahamas Ltd		
Orbita Bahamas Ltd	1.21	0.47	1.0485			1100000	1.18			Global Fund (a)	1.251			Orbita Bahamas Ltd	1.412			Orbita Bahamas Ltd		
Orbita Bahamas Ltd	1.21	0.47	1.0486			1100000	1.18			Global Fund (a)	1.251			Orbita Bahamas Ltd	1.412			Orbita Bahamas Ltd		
Orbita Bahamas Ltd	1.21	0.47	1.0487			1100000	1.18			Global Fund (a)	1.251			Orbita Bahamas Ltd	1.412			Orbita Bahamas Ltd		
Orbita Bahamas Ltd	1.21	0.47	1.0488			1100000	1.18			Global Fund (a)	1.251			Orbita Bahamas Ltd	1.412			Orbita Bahamas Ltd		
Orbita Bahamas Ltd	1.21	0.47	1.0489			1100000	1.18			Global Fund (a)	1.251			Orbita Bahamas Ltd	1.412			Orbita Bahamas Ltd		
Orbita Bahamas Ltd	1.21	0.47	1.0490			1100000	1.18			Global Fund (a)	1.251			Orbita Bahamas Ltd	1.412			Orbita Bahamas Ltd		
Orbita Bahamas Ltd	1.21	0.47	1.0491			1100000	1.18			Global Fund (a)	1.251			Orbita Bahamas Ltd	1.412			Orbita Bahamas Ltd		
Orbita Bahamas Ltd	1.21	0.47	1.0492			1100000	1.18			Global Fund (a)	1.251			Orbita Bahamas Ltd	1.412			Orbita Bahamas Ltd		
Orbita Bahamas Ltd	1.21	0.47	1.0493			1100000	1.18			Global Fund (a)	1.251			Orbita Bahamas Ltd	1.412			Orbita Bahamas Ltd		
Orbita Bahamas Ltd	1.21	0.47	1.0494			1100000	1.18			Global Fund (a)	1.251			Orbita Bahamas Ltd	1.412			Orbita Bahamas Ltd		
Orbita Bahamas Ltd	1.21	0.47	1.0495			1100000	1.18			Global Fund (a)	1.251			Orbita Bahamas Ltd	1.412			Orbita Bahamas Ltd		
Orbita Bahamas Ltd	1.21	0.47	1.0496			1100000	1.18			Global Fund (a)	1.251			Orbita Bahamas Ltd	1.412			Orbita Bahamas Ltd		
Orbita Bahamas Ltd	1.21	0.47	1.0497			1100000	1.18			Global Fund (a)	1.251			Orbita Bahamas Ltd	1.412			Orbita Bahamas Ltd		
Orbita Bahamas Ltd	1.21	0.47	1.0498			1100000	1.18			Global Fund (a)	1.251			Orbita Bahamas Ltd	1.412			Orbita Bahamas Ltd		
Orbita Bahamas Ltd	1.21	0.47	1.0499			1100000	1.18			Global Fund (a)	1.251			Orbita Bahamas Ltd	1.412			Orbita Bahamas Ltd		
Orbita Bahamas Ltd	1.21	0.47	1.0500			1100000	1.18			Global Fund (a)	1.251			Orbita Bahamas Ltd	1.412			Orbita Bahamas Ltd		
Orbita Bahamas Ltd	1.21	0.47	1.0501			1100000	1.18			Global Fund (a)	1.251			Orbita Bahamas Ltd	1.412			Orbita Bahamas Ltd		
Orbita Bahamas Ltd	1.21	0.47	1.0502			1100000	1.18			Global Fund (a)	1.251			Orbita Bahamas Ltd	1.412			Orbita Bahamas Ltd		
Orbita Bahamas Ltd	1.21	0.47	1.0503			1100000	1.18			Global Fund (a)	1.251			Orbita Bahamas Ltd	1.412			Orbita Bahamas Ltd		
Orbita Bahamas Ltd	1.21	0.47	1.0504			1100000	1.18			Global Fund (a)	1.251			Orbita Bahamas Ltd	1.412			Orbita Bahamas Ltd		
Orbita Bahamas Ltd	1.21	0.47	1.0505			1100000	1.18			Global Fund (a)	1.251			Orbita Bahamas Ltd	1.412			Orbita Bahamas Ltd		
Orbita Bahamas Ltd	1.21	0.47	1.0506			1100000	1.18			Global Fund (a)	1.251			Orbita Bahamas Ltd	1.412			Orbita Bahamas Ltd		
Orbita Bahamas Ltd	1.21	0.47	1.0507			1100000	1.18			Global Fund (a)	1.251			Orbita Bahamas Ltd	1.412			Orbita Bahamas Ltd		
Orbita Bahamas Ltd	1.21	0.47	1.0508			1100000	1.18			Global Fund (a)	1.251			Orbita Bahamas Ltd	1.412			Orbita Bahamas Ltd		
Orbita Bahamas Ltd	1.21	0.47	1.0509			1100000	1.18			Global Fund (a)	1.251			Orbita Bahamas Ltd	1.412			Orbita Bahamas Ltd		
Orbita Bahamas Ltd	1.21	0.47	1.0510			1100000	1.18			Global Fund (a)	1.251			Orbita Bahamas Ltd	1.412			Orbita Bahamas Ltd		
Orbita Bahamas Ltd	1.21	0.47	1.0511			1100000	1.18			Global Fund (a)	1.251			Orbita Bahamas Ltd	1.412			Orbita Bahamas Ltd		
Orbita Bahamas Ltd	1.21	0.47	1.0512			1100000	1.18			Global Fund (a)	1.251			Orbita Bahamas Ltd	1.412			Orbita Bahamas Ltd		
Orbita Bahamas Ltd	1.21	0.47	1.0513			1100000	1.18			Global Fund (a)	1.251			Orbita Bahamas Ltd	1.412			Orbita Bahamas Ltd		
Orbita Bahamas Ltd	1.21	0.47	1.0514			1100000	1.18			Global Fund (a)	1.251			Orbita Bahamas Ltd	1.412			Orbita Bahamas Ltd		
Orbita Bahamas Ltd	1.21	0.47	1.0515			1100000	1.18			Global Fund (a)	1.251			Orbita Bahamas Ltd	1.412			Orbita Bahamas Ltd		
Orbita Bahamas Ltd	1.21	0.47	1.0516			1100000	1.18			Global Fund (a)	1.251			Orbita Bahamas Ltd	1.412			Orbita Bahamas Ltd		
Orbita Bahamas Ltd	1.21	0.47	1.0517			1100000	1.18			Global Fund (a)	1.25									







*1 pm close February 19*

**NEW YORK STOCK EXCHANGE COMPOSITE PRICES**

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## MONDAY INTERVIEW

## Mogul with the most

American entrepreneur David Geffen talks to Alan Friedman

**W**hat is the definition of a renaissance man in 1993 America? If the criteria were to include an extraordinary business acumen which ranges from founding and selling a company for half a billion dollars to making shrewd investments in commercial property, stocks and bonds - combined with a passion for the worlds of both modern art and national politics, and the ability to produce hit movies, records and Broadway shows - then David Geffen might just fit the bill.

The 50-year-old Mr Geffen made his first \$1m in 1968 in the record business, and went on to reap more than \$700m of cash profits when he sold his shareholding in the November 1990 takeover of the MCA/Universal entertainment group by Matsushita of Japan.

He has invested much of his money on Wall Street, effectively becoming Hollywood's version of Mr Warren Buffett, the billionaire investor who figured prominently in the rebuilding of Salomon Brothers last year.

Mr Geffen is one of the wealthiest entrepreneurs in the US, a consummate telephone schmoozer who moves almost effortlessly across sectors too disparate for most self-made men with net worths of more than \$1bn.

Mr Geffen, whose preferred dress is a white T-shirt, jeans and tennis shoes, operates from a comfortable third floor office notable for its L-shaped sofa, absence of a desk and westward view along Hollywood's Sunset Boulevard. He spends an hour each day working out at one of the gyms he has installed in his houses on the beach at Malibu and New York's Fifth Avenue and in his Beverly Hills mansion.

"I am being what I want to be every day," he declares, clearly irritated by Hollywood speculation about what business venture he will next undertake. Amid the backstabbing politics of Tinsel Town, Mr Geffen is one of the few individuals who garners nearly universal praise from studio heads and stars alike. The word most often used to describe him is "smart".

It is an adjective that might also be used to describe the handful of close friends who for years have chatted on the telephone with Mr Geffen almost daily. This inner circle includes Mr Barry Diller, the

former chairman of Twentieth Century Fox; Mr Felix Rohatyn of Lazard Frères; Mr Jeffrey Katzenberg, who runs the Disney studio, and Mr Allen Grubman, the leading entertainment lawyer in America.

For Mr Geffen, contacts are everything. "His Rolodex has nearly 600 names in it," observes the chairman of a big Hollywood studio. "He is very tough in business, very direct. He is like a laser beam," says an old friend who prefers not to be named.

Mr Geffen was not born to wealth. He grew in Brooklyn, the son of the enterprising Mrs Batya Geffen, who supported the family by designing corsets and brassieres and eventually became a landlord. The academic life was not for the young David Geffen, who dropped out of university and in 1964 went to work in the mailroom of the William Morris talent agency, where he met his friend Barry Diller.

By the late 1960s he discovered Laura Nyro, the folk singer. Acting as her manager and producer, he launched her career and made more than \$1m. It was then a short hop to his successful backing of Linda Ronstadt, The Eagles, Joni Mitchell and many more stars.

In 1972 he sold his record label to Mr Steve Ross, the founder of Warner Communications. Mr Ross named Mr Geffen vice-chairman of Warner Hollywood, in 1975, but he was not comfortable in a corporate structure and soon left. A year later, when he was diagnosed as having cancer, he dropped out of the business world, only to return in 1980 when the cancer scare proved to have been a false alarm.

It was the founding of Geffen Records in 1980 that created an asset so valuable that it fetched \$45m in stock when Geffen sold it to MCA a decade later. Eight months after that deal, at the end of 1990, MCA itself was sold, netting Mr Geffen \$70m in cash.

Mr Geffen's activities since the MCA deal have been increasingly diversified. The one area he has rarely discussed, however, is his investment portfolio - and Wall Street. The portfolio now totals more than \$750m.

"As an investor I have been buying a 25 to 30 per cent annualised return since 1980," he says. "At first I was doing it with high-yield instruments, but in the past 12 months many of the bonds have been

redeemed by the issuers, and I have transferred about \$400m into equities."

Over the past year Mr Geffen has bought big share stakes in companies such as Wells Fargo, the California bank whose stock has jumped by more than 50 per cent; American Express, of which he is a director; and RJR Nabisco, the food and tobacco group.

## PERSONAL FILE

1943 Born in New York.  
1964 Began work in the mailroom of the William Morris talent agency.  
1965 Sold share of Laura Nyro music business, making his first \$1m.  
1970 Launched Asylum Records.  
1976 Vice-chairman of Warner Brothers studio.  
1980 Launched Geffen Records.  
1990 Sold Geffen for \$545m in MCA stock; earned \$70m when MCA was bought by Matsushita.  
1991 Switched more than \$400m from bonds to equities; net worth now more than \$1bn

Mr Geffen considers it "a good thing" that institutional investors are taking a more active role in shaping up the top management of US companies such as IBM, General Motors and American Express. He also reckons that "a great number of companies are trading at very reasonable prices", and says there are now "tremendous opportunities in the equities market".

In 1991 Mr Geffen showed Wall Street he was prepared to be a big-time corporate player when he teamed up with Bechtel Investments and Mr Richard Rainwater, the Texas

investor, to make a \$3bn bid for Executive Life, the failed insurance group. The bid was not accepted but Mr Geffen went on last year to help out his old friend Mr Calvin Klein, the fashion designer, buying a total of \$6m of Klein's junk bonds for an estimated \$6 to \$8 cents on the dollar. "Those bonds will be retired by the end of the year and replaced with bank debt that has a much lower interest cost," Mr Geffen discloses, although he will not reveal the substantial capital gain he is expected to make on them.

Paper profits are also likely for Mr Geffen in the art world. He says that over the past couple of years he has spent more than \$80m buying the works of masters from the abstract expressionist era to early 1980s pop art. "I don't think of it as an investment, but as a pleasure." None the less he also reckons the art market will have turned around within the next year or so.

The other new focus of Mr Geffen's life is politics. An ardent supporter of Bill Clinton, Mr Geffen contributed more than \$100,000 to the Democratic party last year. He was also among those at Mr Clinton's economic summit in Little Rock last autumn. "I found it very valuable. Both Bill and Hillary Clinton are very impressive and there is every reason to expect that a lot will happen in Washington that is valuable for this country."

Mr Geffen has not merely supported the new US president; he has also expanded his private foundation and has been giving away \$1m to \$3m each year to such causes as abortion rights, homelessness and Aids research. He donates to the foundation all his personal earnings from managing the record business now owned by MCA, the movies he makes

and the Broadway shows he backs.

Mr Geffen has also broken new ground in Hollywood by publicly announcing his homosexuality. Last November 18, with 6,000 people packed into a Hollywood amphitheatre for a concert that raised \$4m for Aids research, Mr Geffen was honoured for his contribution. Yes, he says, "there was a time in my life when I would have been uncomfortable getting up in front of 6,000 people and acknowledging I was gay. But this was intentional."

The only subject that makes Mr Geffen bristly is the way his Hollywood peers gossip about his next big deal. His response is direct: "I am running a record company, a big investment portfolio; I am financing Broadway shows and making movies such as the new production of M Butterfly, with Jeremy Irons; and I am working with my foundation. Some people might think of that as enough activity."

The upshot was little change in "effective tax rates" - the ratio of all federal taxes (including social security contributions) to incomes. The

affluent have never paid particularly high effective rates of tax, if only because they can afford the best legal advice. Historically, high top rates were mainly a cover for lower, but substantial, tax increases on more numerous middle income families. But Mr Clinton has blown this opportunity; he is demanding so little from middle income groups that he lacks the resources both to increase public investment and decisively reduce the budget deficit, which is expected to be still nearly 3 per cent of national income in 1997. If, as is likely, revenues from the affluent prove disappointing, his "fairness" drive will have been entirely in vain.

The point about the tax

reforms of the 1980s is that

they balanced cuts in tax rates

(which affect people's incentive

to work or save) with restrictions on the loopholes and special concessions that favoured the wealthy.

The upshot was little change in "effective tax rates" - the ratio of all federal taxes (including social security contributions) to incomes. The

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Clinton has blown this opportunity; he is demanding so little from middle income groups that he lacks the resources both to increase public investment and decisively reduce the budget deficit, which is expected to be still nearly 3 per cent of national income in 1997. If, as is likely, revenues from the affluent prove disappointing, his "fairness" drive will have been entirely in vain.



## He's tough in business; he's like a laser beam

investor, to make a \$3bn bid for Executive Life, the failed insurance group. The bid was not accepted but Mr Geffen went on last year to help out his old friend Mr Calvin Klein, the fashion designer, buying a total of \$6m of Klein's junk bonds for an estimated \$6 to \$8 cents on the dollar. "Those bonds will be retired by the end of the year and replaced with bank debt that has a much lower interest cost," Mr Geffen discloses, although he will not reveal the substantial capital gain he is expected to make on them.

Paper profits are also likely for Mr Geffen in the art world.

He says that over the past couple of years he has spent more than \$80m buying the works of masters from the abstract expressionist era to early 1980s pop art.

"I am running a record company, a big investment portfolio; I am financing Broadway shows and making movies such as the new production of M Butterfly, with Jeremy Irons; and I am working with my foundation. Some people might think of that as enough activity."

The other new focus of Mr Geffen's life is politics. An ardent supporter of Bill Clinton, Mr Geffen contributed more than \$100,000 to the Democratic party last year. He was also among those at Mr Clinton's economic summit in Little Rock last autumn. "I found it very valuable. Both Bill and Hillary Clinton are very impressive and there is every reason to expect that a lot will happen in Washington that is valuable for this country."

Mr Geffen has not merely supported the new US president; he has also expanded his private foundation and has been giving away \$1m to \$3m each year to such causes as abortion rights, homelessness and Aids research. He donates to the foundation all his personal earnings from managing the record business now owned by MCA, the movies he makes

and the Broadway shows he backs.

Mr Geffen has also broken

new ground in Hollywood by publicly announcing his homosexuality. Last November 18, with 6,000 people packed into a Hollywood amphitheatre for a concert that raised \$4m for Aids research, Mr Geffen was honoured for his contribution. Yes, he says, "there was a time in my life when I would have been uncomfortable getting up in front of 6,000 people and acknowledging I was gay. But this was intentional."

The only subject that makes Mr Geffen bristly is the way his Hollywood peers gossip about his next big deal. His response is direct: "I am running a record company, a big investment portfolio; I am financing Broadway shows and making movies such as the new production of M Butterfly, with Jeremy Irons; and I am working with my foundation. Some people might think of that as enough activity."

The upshot was little change in "effective tax rates" - the ratio of all federal taxes (including social security contributions) to incomes. The

affluent have never paid

particularly high effective

rates of tax, if only because

they can afford the best legal

advice. Historically, high top

rates were mainly a cover for

lower, but substantial, tax

increases on more numerous

middle income families. But Mr

Clinton has blown this opportunity; he is demanding so little from middle income groups that he lacks the resources both to increase public investment and decisively reduce the budget deficit, which is expected to be still nearly 3 per cent of national income in 1997. If, as is likely, revenues from the affluent prove disappointing, his "fairness" drive will have been entirely in vain.

## The domestic president



IAN DAVIDSON  
on  
EUROPE

**T**he most significant fact about President Clinton's state of the union address is what it did not say. We all know it was mainly devoted to a detailed economic programme for tackling the budget deficit; some people even think the programme looks plausible. What has been less noticed is that this economic programme was almost the only subject in the speech. There was virtually no reference to the international scene, and certainly nothing to suggest that President Clinton has a foreign policy, or even feels the need of one.

This would be consistent with Mr Clinton's campaign rhetoric, but it is a remarkable break with tradition.

It is instructive to glance back at Mr Clinton's predecessors, and at what each of them said in his first state of the union speech. It turns out that almost all them, going back as far as the second world war, devoted considerable time to foreign policy. As you would expect, George Bush went on at length about the international scene - Panama, Poland, East Germany, and the European allies. Ronald Reagan expatiated on nuclear arms control with the Soviet Union, Star Wars, Nicaragua and Afghanistan, not to mention the European allies.

Jimmy Carter talked about a new international order, human rights, nuclear arms control, Middle East, Poland, and the European allies. Gerald Ford delivered a long section on international relations, including communist countries, nuclear arms control, the developing world, and the

agreed to take part only on terms which virtually guarantee to stalemate the peace process.

When the US says it might, after all, be prepared to use force in Bosnia, the world is impressed and relieved. The small print tells a different story. The US will use force only to back up an agreement, but no such agreement is in sight. The US will support a peace plan, but not the Vance-Owen peace plan. Yet Vance-Owen set the agenda for all other plans. Vance-Owen would require the Serbs to surrender much of the territory they have captured. Any different plan should in justice require them to surrender even more. But Washington's first step has been to submit the Bosnia peace process to the Russians, who are Serbia's most powerful allies.

The optional characteristic of foreign policy in peacetime is particularly applicable to the US, because it is now virtually invulnerable to aggression. During the cold war America was in permanent danger because of the nuclear confrontation in Europe. Today that threat has almost vanished. America's European allies face new and serious risks of conflict, including those in the former Yugoslavia and the disintegrating Russian empire. But these risks need not affect the US, unless the US chooses, and if Mr Clinton has his way, the US will not choose.

Some will object that the actions of the new administration already belie its words. President Clinton may prefer to stay at home; but in practice he has been goaded willy-nilly into taking the leadership of the Euro-UN peace process for Bosnia. The world needs America to lead, so President Clinton is obliged to do his duty.

The world is being taken by a public relations exercise. True, President Clinton could not categorically turn down the pressing pleas of the Owen-Vance mediators; but he

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## A flawed drive for fairness

I was among the first to criticise Lord (then Mr Nigel) Lawson's 1987 Budget which sharply cut British top rates of tax. So I should be madly applauding President Bill Clinton's "soak the rich" economic package. Yet the crude emphasis on fairness - the selling of the plan as virtuous simply because the affluent are bearing most of the burden - leaves me cold. It is a bit of a cheek coming from Mr Clinton's elite economic team, many of whom got very rich during the now-despised 1980s.

Mr Clinton is demanding that the top 3 per cent of families - those with incomes of \$200,000 or more - finance nearly 60 per cent of the total tax increase, which means increases averaging nearly \$15,000 a year. The rest of the top 10 per cent face much lower but still stiff increases. The bottom 90 per cent is barely touched, with increases ranging from nil for families with incomes less than \$30,000 to a few hundred dollars for the near-affluent.

The president is proving a marvellous salesman. Yet his cosy sessions with schoolchildren are beginning to get irritating. He projects the image of the "philosopher king" who knows everything, yet his depiction of the "greedy" 1980s is decidedly one-dimensional.

Mr Clinton argues that the sharp drop in top income tax rates - from 70 per cent to 28 per cent against 31.8 per cent in 1980, but the decline was modest relative to the plunge in the top marginal rate. The stability of effective rates reflected Democratic control of Congress.

The contribution of affluent families to total revenues actually rose substantially during the 1980s because their share of national pre-tax income rose sharply, more than compensating for the minor decline in their effective tax rates. The shift in pre-tax income shares partly reflected underlying trends such as a decline in the relative pay of unskilled workers but a behavioural response to lower tax rates was also a factor.

As Mr Clinton will shortly discover, the affluent have great discretion over how much incomes they choose to declare; if

FINANCIAL TIMES SURVEY

# VEHICLE FLEET MANAGEMENT

## SECTION III

Monday February 22 1993

**N**INETY at least, the savagery of the current recession has provided an opportunity for vehicle fleet managers to adopt the mantle of heroes – slayers of waste on behalf of a corporate sector in distress.

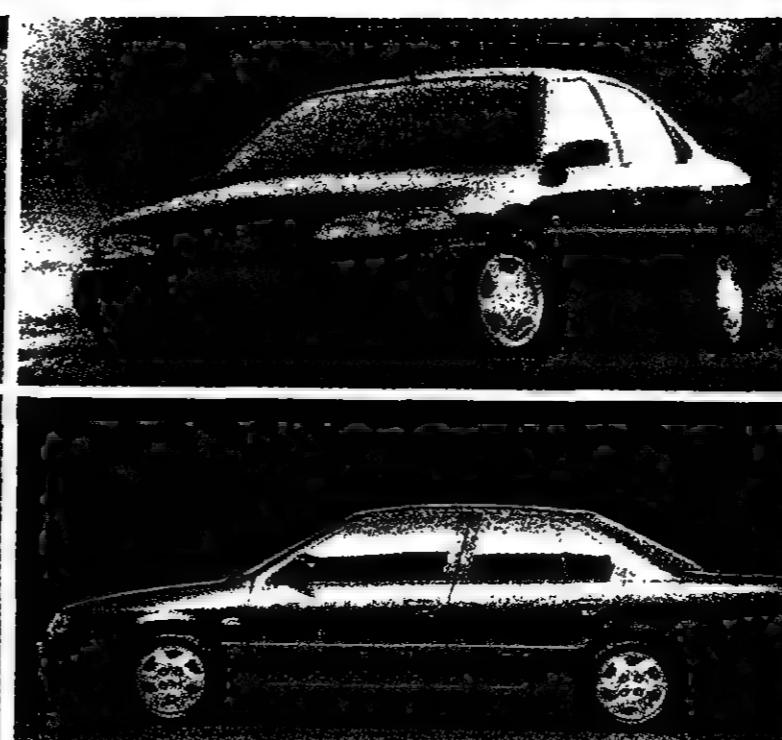
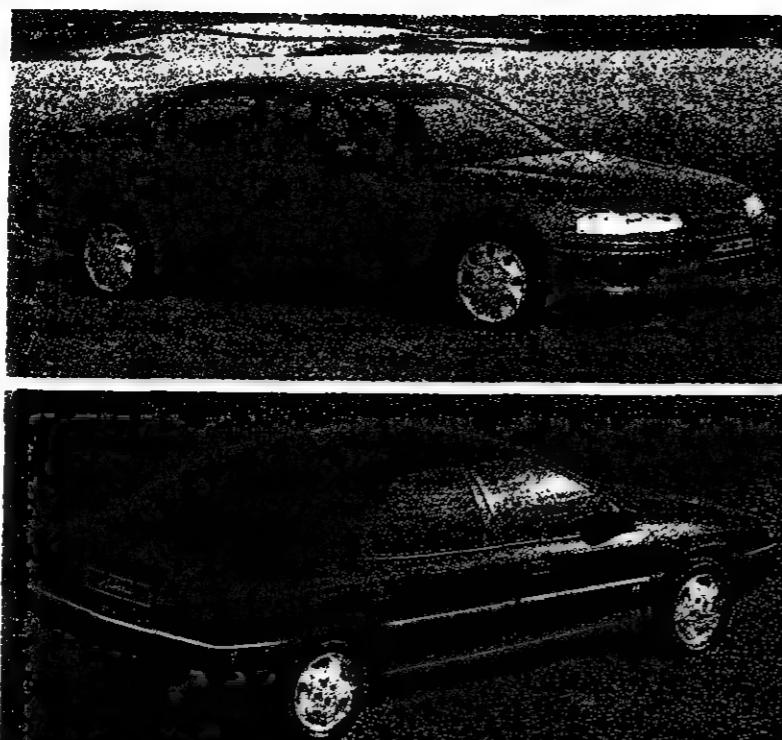
Reality, in an unnerving number of cases, is somewhat different. According to one influential annual survey of the fleet policies of nearly 600 UK companies, the harsher economic climate has had no noticeable effect in terms of tightening the financial disciplines applied to company fleets. In particular those where cars are provided primarily as "perks".

Nearly one in three companies is still not even monitoring the operating costs of its car fleet, according to the current Company Secretary's Review of Company Car Schemes. Only 54 per cent of companies surveyed kept detailed records of the running cost of each vehicle.

As might be expected, there is a considerable difference between the controls exercised by small companies, with their limited resources, and large ones: 69 per cent of companies running a fleet of 100-plus vehicles kept detailed records on each vehicle. But if the survey's findings reflect approximately the UK picture overall – and there is no reason to suppose that they do not – that still means that nearly one in three of these larger companies has no proper idea of its fleet costs.

There is evidence, however, that the sector as a whole has started to become more sensitive to fleet costs, even if in some cases its attempts to control them have proved counterproductive. In that category, for example, comes the retention of vehicles to an age and mileage where maintenance and repair costs become excessive and where their unreliability potentially impairs the effectiveness of employees.

There has been no lack of initiatives from vehicle makers to persuade business car users to sign fresh orders. With most large continental new car markets turning down, Ford, Rover, and General Motors



New contenders are jostling for sales in Europe's ever more crowded fleet marketplace: Honda's UK-built Accord (top left), the Ford Mondeo (top right), due for launch next month and replacing the Sierra; Nissan's Primera (bottom right) which is already winning fleet orders, and the just-launched Citroën Xantia, output of which is now gathering pace

## Lure of a buyer's market

For UK carmakers, fleet sales are vital. But the new tax regime may lead more companies to offer employees a cash alternative to a car, writes John Griffiths

through its Vauxhall subsidiary, as well as other key players such as Peugeot, have been doing their utmost to encourage and capitalise on faint stirrings of recovery in the UK economy.

The UK business car sector is exceptionally important to them. Britain's rivals Germany as Europe's leading market in terms of the number of business-funded cars on the road – more than 3m – but it out-ranks Germany in terms of company car sales as a proportion of the total.

"Fleet" sales – defined as sales made to companies operating 25 cars or more – accounted for nearly 32 per

cent of total new car sales in the UK last year. Add on sales to smaller fleets and cars bought for business but registered in the name of individuals, such as architects and lawyers, and most estimates put the total at between 65 and 70 per cent.

For UK market leader Ford, even though it substantially reduced its unprofitable sales to the big car rental companies last year, fleet sales alone accounted for more than half its total. Two out of every three Vauxhalls sold went to the 25-plus fleets.

Even so, after several "false dawns" of sales recovery last year, the total new car market

reached only 1.58m units – 700,000 less than in the record year of 1989. That was after the removal, in two stages, of the 10 per cent Special Car Tax against which manufacturers had lobbied for more than a decade. Against that background – with car plants on short-time working, tens of thousands of jobs lost and the collapse of Leyland DAF and AWD in the commercial vehicle sector – fleet managers may justly consider themselves in a buyer's market.

Indeed, the competitive screw is about to tighten further. At the end of last year, the first cars began emerging from Toyota's new car plant at

Burnaston, Derbyshire, and from Honda's at Swindon in Wiltshire. By the mid- to late 1990s, these plants will be adding at least 300,000 units to UK car output, in addition to well over 200,000 a year from Nissan's plant at Sunderland.

All three Japanese manufacturers know that to achieve long-term success in the UK they must establish a firm fleet presence, and have set up marketing divisions specifically to cater to the sector. For Nissan, which last year took over its UK distribution operations following the rupture of its ties with Mr Octav Botnar, the efforts have already begun to bear fruit: nearly 11,000 of its

sales last year were to the 25-plus fleet sector, or nearly 15 per cent of its total.

Surveys of companies' fleet policies show that what was once an entrenched hostility by British companies towards putting Japanese-badged cars on their fleets is now rapidly crumbling.

According to this year's Monk Partnership guide to company car policies, 65 per cent of the 200 companies it surveyed (72 of them with 2500m-plus turnover) now have Japanese cars manufactured in the UK on their "approved" company car lists. Even cars produced in Japan or elsewhere outside Europe are

approved by 47 per cent of such companies. The figures are only slightly less – 50 per cent and 38 per cent respectively – among smaller companies.

Thus when the Mondeo, the medium car range replacing the Sierra, on which Ford claims to have spent £4bn, hits the marketplace next month as its first "world" car, even Mr Ian McAllister, the Ford of Britain chairman, acknowledges that the days when a new product from Ford would sweep all before it are now over. Nevertheless, the Mondeo stands a good chance of becoming the market leader in its sector.

However, it will be fighting for a place in the market among many more rivals than when the Sierra was launched more than a decade ago, and rival manufacturers will not meekly give way.

Thus there is little prospect of an end to the deep discounting that is now endemic in the motor trade. The scope of this discounting is also apparent in the Company Secretary's Review. Fleet managers report mean discounts of around 15 per cent on mainstream fleet cars, and even the executive sector "specialist" companies like BMW and Mercedes are not immune, with the survey finding mean discounts of 5-10 per cent, depending on model.

Despite such discounts, and the seemingly contradictory lack of effective monitoring of operating costs by many companies, all the signs are of continuing caution by fleet managers towards new car purchases. Thus Mr McAllister expects at best a 10 per cent recovery this year, a view shared by most other industry leaders.

Yet there are special reasons why the outlook for the fleet sector is uncertain. Not least, many fleet managers want to know the final form of the revised taxation regime for company cars and their users. Mr Norman Lamont, the chancellor, is expected to shed more light on its detail and the timing for its introduction in his budget speech next month. It is expected closely to follow outline proposals unveiled late last year, and to equate taxa-

### IN THIS SURVEY

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Editorial production Gabriel Bowman

tion levels solely to new vehicle price.

Once the detail is known, companies will have a much better idea whether the time is appropriate, as a growing number appear to think, to offer their employees a cash alternative to a car, thus allowing them to disengage from the risks and complexities of running a fleet. An obstacle to such a switch was removed last year, when the courts ruled that no VAT should be levied on cash offered in lieu of a car – for uncertainty on that point had acted as a brake on "cash-for-car" schemes.

Overcoming another brake on such schemes – that surveys show a strong desire by most employees to keep their company car at almost any price – is another matter altogether.

The Company Secretary's Review, Survey of Company Car Schemes 1992-93, Tolley Publishing Company, Tolley House, 2 Adelphi, London WC2N 6AW. Tel: 0181 834 6000. © Company Car Policy UK 1992, from Monk Partnership Ltd, Debenham Green, Settrington, Easington, SR1 1SL, UK.

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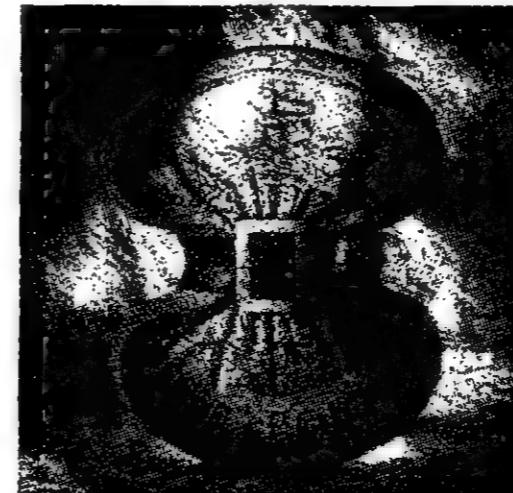
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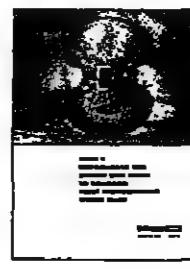
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## VEHICLE FLEET MANAGEMENT 2

Drivers on business face a new regime, writes John Griffiths

## Wait for the tax changes

estimates of original market value for a particular category of car, as alternatives.

The Revenue has done its own calculations about the expected effect on some 2m company car drivers and asserts that 12m drivers would benefit from the revised structure, with their tax bills falling by up to 25 per cent.

However, it also acknowledges that there would be 700,000 losers. About 500,000 of these, with cars currently in the £13,000-£15,000 bracket, would be less than 10 per cent worse off. But about 200,000 drivers of high specification cars with prices just under the current two "break" points face a 40 per cent tax rise.

These, however, currently are assessed in combination with three engine capacity bands, of under 1.4 litres, 1.4-2 litres and over 2 litres. One of the long-standing criticisms of these capacity bands is that they do not differentiate between petrol and much less powerful but more economical diesel engines, which require more cubic capacity for a given level of performance.

The proposals favour using the manufacturer's list price as the basis for the bandings, but leave open actual cost to purchasers after discounts, and

CAR BENEFIT SCALE CHARGES 1992-93					
Original market value	Engine size (cc)	High business mileage (£14,000 miles or more)	Average business mileage (2,500 to 17,000 miles)	Low business mileage (2,500 miles or less)	
Up to £19,250	0-1400	£1,170	£2,140	£2,210	
Up to £19,250	1401-2000	£1,385	£2,770	£4,155	
Up to £19,250	2001+	£2,220	£4,440	£8,080	
£19,251 to £29,000	All	£2,675	£5,750	£9,225	
Over £29,000	All	£4,050	£9,300	£13,550	
Cars under four years old					
Up to £19,250	0-1400	£730	£1,460	£2,150	
Up to £19,250	1401-2000	£940	£1,880	£2,820	
Up to £19,250	2001+	£1,480	£2,880	£4,770	
£19,251 to £29,000	All	£1,835	£3,870	£5,815	
Over £29,000	All	£3,085	£6,170	£9,225	
Cars over four years old					
Up to £19,250	0-1400	£730	£1,460	£2,150	
Up to £19,250	1401-2000	£940	£1,880	£2,820	
Up to £19,250	2001+	£1,480	£2,880	£4,770	
£19,251 to £29,000	All	£1,835	£3,870	£5,815	
Over £29,000	All	£3,085	£6,170	£9,225	

Source: Inland Revenue

In his budget speech next month Mr Norman Lamont, the chancellor, is expected to indicate the extent to which the Inland Revenue's proposals for the reform of company car taxation, first outlined last summer, have been amended by criticism invited from the motor industry and other interested parties.

The legislation to implement the revised tax regime will then be introduced in this year's Finance Act. But such are the complexities of change - to PAYE systems, car makers' production and marketing strategies, for example - that there will almost certainly be no attempt to introduce the changes before the start of the 1994-95 tax year. If the switch-over seems likely to cause more complications than expected, it could even be postponed until later.

Despite, or perhaps because of, the wide range of responses to and criticisms of the Revenue's draft, there appear few signs that there will be significant departures from the scheme as originally proposed.

The Revenue has declared four principal aims in restructuring the way personal taxation of the company car benefit is assessed: greater fairness,

reduced distortion of the new car market caused by manufacturers producing "tax break specials" within the current price and engine capacity "banding" system, to promote fuel efficiency and to simplify car taxation.

Central to the Revenue's proposed new regime are a dozen new bands, based wholly on price and stretching up to £60,000. The current regime, which the Revenue itself has described as outdated and crude, has only two price thresholds, of £19,250 and £29,000, above which the assessed tax benefit to the user rises sharply.

These, however, currently are assessed in combination with three engine capacity bands, of under 1.4 litres, 1.4-2 litres and over 2 litres. One of the long-standing criticisms of these capacity bands is that they do not differentiate between petrol and much less powerful but more economical diesel engines, which require more cubic capacity for a given level of performance.

The proposals favour using the manufacturer's list price as the basis for the bandings, but leave open actual cost to purchasers after discounts, and

already complained of by the Monopolies and Mergers Commission.

Despite the SMMT's stance, a survey of company car operators undertaken during a series of Association of Car Fleet Operators' "roadshows" late last year revealed users, at least, divided. Some 60 per cent of those surveyed favoured a more sophisticated banding system but almost as many - 42 per cent - backed a straightforward percentage system.

ACFO is a powerful voice in the sector, founded some 20 years ago and now with about 500 member organisations operating some 450,000 cars and light commercial vehicles.

But the diversity of views expressed by its membership makes it all the more likely that changes to the scheme as proposed by the Revenue itself are unlikely to be significant.

There were, however, some broad areas of consensus:

- that published list prices, rather than actual cost to buyer or other yardsticks, should be used as the basis for calculating tax;
- that most users are believed already to be over-taxed - Mr

Lamont's claims to tax neutrality notwithstanding - and that no more than 20 per cent of list price should be used to assess the level of tax liability;

• and most significantly, that the Revenue had done the entire sector a disservice by not allowing business mileage thresholds into the

consultation process.

The question of mileage thresholds is one of the thorniest in the entire debate. ACFO describes many of its members as being "incredulous" that it should not be up for review. Mr Stewart Whyte, ACFO's spokesman and a director of the Fleet Audits consultancy

group, declares: "Without addressing this issue, the review can be at best half-hearted. The current system of mileage adjustments is hopelessly anomalous and is widely accepted as generating a great deal of unnecessary business mileage just to exceed the thresholds."

The thresholds are under 2,500 business miles; 2,500-15,000 and over 15,000. At each threshold, the assessed tax payable is halved to reflect a progressive progression from "perk" to essential car user.

Mr Whyte's argument, endorsed across much of the fleet sector, is that not only does the system waste fuel and company time and resources - through drivers inventing business trips merely to lower their personal tax bills - but it is arbitrary in making no allowances for differences in industry, operating patterns or territorial factors.

While not spelling it out precisely, Mr Lamont indicated that the swinging annual increases in scale charges that have disrupted tax payable by company car users in less than a decade are at an end: "The government recognises that company cars are an important feature of modern business life and make a significant contribution to the Exchequer."

What the new regime apparently does not seek to do is increase the total tax burden by more than the current scheme would impose on the normal course of annual adjustments.

In a foreword to the proposals, Mr Lamont signalled that the swinging annual increases in scale charges that have disrupted tax payable by company car users in less than a decade are at an end: "The government recognises that company cars are an important feature of modern business life and make a significant contribution to the Exchequer."

Under these proposals, if less than 5 per cent of total mileage was private, no scale charges should be incurred as the vehicle would clearly confer no tangible private use benefit.

Between 6 and 33 per cent, 50 per cent of the scale charge is proposed, rising to 150 per cent where more than 85 per cent of a car's mileage is private.

Like other organisations which reacted to the Revenue's request for criticism, the company must wait until next month to find out whether any elements of its proposal have been taken on board.

At least on the broad mileage issue it is in accord with the British Vehicle Rental and

Leasing Association, which claims that its industry currently buys 25 per cent of all new vehicles sold in the UK.

The BVRLA, too, has expressed considerable concern that there is no apparent intention to change the 2,500 and 15,000-mile thresholds.

It, too, disputes the government's assertion that the current scale charges "have moved much closer to realistic levels", claiming that they are now well in excess of the amounts required to cover average private use of a typical car.

Like the SMMT, however, the BVRLA advocates a scale charge structure based wholly on the published retail price of cars, and remains opposed to the price banding concept retained in the Revenue's proposals. It supports the SMMT that even the new system would "inevitably lead to distortions and bunching below the price break points and continue to perpetuate some of the anomalies in the present system."

It is the BVRLA's majority view that a simple percentage of list price would avoid any unfairness at the top and bottom of the band and would avoid the distortions experienced with the current system."

Among other critics, Mr Brian Friedman, managing director of Stay Benefit Consulting, echoes the concern felt by many manufacturers that the drivers who will be hardest hit - senior executives driving the most expensive cars - are user-choosers who will simply opt for cheaper vehicles. "The logical result will be a general downscaling of company cars."

The Automobile Association insists that the Revenue's proposals are "unrealistic", unfair, will encourage inefficient, high-mileage driving and do nothing to correct what it sees as distortions in the new car market.

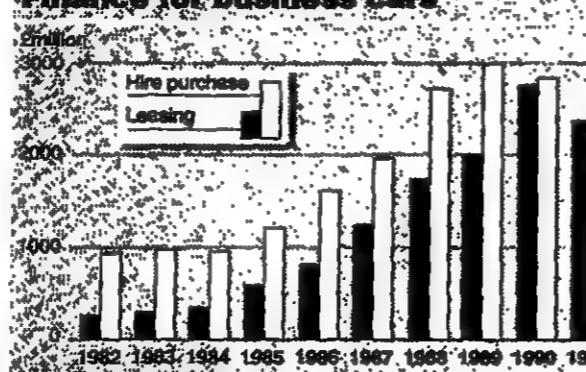
According to Mr Simon Dyer, its director-general, "work cars should be taxed on one factor alone: the actual value of the private benefit to the employee."

"This should be calculated on the cost to the employer of providing the car, and the number of private miles driven annually."

John Griffiths

## Industry's reaction to the Inland Revenue's proposals

## Market 'will still be distorted'



consulation process.

The question of mileage thresholds is one of the thorniest in the entire debate. ACFO describes many of its members as being "incredulous" that it should not be up for review. Mr Stewart Whyte, ACFO's spokesman and a director of the Fleet Audits consultancy

A recession has deepened, unemployment has climbed and the personal tax burden on company cars has risen further, the survival of the company car as an integral part of the business scene has become more than an academic question, writes John Griffiths.

According to this year's annual Company Secretary's Review of company car policies, which monitors the fleet activities of nearly 600 UK companies, more than half of the companies surveyed are considering offering a financial alternative to the company car, although relatively few expect to act before the fine detail of the Inland Revenue's revised taxation of company cars can be properly digested.

Significantly for vehicle makers in particular - because of the high business car content of their sales - the Review research showed that the "cash-for-cars" option is being considered by 60 per cent of companies operating larger fleets, of 50 cars or more.

The evidence of a strengthening "cash-for-cars" trend is not quite so conclusive in another prominent company car policy survey, conducted by the Monks Partnership.

Its research shows that 20 per cent of the 300 companies it surveyed had instituted a cash alternative, but that it appeared to be unpopular with employees. Only around one in 10 had taken it up.

Nevertheless, Monks' finding that another 20 per cent of companies may change their policies this year and are also considering a cash option does indicate that a much closer evaluation of company cars is now on the corporate agenda.

Mr Simon Rodwell, a director of Monks Partnership, is convinced that companies are holding back until the taxation uncertainties are resolved. "If higher priced cars were to be more heavily taxed under any new rules, this might make a cash alternative more attractive which, in turn, could

affect a company's attitude towards the design of its cash allowance scheme."

Companies which have already made the switch include a number in the financial sector, such as J.P. Morgan and Bankers Trust.

Others have studied the issue closely but have opted to retain their cars and subject them to much tighter purchase and operating controls.

There is even a very small minority which has simply withdrawn its cars and offered only partial or nil compensation. But these tend to be companies fighting off receivership.

During the 1990s boom years of jobs chasing scarce skills, such debate as there had been about "cash-for-cars" tended to focus on whether it might benefit employees whose cars were primarily a "perk" and part of their remuneration package.

Now, with employees not only ravaged by recession but also having to pay for the first time last year, National Insurance contributions on their employees' benefit for the private use of their cars, the issue is being examined from the viewpoint of potential cost savings to the company.

Because company cars are embedded in the UK business culture, the cash-for-car assessment cannot be wholly financial. Employees place an obvious non-monetary value on them as tokens of status and esteem within the company.

They also, surveys show, value the "no-hassle" aspects of their company cars, such as not having to worry about maintenance bills.

Factors such as these help explain the decision of

## THE CASH OPTION

## Threat to the company car

National Westminster Bank, which operates a widely-variety fleet of 11,500 cars, to reject the cash alternative and simply to operate the fleet more cost-effectively.

According to NatWest's Mr Alan Robertson, "despite rises in taxation, most managers, if offered cash representing the true time cost of a car to a company, would be worse off if they had to provide vehicles with a car. Yet in most instances companies will not even offer what it costs them to provide a car."

NatWest's approved list of manufacturers has been cut from 22 to seven and its fleet controllers themselves specify the cars and level of equipment. Replacement takes place only when market conditions are favourable. When a car is disposed of, it still usually goes to auction but NatWest sets the reserve. Employees who have failed to take care of a car can face disciplinary action. Details are being introduced without the option.

In the first 12 months of the new regime, Mr Peter Parkinson, head of group vehicle purchasing, claims to have made savings of £1,750 a vehicle - or £23m in all and big savings continue to be made.

Contract hire gets short shrift. "Would you hand over your wallet or purse to a contractor who is trying to make a profit from you?" he asks.

There are other potential pitfalls. For instance, one executive was an essential car user in frequent contact with his company's customers. He took a cash option for his middle management car and bought an elderly Ford Escort for

which he claimed over 18,000 miles of company reimbursed mileage - at 40p a mile.

That is why Midland Bank, for example, insists that employees covering 18,000 or more business miles a year must have a company car, while offering lower mileage employees a cash option.

Fleet managers are starting to learn to their cost that the closer they look at the cash-for-car issue, the more complications seem to arise. Another recent one, arising from soaring car thefts and so-called "joyriding", is the rise into four figures of the typical premium for the GTs of young City executives.



# THE NEW VAUXHALL CAVALIER. NOW IT'S CRUNCH TIME FOR THE COMPETITION.

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The Cavalier is now even better.

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And, on many Cavaliers, the new alloy wheels. But what the competition will certainly not have anticipated, and which might well put them in a state of shock, are the remarkable new safety improvements which make the Cavalier as much a cocoon as a car.

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It's a safety device designed to significantly lessen the impact on a body hitting the steering wheel during an accident. By cushioning a large area of the chest, it greatly reduces the risk of fractured ribs and other chest injuries.

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These, and many other advantages, make the Cavalier one of the safest and the most stylish cars in its class.

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## VEHICLE FLEET MANAGEMENT 4

## EUROPEAN TRENDS

## Leasing still faces frontiers

THE UK's vehicle leasing industry is the EC's most developed and sophisticated by a significant degree, so the advent of the single market in Europe presents unparalleled opportunities.

The removal of trade barriers should lead to a growth in business and leisure travel and an increase in the pan-European movement of labour.

According to Mr Freddie Aldous, president of the European Car and Truck Rental Association, "for British-based leasing companies, the single market offers a rich prize: wider markets, increased flexibility and a host of new opportunities."

However, the UK's leasing and contract hire specialists will not be storming Europe overnight; and any forays into Europe are likely to be careful and slow. The reason is that, despite the best efforts of the EC Commissioners, each individual European market retains its own specific characteristics – and, perhaps more importantly, its own fiscal regimes.

British companies cannot go blundering into France or Spain and expect to run a vehicle leasing operation on the same lines as their home-based business; so growth in Europe is most likely to come about as a result of joint ventures with a local business that fully understands the local marketplace.

That is the view of Mr Norman Donkin, chairman of AT&T Norfolk Finance. "In the fullness of time we plan to expand into Europe, though how has still to be determined. But we also need to be cautious. So I think the route would be either to acquire a well-founded company or to go into partnership with one. The last thing we would do is set up alone and in isolation."

Though Britain has the lead in contract hire, it is not Europe's largest business car market. Germany is at the top of the tree as far as numbers are concerned with a business car park (population) of almost 4m units. The more sophisticated European markets – France, Belgium, Holland and Italy – are all experiencing strong growth in contract hire.

In Germany, most company car business used to be undertaken by finance lease. However, companies are now moving away from purchasing vehicles towards contract hire, which is known as "kilometre

leasing".

France, which calls its contract hire *location longue duree*, has seen its leasing business dominated by the home-based manufacturers in the past. So far, the big three Renault, Peugeot and Citroen – have kept the independent contract hire operators at bay.

Italy, too, was once almost wholly dominated by its major domestic manufacturer, Fiat, but other companies such as VAG, Peugeot and Opel are making inroads. Finance leasing is a popular means of acquisition but full contract hire is still relatively small business.

It is even smaller business in Spain, where the current tax regime means it is cheaper for the employee if the car is bought by the company rather than leased, as a result contract hire has only a tiny percentage of the market.

Holland is a relatively mature market as far as contract hire goes but its customers are traditionally geared towards price only.

"Quality of service and customer loyalty are not high on the list of priorities," comments Mr Neil Pykett, managing director of Cowie Interleasing. He predicts that UK contract hire operators may see Germany and France as likely markets in which to expand in the near future.

However, the single market for vehicle leasing will not achieve its potential until full tax harmonisation becomes a reality rather than a myth, says Mr Ron Elder, managing director of Avis Lease and Fleet Management.

Each EC member state still operates in own tax jurisdiction regulating VAT, excise duties, benefit-in-kind and ad hoc car taxes. All of these affect the attractiveness and suitability of the range of lease products on the market compared with other means of acquiring vehicles. National governments also retain control of domestic interest rate structures which impact local lease rates.

Add these to national variations in car delivery costs, maintenance costs and residual values and the estimated time of arrival of true pan-European leasing is somewhere at the end of the decade," he predicts.

But despite the variables, he does discern one trend: a marked shift in Europe away from purchasing vehicles in favour of leasing or contract hire. "It will account for around a third of the market by the year 2000, compared with a current market share of 21 per cent," says Mr Elder though he warns: "But once again, the lack of true harmonisation within the EC may serve to stifle the development of one of the most advanced leasing products available."

Martin Derrick

Martin Derrick finds out how operators are financing acquisitions

## 'No hassle if you hire'

A RECENT survey of asset acquisition trends by Lombard Business Finance reveals that businesses hard-hit by the recession are still retrenching and plan to make fewer asset purchases in 1993. What the "Sourcing of Finance" survey also shows is that of those companies that do intend making acquisitions, the current trend on financing methods is towards a cautious approach, with a high proportion of companies favouring self-financing where possible – except in vehicles.

Here, there is a marked decline in the use of instalment credit (hire purchase/lease purchase) and a corresponding increase in the use of leasing and contract hire.

The reasons are not hard to find. Not only does contract hire free capital within a business, but it also reduces a company's administrative burdens and allows it to concentrate on the core business – more important than ever in difficult trading times.

That is why, year ago, Gulf

Oil put its fleet of 180 cars into the hands of PHH Allstar. During a review of internal costs it became apparent that company car administration was taking up too much management time. Mr Paul Henshaw, Gulf Oil's contracts manager, says: "PHH Allstar put forward a proposal to take over responsibility for managing all aspects of the fleet.

The arrangement is self-fin-

Releasing capital tied up in the fleet through a sale and lease-back deal makes sense

ancing and after six months it is already clear that the operation is extremely cost-efficient. The cost of the fleet management fee is covered by the reduction in maintenance costs."

Mr Roderick Simpson, assistant managing director of Gardner Merchant, the contract catering organisation, which runs a 1,200-strong fleet, adds: "It makes sense to release the capital tied up in the fleet through some form of sale and lease back deal.

Gardner Merchant offers

expertise, economies of scale and experience. It was logical to hand over the running of our fleet to a company which provides a specialist fleet management service in order to reap similar benefits.

"Administering the fleet internally was taking up an increasing amount of time and staff could only react to problems that arose with the fleet, rather than plan and ensure that these problems didn't happen. We decided we were better off concentrating on the business we knew best – catering – and handing over the management of the fleet to a specialist. We are making net saving, even taking into account the service fee."

Reducing internal administrative burdens is one good reason for switching to contract hire or fleet management, but it is by no means the only one; and during a recession many companies have found it makes sense to release the capital tied up in the fleet through some form of sale and lease back deal.

That was the main reason

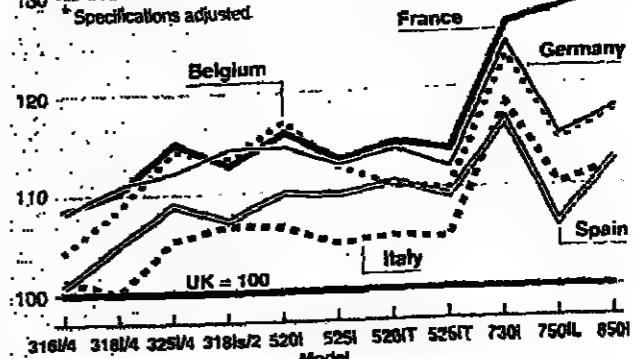
prompting retail group Aquascutum recently to change from owning and running its own 100-car fleet to opting for full contract hire with Fleet Management Services. "They saw the advantages of releasing the considerable capital employed in the cars and they wanted a professional company to run the fleet both to save on management time and to ensure it was being operated in the most efficient possible way," says Mr Pete McAree, sales director of FMS.

But as more companies switch to contract hire or fleet management, it is not only the national and multinational fleet and leasing specialists which are picking up this extra business. Many individual dealers, supported either by their manufacturer-importer, or by one of the larger companies such as Dial Contracts which has launched a franchise system allowing dealers to take advantage of the economies of scale Dial can offer in terms of funding and vehicle acquisition, are also making local inroads into the

## BMW European retail price comparison\*

October 1992, including model year 93 changes

\* Specifications adjusted



Source: BMW

contract hire market.

"It is definitely a growing area of the market for us," says Mr Stephen Cliff, business manager at BMW dealers Coombs of Guildford. "Many businesses and women are sick to death of owning cars and now simply want them provided with no hassle and funded with someone else's money. Three years ago we had five vehicles on contract hire, last year we added 40 and this year we will add another 50 to the portfolio."

Those are not big numbers in comparison to the contract hire specialists with up to 60,000 cars on their books but the growth potential for deal-

ers is clear – and the customers seem to like what they get from a local firm.

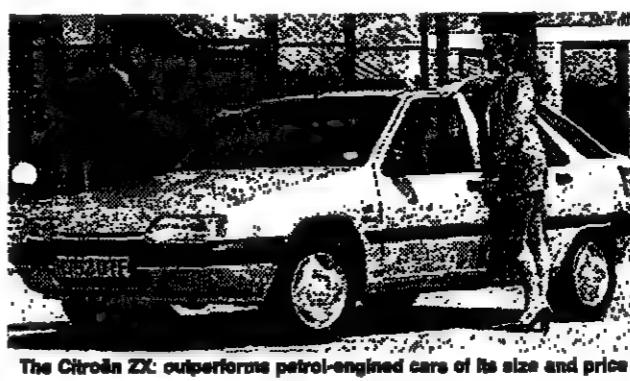
One of Coombs' contract hire customers is Roskel Contracts, which runs around 50 cars on its fleet. Mr Roger Harris, a director, says they changed from purchasing cars to contract hire for simplicity's sake.

"I'm told there are tax advantages, but that wasn't the reason. Contract hire is so much easier. If we get a rogue car, it's not our problem but the contract hire company's."

"We know exactly what each car will cost so it takes all the hassle out of running a fleet. All the niggles are passed on to the contract hire company."



One in five Audi 80s sold in Britain will be direct injection turbo-diesel



The Citroen ZX outperforms petrol-engined cars of its size and price

Stuart Marshall on why British drivers are now more interested

## Budget hopes for diesel

mph) and 120 kmh (75 mph) constant-speed cruising, with the engine at full working temperature. Life is much harder in the real world where diesel can show more than 30 per cent greater economy when used mainly in stop-start, fairly low speed conditions.

Smoke-beating, 110-maintained and often overladen lorries do nothing for the diesel engine's image as an environmentally acceptable power unit. Many believe a diesel car is inherently dirtier than a petrol car, especially when producing less than full power.

Equally, a diesel car shines when used continuously on short journeys involving many cold starts. Because it burns little more fuel when warming up than it does when running at normal working temperature, its consumption may be only half that of a similar petrol car during the first 10km of a winter journey after starting from cold.

This benefit is not fully reflected in the official Department of Transport fuel consumption figures. These are obtained by simulating traffic driving, as well as 90 kmh (56

mph) and 120 kmh (75 mph) constant-speed cruising, with the engine at full working temperature. Life is much harder in the real world where diesel can show more than 30 per cent greater economy when used mainly in stop-start, fairly low speed conditions.

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But by itself, the environmental argument would cut little ice with

more refined.

Engine design changes have improved the combustion process, reducing particulate emissions (in other words, smoke) at source. Two-stage injectors have reduced the diesel engine's disagreeable knocking immediately after cold-starting and almost eliminated it when idling.

The fleet manager and, for

EC proposals may lead to a greater price differential between unleaded petrol and diesel.

And the threat of a carbon tax can only increase the appeal of executive-class diesel

business drivers and fleet managers if diesel cars were significantly less pleasant to drive than petrol cars.

They used to be slower, noisier and generally harsher to drive than their petrol engine counterparts but a great deal has happened over the last decade. Turbocharging and intercooling have significantly raised output and, by way of a spin-off, made the car diesel engine smoother and

that matter, the executive diesel design and production. Its engines are used in a wide range of cars of its own and other makes, from the small Citroen AX, Peugeot 106 and Rover Metro to the medium-sized Peugeot 405 and Citroen BX, which is soon to be replaced by the Xantia. At present, the 12-valve, 4-cylinder, 2.1-litre PSA diesel is exclusive to the Citroen XM and Peugeot 605.

Indeed, the best of the modern diesel cars, such as the Citroen ZX turbo-diesel, actually outperform some petrol-engined cars of comparable size and price while returning around 50 mpg (5.65 l/100 km).

Among other diesels that perform exuberantly but quietly enough to be used as police patrol cars are the Vauxhall Nova (Opel Corsa) and Astra, powered by engines supplied by General Motors' Japanese partner, Isuzu.

In Britain, most of the growth in diesel car registrations has been at the lower end of the market with

Peugeot-Citroen (PSA) the acknowledged leader in small

automotive diesel design and production. Its engines are used in a wide range of cars of its own and other makes, from the small Citroen AX, Peugeot 106 and Rover Metro to the medium-sized Peugeot 405 and Citroen BX, which is soon to be replaced by the Xantia. At present, the 12-valve, 4-cylinder, 2.1-litre PSA diesel is exclusive to the Citroen XM and Peugeot 605.

More startling was VW-Audi's 326 per cent and Vauxhall's 307 per cent year-on-year increase in diesel car sales last October though this was mainly due to their introducing greatly improved models.

Diesel executive car sales will be boosted later this year when BMW belatedly enters the UK market with its super-smooth 6-cylinder engined cars.

These, and Audi's powerful yet frugal direct-injection 80 and 100 turbo-diesels, will give quality and image-conscious business diesel car drivers an alternative to Mercedes-Benz, whose diesels are still unmatched for silence and urbanity. And exceptionally, Mercedes-Benz offers automatic transmission on every one of its diesel models. Few others do, though Citroen (the XM) and Vauxhall (the Carlton) are notable exceptions.

How crime is distorting the new car market

## Security now a selling point

ume producer to take the subject at all seriously at that time. No award was made in 1991, but a well-deserved winner last year was Rover for the highly sophisticated measures

– including a standard ultrasonic alarm system on the revised Rover 800 Series cars. Happily, the BVRSA judges are going to have their work cut out to decide on the 1993 recipient, because virtually all major manufacturers have now been persuaded that security is an important selling point and that the cost of providing improved protection is outweighed by the commercial

benefits.

Rover is likely to be a frontrunner again since it has launched the 200 Coupe range, fitted with the same infrared central door locking and ultrasonic alarm system as the larger 800. Even more pointedly, it has fitted as standard all Metros for the 1993 model year with an immobilising system – the first time any volume manufacturer has done so at the lower end of the market. And although it will not discuss future products, a new 800 Series will be launched in the spring and it is reasonable to speculate that this model will

incorporate advanced security measures.

Similarly, what Ford expects to be its biggest-selling fleet car, the Mondeo, which is launched in March to replace the Sierra, features a visible VIN number, high security door locks operated by sleeved cables and shielded from attack by protective steel plates between the two door skins, and an optional deadlocking system combined with an anti-theft alarm which also immobilises the starter motor.

A state-of-the-art protection system is standard on the ultra-high performance Ford

Escort RS Cosworth which involves not just deadlocking and alarms but also a Vectra immobilisation system that requires a second electronic key to disarm it.

Vauxhall, like Rover, is now bringing improved anti-theft measures to the lower end of the market with deadlocks available on all models in the new Corsa range which goes on sale in April. A security alarm and engine immobiliser is also standard on 65-versions and optional on all other models.

Porsche has just launched an approved Anti-Theft

immobiliser system which, like the Escort Cosworth's, requires a high security microchip key to be fitted into a dashboard housing before the car will start. Porsche claims that with over 35 billion key combinations, no two codes will ever be the same and as a result Vauxhall Union is offering an insurance discount to customers who have the immobiliser fitted to their Porsches.

In many ways it is insurance companies which stand to benefit most from improved vehicle security and this is why Mr Derek Perkins of Fleet Management Services says they should do more to contribute

towards research to help manufacturers improve the security of vehicles. "Total vehicle security is still a long way off and needs considerable research before manufacturers are in a position to know how to deal with the problem effectively," he says.

Perhaps long-term, research being undertaken by Ford will provide the answer to car theft. Its proposed "Star Wars" system uses satellite technology to pick up signals sent out by the electronic engine management system of the car in the event of theft. A signal is then sent back from the satellite which stops the engine, applies the brakes and triggers an alarm. Combined with the sort of location system already used by Datatrak to follow high-security trucks and vans, it could also alert police to the exact position of the car.

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The perfect partnership.

STEWART WHYTE holds up a small, brightly-coloured box which he claims is the "miracle switch" that car companies are incorporating on many vehicles. This simple device, he says, enables a car which can travel only 27 miles to a gallon of fuel when on business to cover 40 miles to the gallon when the car is being driven privately by the same driver.

A careful inspection reveals the miracle switch to be an empty cigarette carton covered in crepe paper.

That is how Mr Whyte, managing director of Fleet Audits, a vehicle fleet consultancy, injects some humour into the serious subject of controlling fleet costs during his training courses.

He points out that, if a com-

pany urgently needs to reduce the cost of running its fleet, a memo to all company car drivers saying that their fuel consumption is being carefully monitored and that fiddles will not be tolerated "will reduce fuel costs *that week*."

Petrol and diesel pump prices have not risen at anything like the rate of inflation for some years but that might change in the next UK budget. The government has hinted that it may recoup the income lost in removing special car tax by lifting vehicle fuel duties. There is also the

prospect of a "carbon tax" being levied on petrol as part of the government's environmental policy.

Mr Whyte says fuel already constitutes an important part of total fleet costs and, from Fleet Audits' experience, too many companies ignore abuses such as blatant fiddling, aggressive driving styles which produce high fuel consumption or a lack of journey planning to minimise the distances covered.

There are some indications that the recession is making an impact in this area. Latest

research by the Monks Partnership remuneration consultancy, to be published in its annual "Company Car Policy in the UK" survey later this year, shows that 82 per cent of the companies questioned now issue drivers with fuel credit cards which can be used only for buying fuel and limited quantities of associated products such as oil or windscreen cleaning liquid.

A year ago only 58 per cent of companies were using these cards. However, the latest estimates also reveal that the number of companies which simply reimburse their car drivers for receipts bills has gone down only slightly, from 49 to 47 per cent, and this is a

method which lends itself to fiddling.

Fuel is just one element in the cost of running a company car fleet. With each new car today costing on average

the previous survey. Furthermore, 34 per cent of the companies monitored running costs merely by checking petrol consumption figures against expenses claims.

the fleet but it took the recent change to employers' National Insurance contributions to shake some companies out of a lethargy about mileage information. "Mileage recording is not difficult and is a pre-requisite of almost every cost factor," says Mr Whyte.

For example, it is needed to make balanced judgment about moving the fleet from petrol-engined to diesel cars, something which many companies might have to consider if a carbon tax on fuel is introduced.

It was not so long ago, when big price premiums were charged for diesel cars and the cost of maintaining them was perceived to be greater than for petrol vehicles, that it was necessary for a car to cover 17,000 to 20,000 business miles a year to break even. Today, Mr Whyte suggests, the annual business mileage could be as low as 7,000 to 8,000.

Companies are also using out-of-date methods of car allocation, he says. "Most managers accept the principle that vehicles in the same class can have widely different cost and reliability profiles. Most then fail to follow this through and allow vehicle selection on the most unreliable indicator of all - the list price."

It is essential, he says, to have correct information about business mileage covered by

in this area. For example, the Monks Partnership found that in the past year the percentage of companies keeping their cars for between 80,000 and 70,000 miles had risen from 34 in the 1992 survey to 38 this year and those keeping their cars for more than 100,000 miles was up from 2 to 35. Also, those companies keeping their cars for between three and four years had risen from 27 to 29 per cent while those keeping cars for four years was up from 2 to 3.

Mr Whyte says another common theme in company car fleets is a lack of driver discipline. Management fails to set standards or to take sanctions against those who breach the rules. One way this impacts costs is that fleet insurance charges are generally increasing by more than 25 per cent a year.

Mr Whyte says that Fleet Audits regularly identifies savings in annual costs of between £300 and £1,200 a vehicle simply by applying the same management disciplines and controls to the company car fleet as are applied elsewhere in the organisation.

The bottom line is that "businesses simply under-manage their fleets. A competent fleet manager with adequate resources to deal with the fleet operation and manage it proactively is undoubtedly an expense. But in most companies that expense is likely to be repaid many times over by the savings generated by effective control."

CAR ALLOCATION (figures in percentages)						
Size of fleet	[Total]	5-9	10-19	20-49	50-99	100+
Representatives	65	47	61	65	71	78
Middle management	63	32	50	63	51	90
Senior management	50	73	91	89	97	96
Directors/partners	69	85	89	88	92	93
Engineers, maintenance/tech	9	2	5	11	14	12
Other office staff	2	2	3	1	3	2
Others	4	2	4	2	4	5

Source: Company Secretary's Review Survey of Company Car Schemes

## ACQUISITION POLICIES

### Count the cost, not the ozone

CARS CREATE more than their fair share of pollution, some environmentalists suggest, and they damage the ozone layer. In the UK about half the new cars sold are bought by companies. Yet environmental concerns are having very little impact on company car acquisition policies.

Fleet managers are still primarily interested in financial criteria when choosing cars for their fleets. For example, the 1992-93 survey of company car schemes by Company Secretary's Review magazine, published by Tolley, shows the cost of the car is by far the most important consideration when companies are deciding which cars to buy. The discount available, resale value and fuel consumption also rank highly

The most popular "green" response was the use of unleaded petrol in fleet cars

in acquisition policies.

Most car fleet decision-makers do not think the availability of a catalytic converter on a car makes it particularly desirable. They place it at the bottom of a list of desirable factors that the magazine put forward for consideration.

However, another survey shows that environmental concerns are gradually penetrating the minds of decision-makers, even if reaction to these concerns is limited.

According to Hertz Leasing's report, "The Company Car in Context," 51 per cent of those responsible for car acquisition policy agree that running a fleet contributes to the UK's environmental problems.

But what are they doing about it? Hertz Leasing found that 79 per cent had considered using unleaded petrol, 47 per cent had evaluated specifying catalytic converters, 38 per cent had considered diesel engined cars, and 7 per cent had thought about using smaller engined cars in the fleet.

Hertz says the most popular "green" response - the use of unleaded petrol in fleet cars - was predictable as all new cars delivered in the UK have had to be able to run on unleaded fuel since 1988 and the price differential between leaded and unleaded fuel acts as a financial incentive for a switch to unleaded. The report also points out that this switch does not do too much for the environment because unleaded fuel emits about the same level of carbon dioxide, nitrogen oxides and hydrocarbons as its leaded equivalent.

Hertz also suggests that "it is likely the high statistic for catalytic converters is related to a tendency for more expensive, manager/director cars to have them fitted as standard equipment".

There was considerable resistance among fleet managers to the use of diesel, said to be a more efficient, cost-effective and less environmentally damaging fuel.

However, they seemed "highly predisposed" to using electric cars once these vehicles become a viable proposition and 70 per cent said they would consider adding them to their fleets.

Of the companies surveyed, 22 per cent boldly told Hertz that environmental factors had not the slightest influence on their company car acquisition policies. However, a similar percentage said such fac-

tors had had a "significant" influence.

It was to be expected that UK companies would be more interested in saving money than saving the planet when acquiring cars, after all they have been struggling in the worst recession for 60 years and first things have to come first.

Essentially, corporations have three choices available when buying cars: outright purchase or finance lease with in-house management; purchase or finance lease with outside management; and contract hire (operating lease) with lessor company management.

There seems to have been a substantial shift in sentiment at big companies away from outright purchase as the recession began to bite severely in 1990-91. The Monks Partnership remuneration consultancy group reported in its 1992 survey, "Company Car Policy in the UK," that, whereas the previous year companies reporting had bought 61 per cent of their cars by outright purchase, the latest statistics showed only 57 per cent were bought by this method.

Monks reported: "Contract hire and leasing have increased in popularity as a method of acquisition in larger companies, while there has been a return to outright purchase in smaller companies."

From the fleet manager's point of view, contract hire takes away nearly all the administrative problems associated with running a car fleet and permits clear and accurate budgeting. Of course, monthly rentals have to reflect the cost of providing this range of services, plus some profit for the contract hire company. However, contract hire companies running big national fleets can obtain huge discounts from the car makers and also buy

A shift in sentiment at big companies from outright purchase as the recession began to bite

their servicing and repair at only a fraction of the retail rates - benefits they can reflect in charges to clients.

An alternative to contract hire has recently emerged: contract purchase. Here the customer continues to have the advantages of fixed costs associated with contract hire - a useful aid to accurate budgeting - but can also claim writing-down allowances. This method tends to be beneficial for more expensive cars - those costing £22,000 or more.

Monks Partnership reckons that about 3 per cent of companies are now using contract purchase compared with 24 per cent using contract hire.

Company Secretary's Review

looks at the market in a slightly different way - at the number of cars covered by different types of acquisition methods. Its latest survey shows that contract hire and outright purchase account for 90 per cent of car acquisitions, shared about equally between the two methods.

The magazine says that the main attraction cited for contract hire was that no capital outlay was required, "with simplification in budgeting and administration also very important."

The magazine's study shows the vast majority of companies using contract hire have a full maintenance package.

Kenneth Gooding

**Kenneth Gooding looks at how the cost of running a fleet can be controlled**

## Instead of a miracle, try management

method which lends itself to fiddling.

Fuel is just one element in the cost of running a company car fleet. With each new car today costing on average

the previous survey. Furthermore, 34 per cent of the companies monitored running costs merely by checking petrol consumption figures against expenses claims.

the fleet but it took the recent change to employers' National Insurance contributions to shake some companies out of a lethargy about mileage information. "Mileage recording is not difficult and is a pre-requisite of almost every cost factor," says Mr Whyte.

For example, it is needed to make balanced judgment about moving the fleet from petrol-engined to diesel cars, something which many companies might have to consider if a carbon tax on fuel is introduced.

It was not so long ago, when big price premiums were charged for diesel cars and the cost of maintaining them was perceived to be greater than for petrol vehicles, that it was necessary for a car to cover 17,000 to 20,000 business miles a year to break even. Today, Mr Whyte suggests, the annual business mileage could be as low as 7,000 to 8,000.

Companies are also using out-of-date methods of car allocation, he says. "Most managers accept the principle that vehicles in the same class can have widely different cost and reliability profiles. Most then fail to follow this through and allow vehicle selection on the most unreliable indicator of all - the list price."

It is essential, he says, to have correct information about business mileage covered by

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## VEHICLE FLEET MANAGEMENT 6

NEW MODELS are coming and old favourites have had major mid-life facelifts.

The fleet market this year may prove to be turbulent for the car makers but buyers are going to find themselves spoilt for choice.

First, Ford's new front-wheel driven Mondeo is replacing that fleet buyer's staple, the Sierra. From March onwards it will be locking horns with well-established favourites such as the revamped and significantly improved Vauxhall Cavalier and Peugeot 405.

Mondeo, which from the outset will be offered as a 4-door saloon, 5-door hatchback or estate, promises to put new life into Ford's fleet business. Its styling is nothing like so distinctive as the Sierra's 10 years ago but even the entry model comes with a driver's side airbag and power steering.

Multi-valve 1.6, 1.8 and 2-litre, 4-cylinder petrol engines with 5-speed manual gears are standard. Ford's own Dagenham-built 1.8-litre turbocharged and intercooled diesel will be a popular minority choice.

It outperforms the 1.6 litre Mondeo but the figures suggest an average fuel consumption of close to 30 mpg (5.65 l/100km).

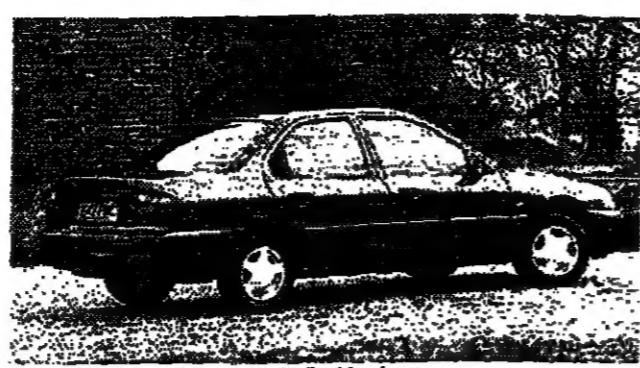
of diesel compared with 42 mpg (6.73 l/100 km) of unleaded petrol.

There will be posh Ghia versions of the Mondeo with air-conditioning as standard and a host of options such as traction control or four-wheel drive, a new US-designed 4-speed automatic transmission, leather trim and cruise control. These and the forthcoming 2.5 litre V6 engined Mondeo - could tempt user-choosers out of their Scorpios.

General Motors and PSA made pre-emptive strikes against the Mondeo late last year. The Vauxhall Cavalier (Opel Vectra) and Peugeot 405 ranges have been restyled and, more importantly, refined.

Though hardly a fleet car, the Cavalier 4x4 Turbo with a 6-speed close ratio gearbox is either a cut-price Calibra with room inside or a rival for Audi's upmarket quattro model.

Peugeot, perhaps stung by criticism of patchy build qual-



The Mondeo should boost Ford's fleet business

ity, has given the latest 405 the solid feel of a BMW to go with its class-leading ride and handling.

Xantia, due in Britain by summer, with petrol engines with diesels following soon after.

Xantia replaces the BX, which did much to establish Citroën in the UK as a car for normal people, not just enthusiasts.

But it is bigger than the BX and elegantly styled, with lines reflecting both the large XM's lean and hungry look and the smaller ZX's chubbiness.

This sophisticated car, with

electronically controlled semi-



Volkswagen's 2.8 litre Vento: for executives when size is not everything

active suspension, is expected to be priced competitively against Mondeo and Cavalier.

Will 1993 see the products of Japanese transplants in the UK being regarded as proper British cars by fleet managers and their financial masters? It should, because the Sunderland-built Nissan Primera and the Derby-built, Welsh-engined Toyota Carina E have around 80 per cent EC (and about 50 per cent UK) content.

Magazines which persist in regarding motoring as a sporting activity, not personal transport, are scornful of the Primera's and Carina E's alleged blandness. Real world drivers find them quiet, comfortable and economical. In reality, they are Ford, Vauxhall and Rover alternatives.

The psychological barrier against buying a "Japanese" car is the only thing likely to prevent them from making a

In spring, Britain's Big Four launch a free-for-all

## Head-on collisions

Britain's chairman and managing director, says of Mondeo: "It's a very impressive piece of machinery. I think it will do a tremendous lot for Ford's position in the market place."

He is convinced this year will be a good one for Ford. It will certainly be busy. Mondeo will make up for flagging Sierra sales. It arrives shortly after the company relaunched the Escort - No 2 on fleet buyers' shopping lists - with a fresh look and modern engines.

Furthermore, Mr McAllister has two more niche models to lob into the market towards the end of this year: the Maverick off-roader (built by Nissan in Spain) and Probe coupe (built by Mazda in the US).

All that should help arrest Ford's decline lead in the fleet market. It lost around 4 percentage points to finish the year on approximately 29 per cent. By contrast, Vauxhall, the nearest challenger, crept up to nearly 27 per cent.

Fleets are vital to Vauxhall which, more than any other company, achieved its climb in the British market through fleet sales. The General Motors-owned company's business at the retail end is static at best.

This year, however, Vauxhall's main new model is in a category less popular with fleet buyers, small hatchbacks. Nova will be replaced in April by the new Corsa, a name used in the past only for

cars sold in the rest of Europe. But the newish Astra continues to sell well, and GM's new, Ellesmere Port-built V6 engine will be offered as an option on the Cavalier this spring. That will put it ahead of Mondeo, which will have V6 engines (imported from America) by the end of 1994.

Rover's big event will be in May, when it will present a true competitor for Mondeo and Cavalier. It is much-needed, for the Montego, which was supposed to do the job, never gained wide acceptance among fleet or private buyers.

The newcomer is the 600, a saloon to be made at Cowley. It will fit between the 400 and 800. Like them, it is based on a design by Honda, which

owns 26 per cent of Rover. Indeed, Honda's version, the Accord, is already in production at Swindon and on sale in mainland Europe. It will be sold in Britain from around the same time as its Rover twin.

By that time, Peugeot will have

introduced the 306, the replacement for the 305 and a rival for the Escort and Astra. The car, a close cousin of the Citroën ZX, will be made at Ryton alongside the recently updated 405. The development should strengthen Peugeot's standing in the fleet business.

Mr Geoffrey Whalen, Peugeot's managing director, recalls: "A decade ago we were predominantly a retail company. We had nothing in the Sierra category until we started building the 405 at the start of 1988. That was the key."

The model allowed the company to create a fleet presence from practically nothing. It now ranks fourth behind Ford, Vauxhall and Rover, and well ahead of fifth place Renault. The 405 is expected to be

replaced by the long-awaited V12 engined XJ6 is due to go on sale in April.

Meanwhile, a Daimler 4-litre may feel a bit soft around town but as speed rises, it becomes a real driver's car. It would please a business driver who loves a traditionally English car, wood veneered and trimmed in (and perfumed by) Connolly's hide whose board won't allow him to have a Bentley Brooklands.

A trend in 1993 will be the increased availability of V6 engines in middle price range executive saloons. Among them are the Audi 100 and Volkswagen Vento, Vauxhall Cavalier and, before long, Saab 9000.

A good alternative to a V6 of between 2.5 and 3-litres is a smaller turbocharged 4-cylinder.

No-one has demonstrated this better than Saab. Despite - or perhaps because of - the recession, its turbocharged cars have sold exceptionally well. They are well-received by executives, such as the Citroën XM and Rover 800 with 2.0-litre turbocharged 4-cylinder engines, offer good economy when driven gently, with truly rousing performance on tap when required.

replaced by an entirely new model in the autumn of next year.

Of course, the Big Four will not be the only companies with new models this year. From the volume producers there will be replacements for the Citroën BX, Fiat Cinquecento and Uno and Renault 21.

At the more expensive end there will be new versions of the Mercedes-Benz 190 and Saab 900. The Jaguar saloon will get a V12 version and the Volvo 850 will be offered as an estate. And last month Chrysler returned to the UK after an absence of 14 years with a couple of Jeeps.

The unknown is to what extent these new British makers - Nissan in Tyne & Wear and Toyota in Derbyshire - will pursue fleet buyers. Their models, the Primera and Carina E, would slot perfectly into any fleet. So would Honda's British-built Accord, though that company regards itself as more of a competitor to BMW than Ford.

Richard Feast

THIS YEAR promises to be critical for Britain's vehicle fleets. Three of the four domestic car manufacturers which dominate the sector will launch models in the mid-range categories that are most favoured by operators. The fourth will weigh in with a small hatchback. The outcome of these moves is uncertain, but they seem set to alter the shape of the business.

Ford starts the spring collections in March, when it unveils the eagerly awaited Mondeo. That event will be quickly followed by the launches of the Peugeot 306, Rover 600 and Vauxhall Corsa.

There is a buzz whenever one of these companies puts a new model on the market. When all four do so within three months, there is bound to be a substantial impact on fleets - the business defined by the Society of Motor Manufacturers and Traders as orders of 25 or more. Together, Ford, Vauxhall, Rover and Peugeot account for four out of five fleet car sales, compared

with three out of five sales for the market as a whole.

Fleet operators seem to have weathered recent economic setbacks better than retail or private buyers, statistics suggest. As overall car sales went into steep decline in the 1990s, fleets have gained in importance. They grew from around a third of all sales at the end of the 1980s to about 41 per cent last year. While total car demand went down marginally last year, fleet sales rose nearly 6 per cent. Britain's Big Four are hoping their imminent new models will continue that growth.

The introduction which will have most impact is the Mondeo, the replacement for the decade-old Sierra. As long-time market leader, Ford does not like the idea of the Vauxhall Cavalier as fleet best-seller. Its answer is to adopt front-wheel drive for Mondeo (like Cavalier, unlike Sierra) and what it promises is a sophisticated specification.

Mr Ian McAllister, Ford of

Diesel makers submit to tighter exhaust rules, says Alan Bunting

## The price of fresh air

BY next October all new diesel-engined commercial vehicles must meet European exhaust emission limits on four different pollutants - three gases and dust.

It is relatively easy to cut emissions, but marketing men and engineers want to do it with minimum cost and loss of fuel economy.

Companies such as Mercedes-Benz and the proprietary engine maker Cummins have grasped the nettle by "wrapping" the emission-related changes into broader packaging of improvements. The cost penalties of meeting new environmental legislation from

Brussels are hidden in a list price increase justified by other improvements.

Many manufacturers' engine horsepower ratings have been revised upwards to overcome the loss of hill-climbing and acceleration performance which would otherwise result from the tighter emission limits.

Independent road tests on the latest "Euro 1" (emission compliant) 28-tonne articulated tractor units from Mercedes, MAN, Scania and ERF show that the latest 400-plus horsepower models can complete their journeys more rapidly with less fuel than their 1980s

counterparts. Among heavy trucks introduced in the past 12 months are IVECO's EuroTech and the 75/85-series models from DAF. Both have performed well under road test conditions.

Their cab and chassis designs have a refinement unknown a decade ago, which makes for safer driving over the longest inter-city hauls, at 35 or 40 tonnes all-up weight.

Though their cabs and chassis make them as undeniably new models, the Scania and ERF 75/85 rivals are surprisingly conventional in the engine and driveline.

The truck industry's more

profound technical developments of the 1990s have appeared behind the more familiar images of established heavyies, notably from Sweden.

Scania is unique in offering a turbocompound engine - a 400 horsepower diesel whose exhaust gases are routed first through the familiar enforced-aspiration turbocharger, but then into a further small turbine (made by Bölsje in Huddersfield) which drives directly on to the engine flywheel.

Turbocompounding raises the overall efficiency of the diesel engine to a new high of about 46 per cent, though its critics say its full benefits are felt only on continuous high-speed, high-load truck operation, such as American coast-to-coast running. Road test performance and fuel economy on the 11-litre Scania turbocompound have been satisfactory but not spectacular.

Meanwhile, Volvo has concentrated on making heavy trucks easier to drive, with the introduction of its Geartronic gearshift system. It is the world's first electronically-controlled mechanical transmission to be offered to commercial truck buyers which needs no clutch pedal.

It functions as a car-type fully automatic gearbox, but without the formidable cost, weight and fuel consumption penalties associated with the latter's torque converter drive. Geartronic is likely to add some £3,000 to the price of a right-hand-drive Volvo FL10 chassis when the option becomes available in June.

On all the latest specification truck chassis there is a downside, in the form of additional weight.

Engines tend to be heavier because of their more elaborate fuel systems, which are being called upon to deliver more precisely metered quantities of fuel at much higher pressures.

An intercooler - looking like a second radiator - has become almost unavoidable under the new emission laws, adding inevitable further weight. So too, of course, do "perceived value" features, such as wind spoilers and cab interior embellishments, which now tend to be standard rather than optional.

At lower truck weights, notably at the HGV driving licence breakpoint of 7.5 tonnes, competition is no less fierce, though buyers are more likely to look first at the selling price and then at the specification.

Independent assessments of the three UK main contenders at 7.5 tonnes show the best-selling DAF 45-series, the IVECO EuroCargo and Mercedes' well-established 814 chassis to be all operationally-attractive vehicles.

A DECADE ago, the buyer received only one thing when he bought a car: a metal box on four wheels, covered grudgingly by a rudimentary warranty sometimes as short as six months or 6,000 miles.

How the car fared after its first few months in service; whether it rusted or fell apart or broke its owner with huge spare parts costs and service bills was the very last concern of the smiling salesman. He washed his hands of the deal.

Things have changed dramatically. Compared with life in the early 1980s, today's car market competition is cut-throat, and the rise of consumerism - helped by the fact that the car market has been in the buyer's favour since the end of the 1980s - has led business buyers to judge a car on how it is supported in the after-market.

Fleet manager or user-chooser, today's business car operator is attracted by long warranties and free breakdown recovery deals, rust warranties and low service charges, "own brand" insurance schemes and fast-fit spares operations. And an increasing number want to hear, at the end of their car's life, how it will be recycled.

They are right to be concerned. A recent survey by City-based automotive consultancy Ludvigsen Associates shows that a car's retail price is only one thing when he bought a car: a metal box on four wheels, covered grudgingly by a rudimentary warranty sometimes as short as six months or 6,000 miles.

Most other Japanese makers and some Europeans now have three-year cover though many impose a 60,000 mile expiry limit.

Jaguar, which introduced a three-year warranty last year, claims it caused sales to surge in August. Even the cheap British-built Lada cars have a two-year mechanical warranty.

Those companies which cling

to only one-year warranties (Ford, Vauxhall, Rover and Renault) are offering three-year warranties to customers.

These are not the only car's retail price accounts for only 40% of its whole-life cost - the rest is fuel, standing costs, service and repairs

and Mercedes-Benz offer warranties at extra cost, stretching to five years and occasionally beyond.

Today's cars also carry so-called rust warranties, which are claimed to cover the car against corrosion from the inside or "perforation". Until the mid-1980s, that was a common problem in nearly all cars, though several Italian marques unfairly bore the brunt of the criticism.

These rust warranties commonly last for six years but the all-guaranteed Audi term is for 10 years.

Though manufacturers make much play about presenting "plain language" warranties, the truth is that rust warranties are hard to claim against, not least because some require regular, inconvenient inspections to retain their validity. Others still require a car to be regularly treated with rustproofing compound. Their main value, however, is that they have forced car-makers to improve rustproofing at manufacture so that it is simply not an issue in the car's first six or eight years of use.

The market has been demanding lower service costs for years, but manufacturers resisted for quite a while, fearing that the move would harm their dealers' profits. Citroën showed the way in the early 1980s with its "loves driving, hates garages" slogan for the BX family hatchback.

Since then most makers have extended their service intervals and cut labour costs. Grease nipples, so beloved of 1950s and 1960s suspension designers, are a thing of the past. Nearly every car now goes 6,000 miles between intermediate "oil" services and 13,000 between "full" services.

Today's VW Golf needs only about four hours' workshop time

attention every 20,000 miles, and the bill for this, even in central London, should not be more than £250. Even a Porsche 911, doing 12,000 miles a year, costs less than £500 for annual servicing.

Because today's cars require less frequent workshop visits, manufacturers are anxious to keep customers loyal to their own dealers.

They have watched askance at the rise of chain car-servicing businesses that stress low cost and while-you-wait convenience, such as ATS, Kwik-Fit and Halfords service centres.

Nowadays, they fight on three fronts to keep business: by opening own-brand fast-fit

centres (Ford, Vauxhall, and even luxury makers such as Saab have recently begun to do it), some (notably BMW) have made a big play of reducing spare parts prices and nearly all "menu" of servicing and repair costs for their cars, so that even a Mercedes-Benz or a Rolls-Royce owner can know what a job is going to cost in parts and labour.

## VEHICLE FLEET MANAGEMENT 7

Kevin Done explains the next step towards harmonising EC car prices

## Differentials will be published

FROM May, carmakers will have to publish comparative EC price-lists for selected new vehicles twice a year under a plan agreed with the European Commission.

The scheme will mark the next step in the vexed debate over carmakers' pan-European pricing policies.

Publication of the price lists is aimed at helping car buyers to shop for bargains across EC borders. The lists, agreed while Sir Leon Brittan was EC competition commissioner, are aimed at increasing the pressure on manufacturers to bring car prices more into line across the EC and to make it more difficult for car dealers to discriminate against foreign buyers.

The investigation of carmakers' pricing policies across Europe is set to intensify over the next two years. In mid-1993 the present 10-year "block exemption", which controversially allows car makers to use a selective dealer distribution system in contravention of European competition legislation, is due to expire.

The motor industry has been warned by the EC competition directorate that a renewal of the block exemption will depend largely on car manufacturers' adherence to EC limits on car price differentials across Europe.

The block exemption granted in 1985 was conditional in part on car prices between member states not differing by more than 12 per cent in the long term or by more than 18 per cent for periods of less than a year.

During 1992 both the UK Monopolies and Mergers Commission and the European Commission published reports on car prices in Europe. Neither report removed the widespread confusion over price differences, but the EC report in particular drew attention to many cases where price differentials had exceeded the block exemption guidelines.

According to a survey late last year by Beuc, the European consumers' organisation, the prices of certain new models can vary by more than 40 per cent between countries. Manufacturers point out that prices are mostly within the 12 per cent band recommended by the Commission.

Certainly UK new car prices, which have

previously provided consumer groups with much of their ammunition, appear to have been brought much more into line with the rest of the EC through a combination of recessionary pressures and last September's devaluation of the pound.

Motor retailers in the UK have been disappointed about the lack of action by the Office of Fair Trading in the wake of last year's MMC report, and they are particularly concerned about the price distortions that result from carmakers offering very large discounts on direct sales to some large fleet operators.

Mr Alan Puhlan, director of the franchised retailer division of the UK Retail Motor Industry Federation, says that "the MMC annual review spells out several items which raise the price level in the UK, in particular the deep discounts which large fleet owners obtain from suppliers, which distort the price structure for other buyers".

Direct sales from manufacturers to large fleets at enormous discounts were not fair to motor retailers or their customers. "Such discounts have to be paid for by everybody else and they effect both new prices and used car values."

The pricing debate has recently been widened beyond Europe, however, by a report from Ludvigsen Associates, which claims that whatever the price differences within Europe, European car buyers in general are paying as much as 30 per cent more for new cars as consumers in the US and in Japan.

Ludvigsen Associates, which carried out the basic research for the MMC inquiry in the UK, claims that "the European car buyer is spending more than he should for personal transportation" both in absolute terms and in relation to household income.

The report was the first co-ordinated attempt to compare car prices between

Europe and the other main world markets, the US and Japan.

According to the study, the largest differences are with car prices in Japan. It claims that European car prices (net of tax) are 33 to 43 per cent higher than equivalent prices in Japan, while European prices are 15 to 45 per cent higher than in the US.

On average, it takes 27 weeks of gross family income for a European to buy a car compared with 21 weeks in America and 15 weeks in Japan. The UK is at the European average, while the Germans, French and Belgians need four weeks less.

The Commission agreed to drop its original demand that manufacturers should supply information about all possible models and options on the grounds that it would be too time-consuming for manufacturers and confusing for consumers.

Manufacturers are still likely to argue that realistic comparison is difficult because dealers in some countries are prepared to offer large discounts on the list prices of certain models.

However, they will also hope that by being more open about comparative prices they will stave off the abolition of selective distribution.

## CONTRACT HIRE

## Shake-out may be near end

AFTER a spate of acquisitions, contract hire seems to be absolutely the flavour of the month. But the reality is rather different.

Those companies that have been expanding through acquisition are doing so only extremely cautiously and selectively. In the 1980s, when contract hire took off, the rapid growth of the industry persuaded many newcomers to the business that this was a source of easy money. And indeed, while there was constant growth, that regular new business tended to disguise the structural problems that became all too evident once the recession took hold.

Several smaller contract hire companies got into difficulties because they underestimated maintenance and other costs and overestimated residual values. Big losses ensued at the end of a three-year contract when vehicles turned out to be worth hundreds and in some

cases thousands of pounds less than expected. Contract hire companies such as these – with a poor portfolio of customers – will find it hard to attract a white knight.

Mr Norman Donkin, former managing director of Lease Plan UK who, as director of AT&T Capital, has a specific brief to develop a European leasing division for the American corporation, says: "We hired at a number of contract hire companies that were for sale. What we wanted were sound management, a good quality portfolio of customers and good systems.

"Many of the companies for sale did not meet all these criteria. Even more did not meet our other requirement, which is that the company should be profitable.

"So what we did is to look at some companies that were not necessarily for sale and decided that instead of buying a large contract hire company

we would do better to acquire a medium-sized one with an infrastructure in place that could be built upon."

It was the combination of a lack of profitability, losses on disposals and problems with gearing that contributed to the decisions by a number of groups to try to dispose of their contract hire and leasing businesses, says Mr Nick Brown, managing director of Trimco Leasing and chairman of the British Vehicle Rental and Leasing Association's leasing committee.

"But I believe we will not see the same number of start-ups and new entrants to the business once residual values improve and leasing looks a good bet again. A lesson has been learnt the hard way that contract hire is a specialist business requiring specialist skills to survive the down periods as well as thrive during the good times."

Avis Lease and Fleet Management has a new parent company since last year when General Electric of the US acquired the business. And the recent period of consolidations and mergers is not wholly over yet, predicts Mr Elder.

"We have a parent with the capacity to grow the business. So when opportunities come along, nothing will stop us going after them – we have plenty of investment funds available for the right acquisitions," he says.

"Some companies certainly

did misread the market and are now looking for someone to bail them out. And while it is true that some of these smaller non-specialist firms which took on contract hire as an add-on to their core business during the boom period – may now want out, there will always be a demand for a smaller company offering a local service and a higher level of personal attention to their customers."

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Martin Derrick

THE growing number of canny business motorists who buy their cars "nearly new" instead of straight from the showroom – and save thousands on early-months depreciation – are in for a shock this year. The cars they seek are likely to be in far shorter supply than they have been for years, and what stocks there are will be picked over by hard-pressed car buyers before the end-users get a look in.

At the other end of the scale, the used car market is becoming increasingly clogged with high mileage three- and four-year-old business cars, which recession-hit businesses kept for too long in extended leasing deals. These models, often with more than 100,000 miles "on the clock" are proving unattractive to private buyers who, in better times, would be their natural second owners.

Worst of all, because private buyers of new cars have been in full retreat for three years, the flow of trade-ins to dealers they provide – the best used car stock of all – has dwindled alarmingly.

It all adds up to crisis in the used car business. In a nutshell, the potential buyers can't get enough of the cars they want, and the cars most readily available are largely unwanted. "This complex combination of factors, plus the fact that everyone is short of money, looks like making

things very tough in used car retailing as the year goes on," says Mr David East, editor of the trade newspaper, Motor Trader. "There will be some good cars about very early in the year, but quite soon they're going to be much harder to find."

The root of the crisis is the

rise of a British "nearly new" car culture in the second half of the 1980s, following a similar US trend. Volume car sellers

such as Ford, Vauxhall

have been up in arms at the companies' practice, over the past five or six years, of selling cars to big customers at far less than to their own franchised networks – which have to operate from premises which are often plush and expensive. Dealers have been operating on margins of 18 to 20 per cent and coming under strong customer demand to provide discounts up to 15 per cent.

Reg Vardy, has been an enthusiastic dealer in nearly new exhibitors for the past few years, seeing them as a way of providing economical cars to private buyers for whom showroom cars have become too expensive. He notes a new firmness in the way car makers are resolving to curb the sale of ultra-cheap cars to fleets. "They all say there will be fewer of these sales this year," he reports, "and they

## USED CARS

## Too few desirable models

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The root of the crisis is the

rise of a British "nearly new" car culture in the second half of the 1980s, following a similar US trend. Volume car sellers

such as Ford, Vauxhall

have been up in arms at the companies' practice, over the past five or six years, of selling cars to big customers at far less than to their own franchised networks – which have to operate from premises which are often plush and expensive. Dealers have been operating on margins of 18 to 20 per cent and coming under strong customer demand to provide discounts up to 15 per cent.

Reg Vardy, has been an enthusiastic dealer in nearly new exhibitors for the past few years, seeing them as a way of providing economical cars to private buyers for whom showroom cars have become too expensive. He notes a new firmness in the way car makers are resolving to curb the sale of ultra-cheap cars to fleets. "They all say there will be fewer of these sales this year," he reports, "and they

sound as if they mean it. But then again, they all said it last year..."

According to Mr Vardy, the availability of nearly-new cars puts alert dealers at no disadvantage: it presents them with a source of good cars they can sell a lot cheaper than new, while making a healthier profit per unit than the £200-£400 they take on, say, a new small Ford after discount. "As long as the cars go through the auctions, we'll be standing there to buy them," he says.

He is sure, however, that the market needs an end to the two-tier sales system, which will lead to a firming of residual values, to get completely back into its stride – December showroom sales surge notwithstanding. "New cars for private people have become too dear because the makers have been selling so cheaply to hire fleets," he declares. "When that ends we'll get buyer confidence back, and the world will turn a lot more sweetly."

Steve Cropley

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**Executive Cars 28 April, 1993**

**Second Cars 3 July, 1993**

**The Car Industry 9 September, 1993**

**Commercial Vehicle Industry 1 December, 1993**

For further information please contact Richard Willis on 071-873 3606

**FT SURVEYS**

## UK gloom as Leyland Daf collapses

## Steep descent

THE UK car and commercial vehicle markets have begun to show tentative signs of recovery from the depth of recession, but the recent improvement in registrations remains weak.

UK new car sales rose year-on-year by 7 per cent in January, while registrations of new commercial vehicles rose by 4.4 per cent, in both cases the fourth consecutive month in which registrations had been higher than in the corresponding period a year earlier.

The collapse into receivership this month of Daf, the beleaguered Anglo-Dutch truck maker which is also the clear UK truck market leader, has served as a grim reminder, however, of the strength of the recessionary pressures.

Tens of thousands of jobs have been lost in the motor industry in Britain in the past three years, reflecting the steep drop in demand for new vehicles. From peak sales of 2.3m in 1989 new car sales in the UK have plunged by 31 per cent to only 1.59m in both 1991 and 1992.

During the same period sales of new commercial vehicles dropped by 45.8 per cent from 371,104 in 1989 to only 201,186 in 1992, while sales of trucks, the sector worst affected by recession, have more than halved with a 54.6 per cent decline to only 31,398 in 1992 from 69,234 in 1989.

Established vehicle makers in the UK have been forced to reduce drastically their capacity and implement severe cuts in their workforces.

Last year AWD, the small privately-owned truck maker that had been formed from the rump of the loss-making Bedford truck operations in the second half of the 1980s, went into receivership. Renault Véhicules Industriels, the French commercial vehicle maker, has decided to cease truck assembly at its plant at Dunstable, while UK operations of Leyland Daf, the leading British truck maker, are in the balance.

The Daf parent company filed for protection from its creditors earlier this month, while Leyland Daf, its UK sub-

sidiary, has collapsed into administrative receivership. Already the receivers have made redundant 30 per cent of Leyland Daf's 5,500-strong workforce. More job cuts appear inevitable and it is unclear how much of the Leyland Daf operations can be salvaged.

In the car industry Rover, Jaguar, Rolls-Royce Motor Cars and Ford of Britain have all been operating with substantial losses.

The Jaguar UK workforce has been sharply reduced to only 6,481 at the end of 1992 from 7,520 a year earlier and 11,861 at the end of 1990.

Ford of Europe is currently cutting another 10,000 jobs

across Europe, with the UK bearing a significant part of the contraction. Ford's UK workforce had already fallen from a peak of 30,000 in early 1990 to only 23,000 by the end of 1992.

In the motor dealer sector the Retail Motor Industry Federation said last month that a further 7 to 8 per cent of the UK's remaining 7,000 franchised motor dealers would close or be sold off this year. Last year 8 per cent closed or were sold off following 10 per cent in 1991.

As retail sales continued to fall last year, it was the fleet sector of the UK car market that sustained sales, and meant that the market finally remained unchanged from 1991 to 1992. The share of sales to fleets (defined as operators of 25 vehicles and above) accounted for 41.8 per cent of the UK new car market last year compared with 39.2 per cent a year earlier.

Kevin Done

## VEHICLE FLEET MANAGEMENT 8

HIT BY heavy losses after rapid growth in the late 1980s, motor fleet insurers have increased premium rates and reduced the terms of cover available in the past two years.

But the rising cost of insurance is prompting many motor fleet managers to buy less insurance and look to other ways of reducing risks.

The cost of insurance - a slim-plus item for many of the biggest fleets - is leading to boardroom interest in risk prevention.

"You were in a situation where premiums were simply chasing claims upwards. It was an expensive funding exercise," says Mr David Ney, risk management director at Wills Corroon in London, who says buying insurance for its motor fleet is one of the biggest "insurance spends" for many organisations.

While competition among insurers drove premium rates down in the late 1980s, the increased frequency of accidents and escalating court awards to accident victims pushed up the cost of claims.

Drivers of company cars are - on average - roughly twice as likely to have accidents as other drivers.

Accident frequency rates - which measure the number of accidents as a percentage of insured drivers each year -

average between 50 and 70 per cent, compared with a rate of between 20 and 25 per cent for private motorists.

Some motor fleets have accident frequency rates as high as 120 per cent, says Mr Ney, who is critical of many company car drivers.

"It is really about attitude awareness. Everyone thinks it is someone else's problem," says Mr Ney.

In line with general trends in the motor insurance market, theft rates have also increased sharply in recent years.

Motor fleet premiums are much higher than those for private cars because policyholders do not obtain the benefit of no claims bonus and because cover is more comprehensive.

The recent deterioration in losses pushed up rates by an average of about 25 per cent in 1992, after more modest rises in 1991 and 1990. Fleets with particular poor safety records have found themselves paying much steeper increases.

Standard excesses - the part of any claim paid by the policyholder - have increased. Two years ago insurers would have charged excesses of £100 for each accidental damage claim. That amount is now typically £250, and is charged against claims for fire and theft, as well as accidental damage, says Mr Fred

Whitworth, commercial motor manager at Eagle Star. Cover for damage to windscreen is frequently excluded.

Insurers are also more likely to introduce restrictions, refusing to pay for the loss of personal effects or stipulating that replacements for stolen stereos must be the manufacturer's model.

In addition, many policyholders are prepared to retain a substantial tranche of risks on their own books in exchange for lower premiums or simply buy less cover for the same premiums.

At the same time, insurers have become

service standards to persuade policyholders to take a long-term view".

Increasingly, insurers are pressuring motor fleet managers to administer their fleets more tightly, inspecting driving licences more frequently and monitoring the condition of cars more regularly, in order to weed out potential problems.

Most fleets are now restricting the number of family members who can drive a company car, in order to reduce the access of younger drivers, typically teenage sons and daughters, who are more prone to have accidents.

Insurers are also beginning to press policyholders to select particular kinds of vehicles, especially those which are less prone to theft. Several fleets have stopped buying hot hatches, for example replacing GTI Volkswagens and Astra GTEs with Vauxhall Cavaliers.

Insurers are also supplying better quality data to policyholders, making it easier for fleet managers to identify

particularly poor or accident-prone drivers. "You've got to supply ammunition to help the statistical departments," says Mr Palmer.

According to Mr David Voss, managing director of Velo, which provides a insurance management service for motor fleets, good information can allow fleet managers to pinpoint which regions and drivers are contributing most to insurance costs and enable them to vary charging within the organisations accordingly. "Suddenly the local manager, with one eye on his profit-related bonus, may take a different tone with his errant drivers," says Mr Voss.

Although no insurer offers reduced premiums in return for the adoption of risk management measures, one company, Perth-based General Accident is prepared to subsidise the cost of driver improvement programmes for policyholders.

GA pays £40 of the £5-a-day fee charged by driving instructors for what it calls a "defensive driving" course. Instructors must be on GA's own approved list.

Opinions about the value of the scheme vary. Mr Ney is convinced of its value. "The problem is frequently the 40-year-old who works 16-hour days under great stress. You have to knock away the common perception. Driver training is a very good way of targeting the issue."

**Richard Lapper on how customers are reacting to higher insurance rates**

## Risks must fall as costs rise

### COMMUNICATIONS TECHNOLOGY

## Fewer headaches

IN LESS than a decade the mobile telephone has established itself as an effective business tool and a worthy addition to the company car. But over the next few years vehicle fleet managers will face the choice between a baffling array of new voice and data telecommunications services and equipment.

In Europe, liberalisation has fuelled the growth of mobile communications. Since the introduction of cellular radio services in Britain in 1985, the number of subscribers to the two national networks, Cellnet and Vodafone, has grown to around 1.4m - or almost a quarter of the total 5.5m users in Europe.

Most of these subscribers are business users, and an increasing proportion of them now use hand-portable telephones, most of which can be used in company cars with the addition of a car adapter kit.

Standard carphones and car adapter kits now come with "hands-free" operation and top of the range carphones also include voice-activated dialling, allowing totally hands-free use.

After the boom in new subscribers in the UK in the late 1980s, the last few years have seen slower growth. Plans for telepoint services have been curtailed while other services have so far failed to live up to expectations.

Nevertheless, the mobile communications market, in the UK and elsewhere in Europe, is still a fast-moving market with a new services just around the corner. In particular, across Europe digital cellular systems based on the pan-European GSM standard are currently being launched.

These premium-priced services are unlikely to replace the older analogue networks immediately. Indeed, it will be some time before full national networks are in place. However, for the business traveller

in particular, they will eventually offer some key advantages.

Digital services will provide clearer, more reliable connections, which will also be much more secure from eavesdropping. In addition by the mid-1990s, because it is a Europe-wide standard, international travellers will be able to use their GSM phones anywhere in Europe.

In the UK both network operators have introduced new low-user tariff structures for their analogue services in the past

GSM systems may soon provide a worldwide standard in mobile data

six months and Hutchison Telecom has unveiled a one-way Telepoint service called Rabbit. In addition, customers will soon be able to opt for Mercury Personal Communications' local digital Personal Communications Network (PCN) service, due to be launched by the middle of this year alongside Vodafone's rival Micro Cell Network (MCN).

Already some vehicle fleet operators are inheriting a haphazard collection of equipment, service contracts and billing systems built up over the years. Indeed, research shows that many corporate users do not know how many mobile phones they have, or how they are being used.

To address this problem, Mercury Communications Mobile Services, an independent service provider, now offers corporate customers a "free audit of mobile equipment" and then a "consolidation service." MCMS has come across some customers with more than 300 vehicles using the cellular network which provides any standards conversion automatically.

The alternative is to use one of the dedicated mobile data services which were licensed in the UK in 1989. Hutchison

Mobile Data and Ram Mobile Data Services both provide these, as does Paknet, another Vodafone subsidiary.

But an obvious disadvantage of dedicated mobile data services, including paging services, is that they can only handle data, and according to research, most corporate customers require both mobile voice and data.

Another problem facing mobile data customers is the lack of a worldwide standard. But this may soon be overcome in Europe with the digital GSM standard. These systems will be able handle mobile data traffic from facsimile machines or portable computers in vehicles at high speed and with comparative ease.

GSM telephones equipped with small LCD screens will also be able to receive messages - like pagers - bringing the long-promised digital mobile office one step closer to reality.

Mobils telecommunications can also be used to cut the costs of distribution while improving customer service, vehicle security and monitoring.

Satellites are also likely to play a significant role in the future of corporate mobile communications. In the UK, Marconi introduced Star-Track last year to trace the position of vehicles. It can be used to detect and track stolen vehicles, monitor the state of a load or direct drivers to their destination.

Paul Taylor

Transmitting data over an analogue cellular system is far more difficult than over the "fixed wire" public telephone system.

One way to overcome the problem is to use a special cellular modem like the one available from Vodafone's mobile data service which claims several thousand users and 90 per cent of the UK market. This enables customers to transmit and receive error-free data over the cellular network which provides any standards conversion automatically.

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MOTOR VEHICLES have been the focus for environmental legislation since the early 1970s. But the most significant single event in the process was the coming into force at the start of this year of European Commission exhaust emission regulations which in effect make catalytic converters obligatory on petrol-engined passenger cars (and car-derived light commercial vehicles).

The fitting of a converter implies the use of a fuel injection system rather than a carburettor, and of unleaded fuel.

For larger, purpose-designed, petrol-engined commercial vehicles such as the Ford Transit, the situation is still under review, though it is likely that these, too, will be subject to tighter emission controls before long.

These developments appear not to have forced up car prices as much as might have been expected, and there may be some unanticipated benefits from the fleet manager's point of view. Since the car manufacturer has to demonstrate compliance up to 50,000 miles, not only when the vehicle is new, exhaust systems which include catalytic converters are engineered to a higher standard and should last the

need any kind of repair or replacement. Fuel injection systems, invariably now electronically controlled, maintain their accuracy of operation much better than carburettors and should need less attention - though when that is required, it may be expensive.

It remains to be seen what will be the effect of EC emission limits now being drawn up on heavy vehicles, which are almost without exception diesel-engined. Indeed, the whole question of limits on diesel-powered vehicles, and even on passenger cars, is less clear than for those with petrol engines.

Diesel engines are inherently clean in most respects but anxiety remains over particulate emissions and the limits which may be imposed on them. Current EC proposals fall well short of the drastic limits imposed in California, but any future European move, such as requiring vehicle exhaust systems to be fitted with particulate traps, could lead to significant increases in cost.

Apart from direct exhaust emission regulations, there looms the prospect of legislation to reduce carbon dioxide emissions by encouraging better fuel economy. In the US the approach has been to

impose corporate average fleet economy regulations with penalties (for both manufacturer and buyer) for non-compliance. EC discussions have thus far leaned more towards the "carbon tax" concept. Either approach would encourage fleet operators, especially of passenger cars, to move down-market to smaller, lighter and more economical models.

With the advent of the single market, many new checks have been added to the schedule of the annual vehicle

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